



youth service
ratonga taiohi

ratonga taiohi pānui

what you need to know

Rāpare 13 Whiringa-ā-rangi 2025

Thursday 13 November 2025



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changes to sanctioned taiohi on money management

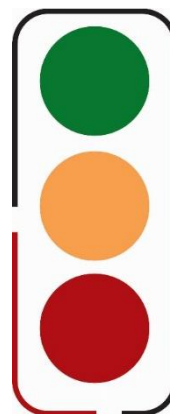
we are making changes for young people who are sanctioned while on Money Management

From 17 November, if a young person doesn't meet their youth activity obligations:

- If they are on Money Management, their in-hand allowance of **up to** \$50 a week will be suspended.
- If they are not on Money Management, \$50 will continue to be suspended from their benefit payment. This process remains the same.

If a young person is sanctioned partway through the week, they will receive a part-payment the following week.

For example, if a young person is sanctioned on a Thursday, the following week, they will receive three days' worth of their in-hand allowance in their bank account. The week after, they will not receive any in-hand allowance.



Learn more

Youth Service provider site:
[youth activity obligation failures](#)

eLearning:
[youth activity obligations](#)



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refresher: flexible childcare assistance

let's recap Flexible Childcare Assistance (FCA)

FCA helps young parents with the cost of informal childcare, such as paying a babysitter, when they can't access formal childcare while in education, training, or work-related activities.

To qualify, the young parent must be the main caregiver, incur informal childcare costs, and be in, or starting, education, training, or work.

They can get up to \$64.02 a week for one child, and \$32.01 for each extra child, up to \$192.06 a week for 52 weeks. The rate is adjusted annually.

FCA can help cover costs like paying a family member, friend or neighbour to care for their child, or costs for food, activities or travel.

The payment is made directly to the young parent and is not part of Money Management.



To apply, submit the **Flexible Childcare Assistance** ART task

Learn more

Work and Income website:
[Flexible Childcare Assistance](#)

eLearning:
[childcare assistance](#)



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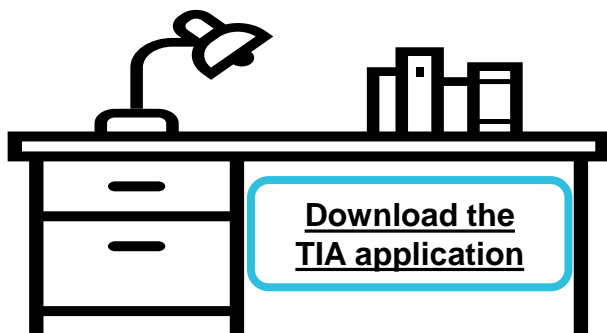
refresher: training incentive allowance

TIA is a top-up to make things easier for young parents while getting a qualification

a sole parent receiving Young Parent Payment might be eligible for the Training Incentive Allowance while they study, to help pay for things like childcare, transport, books and equipment

- they won't have to pay it back! They'll still get their benefit and other entitlements – it just gives them extra money to help pay for the things they need to study.
- TIA is available for all courses at levels 1-7 of the New Zealand Qualifications Framework.
- the course must be a recognised course of study – i.e. funded by the Tertiary Education Commission or the Ministry of Education.
- If the young person receives weekly costs and is subject to Money Management, this is paid directly to the supplier or the young parent.

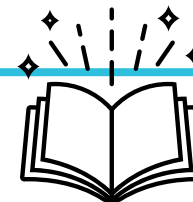
Young parents can apply for TIA up to 28 days before their course starts



The study they're doing also needs to:

- increase their skills for employment
- be 12 weeks or more

When they apply for TIA, they'll need to provide details of the course they want to study and the educational institution they'll be studying at.



[For more information about TIA click here](#)



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guaranteed childcare assistance payment holding fees

taiohi who receive GCAP can continue to receive it during term breaks

As school terms are coming to an end, it is important that taiohi know that [Guaranteed Childcare Assistance Payment](#) (GCAP) can continue to be paid during the break when:

- a holding fee is needed to keep a place in care, and
- they are planning on returning after the break.

