

Ratonga Taiohi Pānui

what you need to know



emergency housing – new end to end process

On Monday 2 October, the new Youth Service Housing end-to-end process will be implemented

What's new – every Youth Service provider will have a nominated housing contact, who will:

- be the primary contact with MSD's Regional Housing Manager
- work jointly with the Youth coach to ensure young people are placed into suitable emergency housing and connected to other housing services
- must contact MSD's Manager Regional Housing to discuss suitable housing options and record the conversation in the young person's file when a young person in their service needs emergency housing

To find out more information about the new process, visit <https://www.youthservice.govt.nz/assets/Housing/Youth-Service-EH-end-to-end-process-005-v2.pdf>



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drivers licence programme changes

The driver licence programme funding is changing on 1 October 2023

Waka Kotahi NZ Transport Agency is implementing new changes from Sunday 1 October 2023. You can find the new list of fees on the [Waka Kotahi website](#).

ART system update

On Wednesday 27 September at 6pm, our ART system will be updated. **You will not be able to use the system from 6pm.** This system update is to align to the change effective 1 October. We'll let you know more about this change later this week, and in next week's drop-in session.

In the meantime, please ensure that you have recorded all lessons and tests costs that have been paid.



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Civil Defence payments

Civil Defence payments have been activated for Southland, Fiordland, Invercargill, Gore and Queenstown

These are available for taiohi and Youth Coaches who are affected by the flooding.

A Civil Defence Payment can help with:

- emergency food, clothing and bedding if it has been damaged or destroyed by the event
- costs if they have to leave their home
- loss of income because they can't work due to the event
- a payment if they have evacuees staying with them in places such as a private home, marae or community centres.



For complete details regarding the Civil Defence payments process, please [visit the Youth Service provider website.](#)

Youth Coaches can submit Civil Defence applications using the ART task: *Hardship Assistance >> Civil Defence Payment*

spring clean of tasks sitting on your dashboard

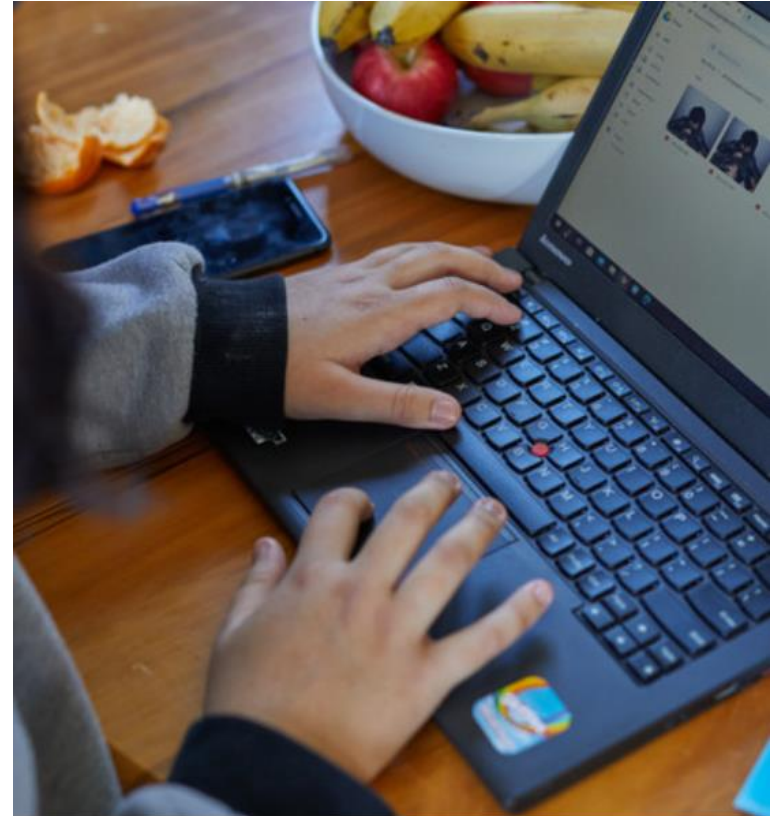
Help yourself by clearing the tasks on your dashboard before the system changes this Monday

Have you got some tasks on your dashboard that need an action or are no longer valid? Now is the time to delete or complete them before the new system launches next Monday.

