

Ratonga Taiohi Pānui

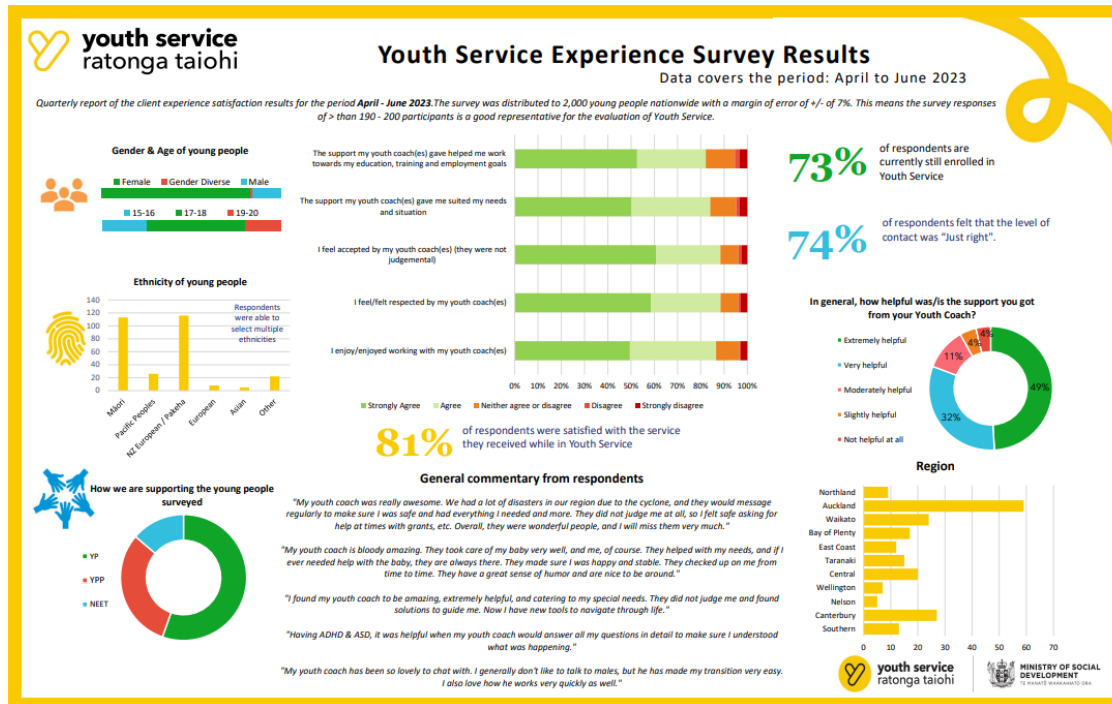
what you need to
know



Youth Service client experience survey results

The Youth Service client experience survey results for April – June are available now.

You can find the results attached with this update.



Winter Energy/Save 500 campaign

MSD is working with Consumer NZ and Warmer Kiwi Homes to share some tips for winter energy savings.

Brochures are being sent out to Community Services Cardholders on behalf of Consumer NZ and the Energy Efficiency and Conservation Authority (EECA).

If young people have any questions or want to find more information, they can visit [save500.org.nz](https://www.save500.org.nz)

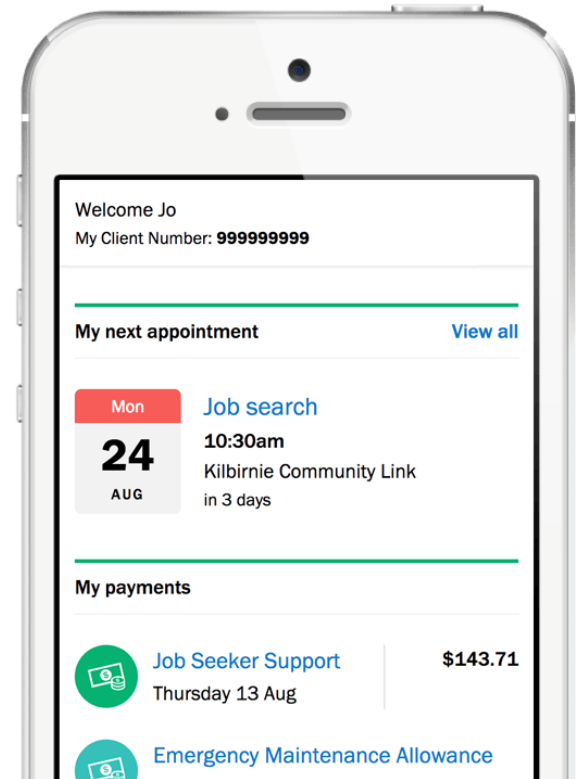


MyMSD system outage on Sunday

On **Sunday 11 June from 6am - 4pm**, there will be system upgrades which will impact MyMSD. There may be times when young people can't log in.

When they can log in, they'll be able to declare wages and check payments, but won't be able to apply online, see their payment card balance, or update their details.

MyStudyLink and Apply Online will also undergo planned maintenance **on Sunday 11 June from 7am – 11:59am**. During this time, students can still view their information but can't apply or update their details.



Obligations and sanctions drop-in session

Next week, 13 June, our drop-in session is on obligations and sanctions

In this drop-in session, we'll discuss what obligations are, how young people can meet their obligations, and what to do to if they can't.

You'll be able to ask questions on anything you're unsure about, and learn where to find more information using the provider site.

You can find the full drop-in session schedule on our provider site here:

[drop-in sessions | Youth Service providers](#)



youth service
ratonga taiohi



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

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tau awhitia te taiohi, ka puta ki te wheiao

w: providers.youthservice.govt.nz

e: national_youthservice@msd.govt.nz