To ensure this is processed smoothly,
please use the GCAP Holding Fee task
you'll need confirmation from the childcare provider of the:

- amount of the holding fee
- hours covered in the holding fee
- period this is for (i.e. from what date to what is a holding fee charged).

Note: the document from the childcare provider must state that they charge a holding fee.



Learn more

[guaranteed childcare assistance payment](#)



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youth service experience survey

we use the survey to measure how satisfied taiohi are with the service

We want to hear what taiohi think about Youth Service so that we can celebrate successes and find the problems that need to be resolved.

Previously, results were shown as a combined overview of all cohorts. Now, we'll separate them so we can clearly see results for YP/YPP on their own and NEET on their own.

The survey will be sent out next week

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**Taiohi will receive an email on
Tuesday 18th November**

**Encourage taiohi to fill in the survey:
send them a text message with a link
[youth service experience survey](#)**



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tahatū career navigator

discover career possibilities and how to reach goals

[Tahatū](#) is a free website that helps young people plan their future. It helps them find out what they're good at, what jobs might suit them, and how to get them there. They can set goals and plan for the next steps.

Get to know Tahatū in upcoming webinars

Join the TEC's Business and Partnership team for a webinar to get familiar with Tahatū.



Wednesday 19 November

10.00am – 11.30am

[Register here](#)

Wednesday 26 November

1.00pm – 2.30 pm

[Register here](#)

Careers.govt.nz will close in December 2025

Tahatū will replace it

If you have a link to careers.govt on your website or bookmarked remember to update it!

If you have any questions

Call 0800 601 301

Email customerservice@tec.govt.nz

Visit: www.tahatu.govt.nz



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let's check in with our young people!

With the end of the year approaching, it's a great time to connect with our young people and ensure they're set up for success in 2026.

Whether they're gearing up for the new school year or working towards personal and work goals, your ongoing engagement can make all the difference!

There are **400 young people** we haven't connected with recently.

Over 50 of them haven't been in touch for a few months.

This is a great opportunity to re-engage, provide encouragement, and help them stay on track with their dreams and aspirations.

How to check Your Contact Overdue or Youth Service Plan Review Overdue

To get started, follow these simple steps:

Log in to ART.

Navigate to:

Clients >> Current

Enrolments >>

Administration Checklist >>
Contact Overdue // Youth Service Plan Review Overdue.

Or open the CSV file to work on the data in Excel.

Why regular check-ins matter

Regular check-ins are key to ensuring our young people stay engaged and motivated. They allow us to celebrate their progress, identify any challenges, and provide the support they need to thrive. Every conversation has the potential to empower them to take the next step toward achieving their dreams.

Remember: These tasks should be **cleared by the end of each month** to ensure we effectively meet the needs of all our young people.

Contact us at national_youthservice@msd.govt.nz if you have any questions or need help. **Together, let's empower our young people to achieve their goals in 2026!**



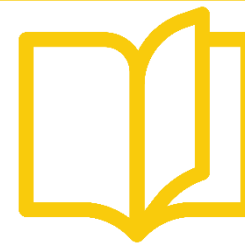
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upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service



young parent support
tuesday 18 November, 10am

Young parents have caring responsibilities, extra obligations and can access extra products and services available to them.

This session will be an informative run over the things you need to know when working with young parents. There will also be time to share things that are working for you and ask all your questions.

Join the teams meeting

service performance reporting
Tuesday 25 November, 10am

Performance standards help us check if we're providing the right level of support for young people. Let's make sure everything is on track and ready to finish strong. We will discuss tips on how to meet each performance measure

Join the teams meeting

transfer to work and income
Tuesday 2 December, 10am

If the young person doesn't have an exit destination when they age out of Youth Service, they can transfer to a working age benefit.

In this session, we will cover what that process looks like and answer any questions you have.

Join the teams meeting

You can find the full drop-in session schedule on our provider site
[drop-in sessions | Youth Service providers](#)



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**realising the dreams and aspirations
of youth**
tau awhitia te taiohi, ka puta ki te wheiao

providers.youthservice.govt.nz

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