

ratonga taiohi pānui

what you need to know



Rotorua's Central Processing Unit team, including Anne and Melissa from YSSU (on the middle couch).



Tuesday 28 November 2023

supporting young people into employment drop-in

couldn't make the drop-in? here's what you missed.

Connected helps connect people with education, employment, and training. Reach out to the Employment Liaison Advisor in your community to see how they can help taiohi in your service.

There are three ways you can get involved with connected

- On their website: <u>www.connected.govt.nz</u>
- By phone: 0800 264 737
- Face to Face find out where here.

Encourage young people to find out what support they can get from Connected in this survey: <u>Plan your next step | Connected</u>





Work brokers at MSD sites can help you with:

- knowledge of trends in the Labour Market
- knowledge of MSD products like <u>Flexi-wage</u>, <u>Mana in Mahi</u>, and <u>Apprenticeship Boost</u>
- Getting in touch with the right people that can help you into a job
- Supporting young people into the labour market

You can get in touch with them at your local service centre.





refreshing needs and activities categories

we are checking if our need and activity categories work and we need to hear from you

We are looking at how we can more accurately record the things you are doing with your young people.

One way that we are doing this is by looking at the names of needs and activities in ART to make sure it is as clear and simple as possible.

If there anything you love or hate we want to hear from you. Flick us an email at <u>national_youthservice@msd.govt.nz</u>

	Add a new activity			
	Client Needs *			
	Parenting - Parenting	۷		REMOVE
	ADD			
	Activity type* Parenting Education Programme			
	Activity name*			
	Activity description *		come in usef	ates and any instructions that may ul for the client, such as what to expect or course information.
Create a new client need	•	Explain the reasons the client has this need , any other information that may be useful.	and	
CREATE CLIENT NEED				





youth service experience survey extended till friday

get young people to fill in the survey for a chance to win 1 of 3 sweet \$50 prezzy cards

We want to hear what taiohi think about Youth Service so that we can celebrate successes and identify and resolve pain points.

Shout out to Comcol Southern, Comcol Canterbury, START and Solomon Group Auckland who have done a great job of getting their taiohi to respond.

Please reach out to your young people and encourage them to fill in the survey to give your feedback. Their feedback is really helpful for improving our service.

> Young people can visit www.surveymonkey.com/r/YouthServiceNZ to fill in the survey

<image><image>



The survey closes Friday 1 December, 5pm





guaranteed childcare assistance payment factsheet

confused about the guaranteed childcare assistance payment? here are some handy hits.

We've pulled together all the information about GCAP in one handy factsheet.

It covers:

- who can get it
- what GCAP covers
- · payments during term breaks
- · other payments that may be available
- 52-week reviews.

Check it out here.







tips and tricks from the youth service support unit

incentive payments for young people coming back on a youth benefit

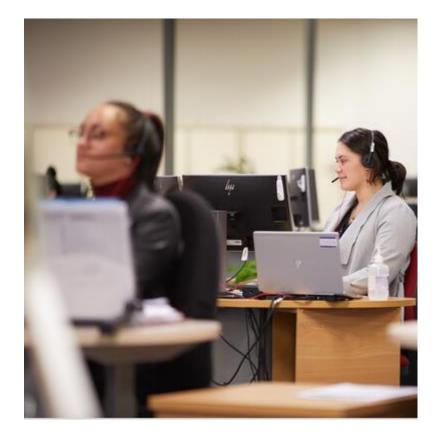
If a young person stops receiving a youth payment and then returns they will not be able to receive their Incentive Payment again straight away.

They will need to re-do the "waiting period" for the Incentive Payment to be paid, and the payments will not be backdated.

The waiting periods and incentives available for YP/YPP young people are:

- Education \$10, six month waiting period
- Budgeting \$10, three month waiting period
- Parenting \$10, three month waiting period

Find out more about Incentive Payments on here: <u>Young Parent Payment Incentive Payments</u> <u>Youth Payment Incentive Payments</u>







art announcement – milestone enhancement

new milestones have been added to the drop-down list

A while ago we added some extra items to the milestone checklist to make sure young people are getting all of the help they should.

Go to the 'Clients' tab > Current Enrolments > Milestone checklist to check them out!

Name		Client ID			Service				
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Coach			District					Pending transfer	
		~					~	、 、	~
Enrolment che	ecklist		Administ	tration checklist				Milestone checklist	
		~					~		~
FILTER	CLEAR							Education Activity In Progress Education Activity Not In Progress	
			14	5 Clients mate	ch vour fi	lter.		Education Activity Requires Reconfirmation Budgeting Education Programme Complete	
SSIGN COACH					,			Budgeting Education Programme Incomplete Parenting Education Programme Complete Parenting Education Programme Incomplete Early Childhood Education In Progress	
								Early Childhood Education Not In Progress	
Client ID	Name		•	Contact details	Service	Age	Coact	Well Child Checks Up To Date Well Child Checks Not Up To Date Child/ren Enrolled With PHO Child/ren Not Enrolled With PHO	
								Full Exemption	
							-	Partial Exemption Paid Employment Activity In Progress	
		ALERT						In-Work Support In Progress Driver Licence Status Incomplete	
								Driver Licence Status Complete	2





upcoming drop-in sessions

our drop-ins focus on the technical aspects that are unique to our service

summer prep Tuesday 5 December, 10am



Over the Christmas and New Year period some things work a bit differently. Payment dates may be brought forward, emergency housing can be granted for 21 days, there is an obligation grace period, and applications can get extensions.

Come along to learn about these changes and ask any of your questions.

induction for new youth coaches Wednesday 6 December, 10am ģ

In this drop-in session we're cover:

- the legislation and policy that determines how Youth Service operates
- the people and teams that help deliver Youth Service
- where to find information to help you in your role.

You'll also get to meet some other new youth coaches and be able to ask us any question

Join via Teams

Join via <u>Teams</u>

You can find the full drop-in session schedule on our provider site here:

drop-in sessions | Youth Service providers

or print the breakroom poster







realising the dreams and aspirations of youth tau awhitia te taiohi, ka puta ki te wheiao

w: providers.youthservice.govt.nz
e: national_youthservice@msd.govt.nz