

ratonga taiohi pānui

what you need to know



Rotorua's Central Processing Unit team, including Anne and Melissa from YSSU (on the middle couch).

supporting young people into employment drop-in

couldn't make the drop-in? here's what you missed.

Connected helps connect people with education, employment, and training. Reach out to the Employment Liaison Advisor in your community to see how they can help taiohi in your service.

There are three ways you can get involved with connected

- On their website: www.connected.govt.nz
- By phone: 0800 264 737
- Face to Face [find out where here.](#)

Encourage young people to find out what support they can get from Connected in this survey: [Plan your next step | Connected](#)



Work brokers at MSD sites can help you with:

- knowledge of trends in the Labour Market
- knowledge of MSD products like [Flexi-wage](#), [Mana in Mahi](#), and [Apprenticeship Boost](#)
- Getting in touch with the right people that can help you into a job
- Supporting young people into the labour market

You can get in touch with them at your local service centre.



refreshing needs and activities categories

we are checking if our need and activity categories work and we need to hear from you

We are looking at how we can more accurately record the things you are doing with your young people.

One way that we are doing this is by looking at the names of needs and activities in ART to make sure it is as clear and simple as possible.

If there anything you love or hate we want to hear from you. Flick us an email at national_youthservice@msd.govt.nz

The image shows two overlapping screenshots of web forms. The top form is titled "Add a new activity" and contains a "Client Needs" section with a dropdown menu showing "Parenting - Parenting" and a "REMOVE" button. Below this is a red "ADD" button. The "Activity type" section has a dropdown menu showing "Parenting Education Programme". The "Activity name" and "Activity description" sections are empty text boxes. A yellow callout box next to the "Activity description" field contains the text: "Add times, dates and any instructions that may come in useful for the client, such as what to bring, what to expect or course information." The bottom form is titled "Create a new client need" and has a "Need category" dropdown menu showing "Family and Environment". Below this is a "Need*" dropdown menu showing "Housing". The "Notes" section is a large text box. A yellow callout box next to the "Notes" field contains the text: "Explain the reasons the client has this need, and any other information that may be useful." At the bottom of the form are a red "CREATE CLIENT NEED" button and a blue "Cancel" link.

youth service experience survey extended till friday

get young people to fill in the survey for a chance to win 1 of 3 sweet \$50 prezzy cards

We want to hear what taiohi think about Youth Service so that we can celebrate successes and identify and resolve pain points.

Shout out to Comcol Southern, Comcol Canterbury, START and Solomon Group Auckland who have done a great job of getting their taiohi to respond.

Please reach out to your young people and encourage them to fill in the survey to give your feedback. Their feedback is really helpful for improving our service.

Young people can visit
www.surveymonkey.com/r/YouthServiceNZ
to fill in the survey

The survey closes **Friday 1 December, 5pm**



youth service
ratonga taiohi



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

guaranteed childcare assistance payment factsheet

confused about the guaranteed childcare assistance payment? here are some handy hits.

We've pulled together all the information about GCAP in one handy factsheet.

It covers:

- who can get it
- what GCAP covers
- payments during term breaks
- other payments that may be available
- 52-week reviews.

[Check it out here.](#)

what GCAP covers

GCAP can pay for up to 50 hours a week per child. It covers:

- in full-time education, training, or work-based learning
- doing things required for receiving their benefit (for example, a management course)
- working part-time (for up to 15 hours a week).

payments during term breaks

GCAP can continue to be paid during the school term if:

- the young person intends to return to school and/or
- and a fee is charged for holding a child's place at school.

Where no holding fee is charged, the GCAP will be stopped when the young person returns to school.

other payments that may be available

The Ministry of Education (MoE) provides up to 20 Early Learning Payment (ELP) each week for children aged between 3-5 years.

Early Learning Payment (ELP) available for families with children aged 18 months to 3 years. Your Family Start worker will help you with the application process.

52-week reviews

Once GCAP is granted, young people are required to complete forms due on the anniversary of the GCAP grant decision.

The form confirms the young person is still entitled to receive GCAP. If there have been any changes in the young person's circumstances, the form is sent to the childcare centre/provider and confirms GCAP hasn't been overpaid.