Currently, there are 144 tasks sitting with providers – the oldest ones date back to June!

We are launching a new system on Monday which will make all of your tasks visible on your dashboard. To make this useful, it is important that you get rid of any tasks that are not needed.

If you have any questions email national_youthservice@msd.govt.nz



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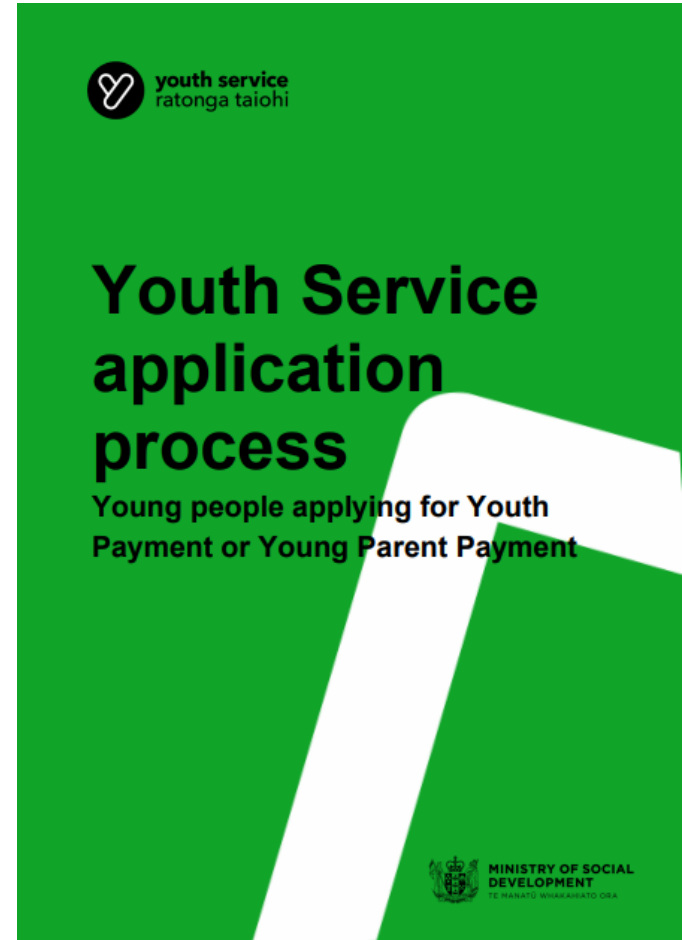
youth service application process guide

read the new youth service application process guide

For a YP or YPP application to be accepted a lot of different people are involved. So that you can best support your young person through the process it's a good idea to understand how all the pieces come together.

The Youth Service application process guide outlines the process for when a young person applies for Youth Payment, Young Parent Payment, or transfer from a Main Benefit to Young Parent Payment.

You can [read it here](#).



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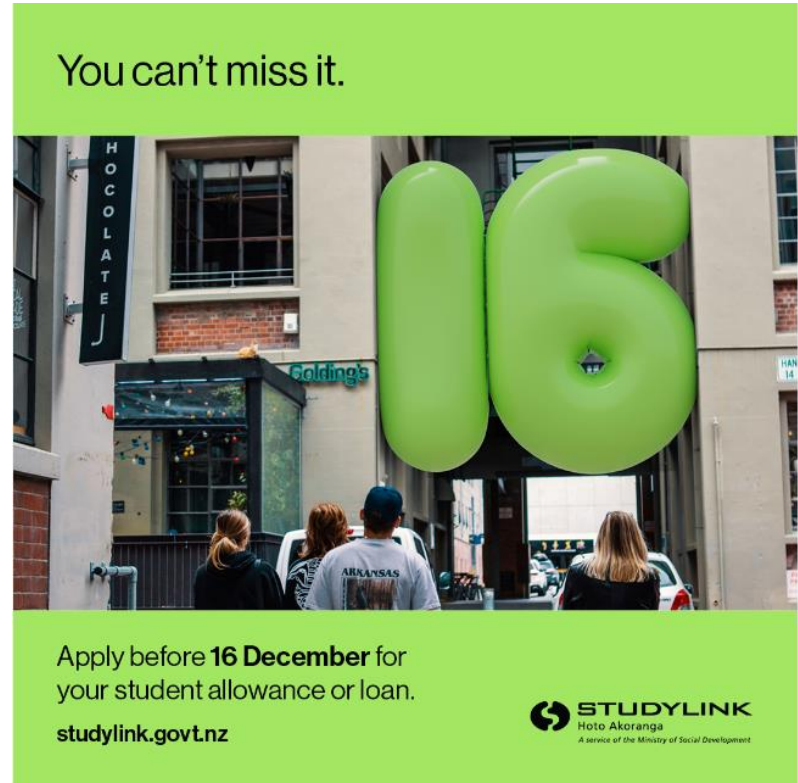
studying next year? apply for StudyLink

