

Ratonga Taiohi Pānui

what you need to know



drop-in recap - supporting taiohi into employment

whether its part-time or full-time, being work-ready is an important step towards independence

Youth Service was established to help young people to gain an education qualification. A report from Education Counts in 2020 found that a young person leaving school with NCEA Level 2 can expect to earn twice as much, nine years later, as for someone who left school at the same time with no qualifications.

The overall outcome of Youth Service is to ensure our young people have an achievable plan for employment, further education, or training on exiting the Service.

We know that for some of our young people obtaining employment will be the most appropriate option

steps you can take:

- 1. Identify the young person's needs and make a plan for how to achieve them
- 2. When employment is the best pathway, start with understanding the current skills the young person has and the types of roles and industries they can be transferred to.
 - Check out <u>CareerQuest</u> to explore jobs and <u>skill matcher</u> to see what industries might suit their skills.
- 3. Discuss any barriers or issues they may need to address. For example, understanding the work environment and employers' expectations, how to find a job and keep it, building confidence, getting volunteer experience in their chosen field.
- 4. Support the young person to undertake activities that will help them get a job. This might include writing a CV and cover letter, practicing interview skills, getting a driver licence or special licence, getting the right equipment for a role, or getting <u>course participation assistance</u> to help them get work-related skills.
- 5. Identify any <u>employment assistance</u> they might be able to get to help them enter the workforce. For example, \$5k to Work, Mana in Mahi, Flexi-wage, Transition to Work grant, or the <u>Programme Fund</u>.

Click here to
Complete the
Employment Support
eLearning module

We have great information for young people on getting into work: your path to work | Youth Service - ratonga taiohi





drop-in recap – employment milestones in ART

supporting NEET clients who achieve a sustainable employment outcome

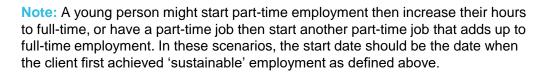
When working with NEET clients, keeping records up-to-date about any milestones achieved while in Youth Service is essential. The client's enrolment must be completed for you to be eligible for milestone payments

Steps to take to in ART to accurately record milestones

- 1. Create an Employment Need and Activity, and add details of employment in the Notes section
- 2. Use the milestone checklist
 - a) on the client's record, click on the Overview > Milestone tab to view the Milestone checklist.
- 3. Confirm client is in employment for 31 days in the Milestone tab
 - a) click the link in the Milestone checklist item
 - b) view the Confirm Sustainable Employment Details screen
 - c) click the 'Confirm 31 Days Employment' button
- 4. Confirm client is in employment for 182 days in the Milestone tab
 - a) click the 'Confirm 182 Days Employment' button

Sustainable employment is

- permanent (the job will last longer than 91 days)
- full-time (at least 30 hours per week)
- and it must pay starting out minimum wage or minimum wage





<u>Click here</u> to Complete the eLearning module section on recording milestones





removal of EH obligations letter

From 14 August young people no longer need to complete the emergency housing obligations grant letter provided by YSSU

The young person will still need to complete an Emergency Housing SNG Application with every initial emergency housing request or when they change Emergency Housing supplier.

The Emergency Housing SNG Application form outlines their EH obligations:

- the conditions of payment
- they have to pay an emergency housing contribution
- sharing their information

We have approved your emergency housing special Needs Grant (SNG) to pay for the have approved your emergency housing small you need to know and seks you to your emergency housing. This form explains what you need to know and seks you to your emergency housing. This form explains what you need to know and seks you to

what happens it you break these rules) is being provider only and does not michigh the Ministry

Provider only and does not involve the namestry

Provider only and does not involve th

or stay, and sun heed new win erners

for energency housing.

win emergency nousing assistance I any payment needs to be refunded, your accomm MSD

Your accommodation provider for emergency housing is

your emergency housing. This form explains what your emergency housing. This form explains what your responsibilities.

28 June 2023

We have approved your emergency housing special Needs Grant (SNG) to pay for to your emergency housing special Needs to know and asks you to your energency housing. This form explains what you need to know and asks you to confirm that you understand your responsibilities.

- things they need to do if they're in or need emergency accommodation.
- that a security deposit may be needed. It's for any loss or damage and they may need to pay us back.

easonable effort to find

. while you receive the SNG you need to make a reasonable effort to find other and the during your engage and the study of accommodation. We will discuss the steps you need to take during your emergen and a good reason and the steps without a good reason and the steps with emergency housing, we may not pay you another swith emergency housing, we may not pay you another swith emergency housing, we may not pay you another swith emergency housing.

housing appointments. If you don't take these steps without a good reason and solver SNG continue to need help with emergency housing, we may not pay you another SNG to renergency housing.

or emergency housing. Solvers the cost of your accommodation. You will be responsible for sandy 3 only covers the cost of your accommodation. You will be responsible for authors, car farking, laundry to the cost of your accommodation. The covers the cost of your accommodation.

have broken the rules

a also approved a security deposit of

approved a security veryonit of

Note: You can fill the EH SNG application out on behalf of taiohi, but you need to go through it with them to make sure they understand their obligations

> **youth service** ratonga taiohi



Emergency Housing Special Needs Grant

towards your accommodation costs.

What you

need to do

If you have nowhere to stay tonight or in the next seven nights, and have no other ad options, we may be able to help with the cost of emergency housing, such as a motel

options, we may be able to help with the cost of emergency housing, such as a motel If you've been in emergency housing more than seven nights, you'll need to pay 25% of

There are some things you need to do if you're in or need emergency according

You need to check out at the end of your stay. Any refund will be paid back to M

If you have to leave the accommodation because you've broken the rules of stay.

May not get further payments for emergency housing.