Childcare providers will also have to feed into the process.

guaranteed childcare assistance payment | November 2023

guaranteed childcare assistance payment (GCAP)
facts for early childcare and youth service providers

Guaranteed Childcare Assistance Payment (GCAP) provides financial assistance towards the cost of preschool care for young parents who are in full-time education, training, or work-based learning. Payments are made from the Ministry of Social Development (MSD) directly to the Childcare provider.

who can get it

young people aged under 16

If the young person is under 16, is the primary caregiver of a child, and enrolled in secondary school or training, they may be eligible to receive GCAP.

If they are still considered a dependent child of their parent or guardian, they may still be eligible for the payment.

young people aged 16-19

Young People who are receiving a benefit payment from MSD (i.e., Young Parent Payment) can receive GCAP if they are:

- in full-time education, training, or work-based learning, or
- working part-time (up to 15 hours per week) may be eligible.

Young people who are not receiving a benefit payment from MSD and are attending secondary school full-time may also be eligible.

To find out if a young person can get GCAP or any other support visit: <https://check.msd.govt.nz/>

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tips and tricks from the youth service support unit

incentive payments for young people coming back on a youth benefit

If a young person stops receiving a youth payment and then returns they will not be able to receive their Incentive Payment again straight away.

They will need to re-do the “waiting period” for the Incentive Payment to be paid, and the payments will not be backdated.

The waiting periods and incentives available for YP/YPP young people are:

- Education \$10, six month waiting period
- Budgeting \$10, three month waiting period
- Parenting \$10, three month waiting period

Find out more about Incentive Payments on here:

[Young Parent Payment Incentive Payments](#)

[Youth Payment Incentive Payments](#)



art announcement – milestone enhancement

new milestones have been added to the drop-down list

A while ago we added some extra items to the milestone checklist to make sure young people are getting all of the help they should.

Go to the 'Clients' tab > Current Enrolments > Milestone checklist to check them out!

The screenshot shows a web application interface for managing clients. At the top, there are several filter fields: Name, Client ID, Service, Coach, District, Pending transfer, Enrolment checklist, Administration checklist, and Milestone checklist. Below these fields are 'FILTER' and 'CLEAR' buttons. A message states '145 Clients match your filter.' Below this is an 'ASSIGN COACH' button. The main part of the interface is a table with columns: Client ID, Name, Contact details, Service, Age, and Coach. Two rows of data are visible, with the second row having a red 'ALERT' tag. The 'Milestone checklist' dropdown menu is open, showing a list of 18 items: Education Activity In Progress, Education Activity Not In Progress, Education Activity Requires Reconfirmation, Budgeting Education Programme Complete, Budgeting Education Programme Incomplete, Parenting Education Programme Complete, Parenting Education Programme Incomplete, Early Childhood Education In Progress, Early Childhood Education Not In Progress, Well Child Checks Up To Date, Well Child Checks Not Up To Date, Child/ren Enrolled With PHO, Child/ren Not Enrolled With PHO, Full Exemption, Partial Exemption, Paid Employment Activity In Progress, In-Work Support In Progress, Driver Licence Status Incomplete, and Driver Licence Status Complete.

upcoming drop-in sessions

our drop-ins focus on the technical aspects that are unique to our service

summer prep
Tuesday 5 December, 10am



Over the Christmas and New Year period some things work a bit differently. Payment dates may be brought forward, emergency housing can be granted for 21 days, there is an obligation grace period, and applications can get extensions.

Come along to learn about these changes and ask any of your questions.

Join via [Teams](#)

induction for new youth coaches
Wednesday 6 December, 10am



In this drop-in session we're cover:

- the legislation and policy that determines how Youth Service operates
- the people and teams that help deliver Youth Service
- where to find information to help you in your role.

You'll also get to meet some other new youth coaches and be able to ask us any question

Join via [Teams](#)

**You can find the full drop-in session schedule
on our provider site here:**

[drop-in sessions | Youth Service providers](#)

or print the [breakroom poster](#)

realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

w: providers.youthservice.govt.nz

e: national_youthservice@msd.govt.nz