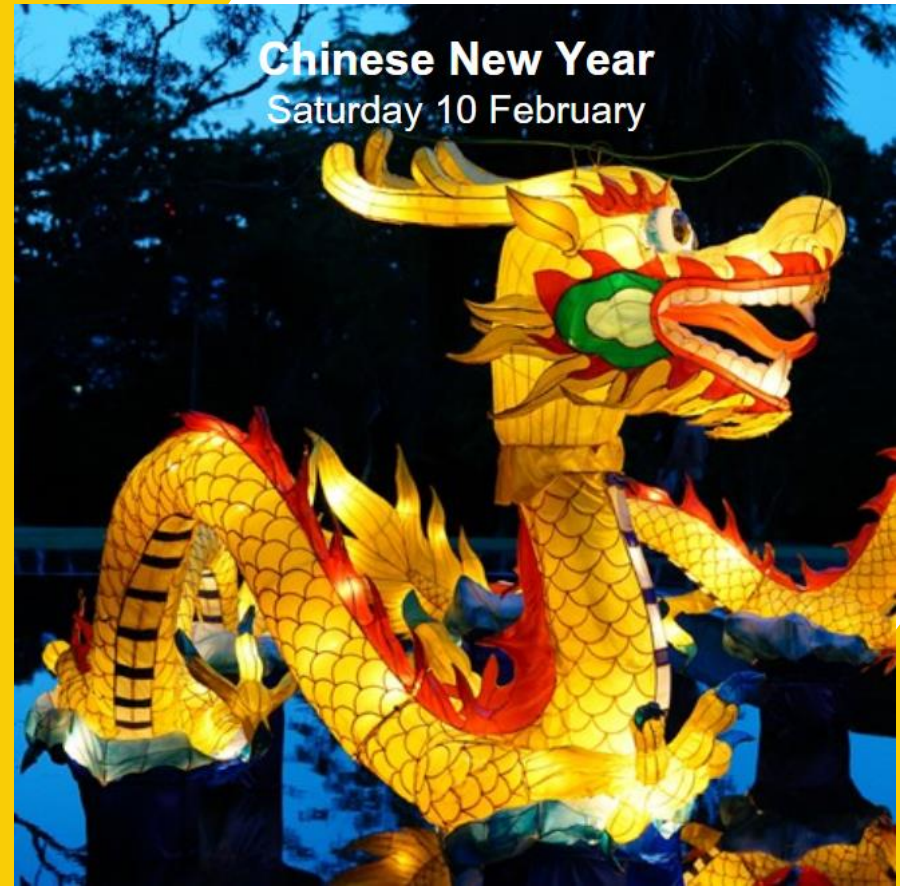


# ratonga taiohi pānui

what you need to know



# spotlight on the performance standards document

## this guide covers the performance standard for youth service

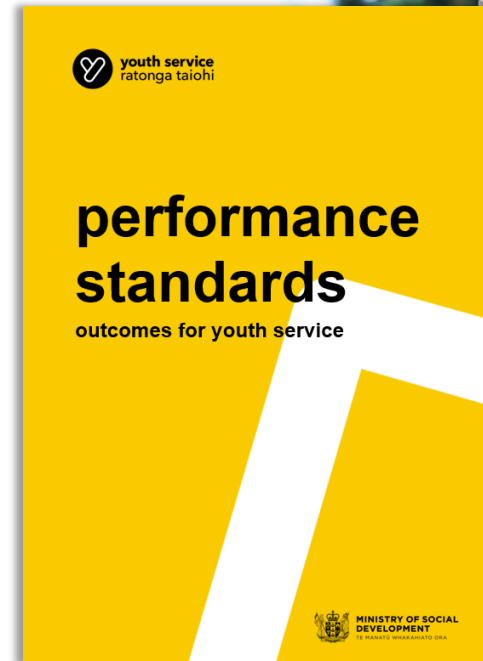
We have been focusing on the service performance standards for Youth Service to ensure Youth Service is meeting the expected performance outcomes. These standards are the measures we use to test that Youth Service is providing the right level of service for our young people.

Last year we shared this guide to help make sure you know:

- what the standard are
- how they are calculated
- how to correctly record measures related to these standards in ART.

You can find the new guide in ART and on the provider website here: [performance standards | Youth Service Providers](#)

Please take some time to read through the guide. If you have any questions, please send us an email to [national\\_youthservice@msd.govt.nz](mailto:national_youthservice@msd.govt.nz)



# new work page on work and income site

check out the new and improved 'work' section on work and income website

The new and improved work page has lots of tools, resources and MSD products that you can help taiohi to use to get ready to work.

On the page you can find:

- resources for working through feeling anxious about work
- CV and Cover letter advice
- tips on finding the right job
- information about payments available for workers
- advice for preparing for interviews
- And much more!

Visit [www.workandincome.govt.nz/work](http://www.workandincome.govt.nz/work) to check it out.



# upcoming drop-in sessions

drop-in sessions are back – join us to meet other youth coaches and learn about youth service

## education and alerts in art Tuesday 13 February, 10am



We'll cover two short topics

### Education outcomes

Last month results for the NCEA external exams came out. If you haven't already, now is the time to make sure this information is recorded in ART.

### Alerts

Alerts make sure you know important background information about a young person. We'll cover what the types of alerts mean and how this should affect your interactions with the young person.

Join via [Teams](#)

## LSV programme Tuesday 20 February, 10am



The [Limited Service Volunteer \(LSV\) Programme](#) is a free six week programme where young people take part in a range of activities to help them move on to jobs, training or study.

Come along to this drop-in session to learn more about the programme and how you can support taiohi to access it.

Join via [Teams](#)

You can find the full drop-in session schedule on our provider site  
[drop-in sessions | Youth Service providers](#)  
or print the [breakroom poster](#)

# realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

w: [providers.youthservice.govt.nz](http://providers.youthservice.govt.nz)

e: [national\\_youthservice@msd.govt.nz](mailto:national_youthservice@msd.govt.nz)