You need to pay the accommodation provider the cost of any damage or loss caus with valu. This may be covered by the security deposit. If you dom

You need to pay the accommodation provider the cost or any damage or ioss cause series with you. This may be covered by the security deposit if you don't with the accommodation provider not MSD. by you or anyone with you. This may be covered by the security deposit. If you agree, you need to sort this out with the accommodation provider, not MSD. After the first seven nights, you need to pay some of the costs of your

he amount you need to pay will be 25% of your and your partner's (if you have one)

come, or the appropriate Jobseeker Support rate – whichever is the higher amount The amount you need to pay will be 25% of your and your partner's (if you have one) income or the appropriate Jobseeker Support rate – whichever is the higher amount if amount you need to ball us so we can change the amount you need to ball.

income, or the appropriate Jobseeker Support rate – whichever is the higher amount of the life of the

ake a reasonable effort to find another longer-term place to live.

se if you qualify for public housing or other kinds of housing-related

using that are adequate for your needs

o and reason, you may not set further nawments for emergency housing for ble steps you've talked about with us.

no good reason, you may not set further payments for emergency house

or you may need to pay them back.

Follow the rules of stay set by the accommodation provider.

deep dive: sharing information to protect people

If you have concerns for the safety and wellbeing of an adult, young person or child, you can always share this information

We all have a responsibility to look out for our clients, and their whānau.

This may mean you need to disclose somebody's personal information to another agency.

We must disclose personal information if it could help:

- prevent, or reduce, the risk of a child or young person being subject to harm, ill-treatment, abuse, neglect or deprivation [Section 66C of the Oranga Tamariki Act]
- protect a victim from family violence

[Section 20(4)(a) of the Family Violence Act]

 prevent, or lessen, a threat to someone's life or health (e.g. a young person presents to you with safety concerns)

[Principle 11(1)(f)(ii) of the Privacy Act]

Want to learn more about privacy?

The Office of the Privacy Commissioner has great eLearning available to help you work with taiohi



Making a 'good faith' disclosure to protect someone from harm or the risk of harm is protected from any civil, criminal or disciplinary proceedings.

[Sections 15 and 16 of the Oranga Tamariki Act and Section 25(2) of the Family Violence Act]





upcoming drop-in session

our drop-ins focus on the technical aspects that are unique to our service

supporting young people to apply for a benefit



10am Tuesday 15 August – Join via Teams

In this drop-in session we're cover:

- the application process
- key documents
- the screening process
- Family Breakdown Assessments

Complete the <u>eLearning module</u> and bring your questions

call for feedback



If so, we want to know how you found it, and what we can do to improve it

Please complete our <u>short survey</u> to let us know your thoughts.

We use these comments to help us plan for future training and development opportunities.

You can find the full drop-in session schedule on our provider site here:

drop-in sessions | Youth Service providers

or print the breakroom poster





youth coach wellbeing drop-in series

When we take care of ourselves, we're better equipped to handle our daily tasks

In the lead up to Mental Health Awareness Week on 18-24 September 2023 we're dedicating a number of our drops in sessions to focus on wellbeing

10am Tuesday 22 August

understanding the post-disaster impacts, trauma and distress responses people may experience

Gerard Hoffman is a highly trained clinician, facilitator, clinical supervisor, and Wellbeing Consultant. He has over 35 years of experience
which has included clinical work in child, youth and family mental health services, relationships counselling services, family violence and
sexual violence treatment and prevention. He has been in leadership and management roles within hospital/district health boards and
University health and counselling services, including Associate Director of Student Counselling and Wellbeing Services at Te Herenga Waka
Victoria University of Wellington.

Click here to join this meeting

10am Tuesday 29 August

selfcare and working in partnership, psychological safety and how it can affect team dynamics

• Kate Groundwater is one of MSD's Workplace Wellbeing Senior Advisors. She has been with MSD for the past five years, starting out as a Case Manager in Alexandra. Her interest in mental health and wellbeing has seen her complete a BSc with a major in Psychology, and she is currently working towards a Post Grad Cert in HR Management. Kate has a real passion for helping our staff to be the best version of themselves that they can. Outside of work she lives in Central Otago on a Sheep and Beef station with her husband and two children. Kate is on her daughters school Board of Trustees, is a member of the local Lions group and is on various sport committees so she understands first-hand the importance of self-care and a balance.

Click here to join this meeting







2023

GREEN SKILLS FOR YOUTH

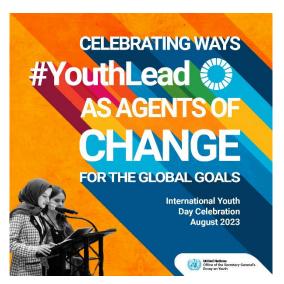
Saturday 12 August 2023

2023 Theme: Green Skills for Youth: Towards a Sustainable World

The world is embarking on a green transition. The shift towards an environmentally sustainable and climate-friendly world is critical not only for responding to the global climate crisis but also for achieving the Sustainable Development Goals.

A successful transition towards a greener world will depend on the development of green skills. These are described as "knowledge, abilities, values and attitudes needed to live in, develop and support a sustainable and resource-efficient society".

International Youth Day is all about ensuring taiohi are well-equipped with green skills to navigate the changing environment



Celebrating Ways #YouthLead

- Follow along at @UNYouthEnvoy on <u>Twitter/X</u>, <u>Facebook</u>, <u>Instagram</u> and <u>TikTok</u>.
- Create your own #YouthLead content and share some of the key messages campaign communications toolkit.
- Support young people to participate in the takeover via <u>public submission</u>
- Check out the <u>Trello board</u> for ideas for social media content
- Visit the UN Youth Envoy website to learn more about the campaign.









realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

w: providers.youthservice.govt.nz

e: national_youthservice@msd.govt.nz