transitioning over to a main benefit
quick guide

youth service
ratonga taiohi

There are many reasons why payments stop, but the most common reason is when a young person ages out of youth service and they've completed receiving payments for a minimum of six months.

This quick step-by-step guide will help you determine and plan for when and where payments will continue or stop and when you will start to take active steps in supporting the young person through the changes ahead.

transition process

1 START

Young person is granted payments.

(Count six months from their commencement date)

2

Young person has turned 18 (Youth Payment) or 20 (Young Parent Payment)

Young person has received payments for a minimum of six months

3

Whichever is later, payments will stop.

STOP

Young person will be notified 4 weeks before payments stop to contact their youth coach.

Youth coach will be notified at the same time to contact the young person.

4 Young person and youth coach meet to discuss options.

Continue in Youth Service?

YES → Continue payments

NO → Significant change in circumstances?

YES → Complete a new application and meet with Work and Income

Exit

NO → Transition to main benefit

Payments stop

Depending on their situation, young person may transition to a main benefit