if you or your taiohi are planning on studying make sure you apply before 16 December

Are you or your taiohi planning to study next year? Now is the time to start thinking about applying for a student allowance or loan.

You can really help your taiohi out by helping them to get their application in as early as possible – the later they leave it, the longer it takes for approval which can be a bit frightening.

To apply or find out more visit www.studylink.govt.nz



You can't miss it.

Apply before **16 December** for your student allowance or loan.

studylink.govt.nz

STUDYLINK
Hoto Akoranga
A service of the Ministry of Social Development

webinar: do we need more than Maslow's hierarchy to advance tamariki and rangatahi wellbeing?

join the webinar on Monday 2 October, 1-2pm

Strengths based, locally led initiatives are contributing significant gains for tamariki and rangatahi wellbeing. While it is clear that positive outcomes are being generated by these practices, more analysis is needed to understand how and why change is occurring.

This free webinar will explore the change mechanisms underpinning two very different approaches to uplifting child and youth wellbeing, with a particular exploration of how we need to evolve our thought processes beyond Maslow's hierarchy of needs.

To find out more visit the [Child Youth and Wellbeing website](#).

Webinar

2 October 2023

1.00pm–2.00pm

Do we need more than
Maslow's hierarchy to advance

*Tamariki and Rangatahi
Wellbeing?*



Co-hosted by the Child Wellbeing and Poverty Reduction Group at Department of Prime Minister and Cabinet and the Child Wellbeing Research Institute at the University of Canterbury.



Child and Youth
Wellbeing



DEPARTMENT OF THE
PRIME MINISTER AND CABINET
TE TAHI O TE PRIMA ME TE KOMITI MATUA



Te Kāhui Pā Harakeke
Child Well-being
Research Institute



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family violence awareness series, Breaking Silence

new season available free-to-air now

Breaking Silence focuses on raising awareness of family violence in Aotearoa New Zealand and shedding the secrecy that often surrounds violence in the home.

Simonne Butler, a survivor of intimate partner violence and author, hosts the series. Series 3 investigates the impacts of the Family Court in the context of women escaping violence and the Hague Convention. It also shares inspirational stories from survivors like Fiona Southorn, whose incredible journey goes from childhood trauma, toxic relationships, and financial abuse to becoming a medallist at the 2012 Paralympic Games in London.

All three seasons of Breaking Silence are available now:

- [View Series 3 full episodes –TP+ website](#)
- [View Series 1 & 2 full episodes – Are You OK website](#)



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upcoming drop-in sessions

our drop-ins focus on the technical aspects that are unique to our service

refreshed application process demo Thursday 28 September, 9:30am



On Monday 2 October, the Youth Service application process is changing. Come along to see what the new tasks will look like and ask any questions you have. If you haven't already, you should try to read the [Youth Service application process – changes and transitional arrangements](#) before the session.

Join via [Teams](#)

drivers licence programme Tuesday 3 October, 10am



This session will aim to support youth coaches to accurately record young people's driver licenses. It will also cover recording in ART and costs reimbursement, as well as providing additional information about the driver licence scheme. We'll also cover what the 1 October changes mean for you.

Join via [Teams](#)

You can find the full drop-in session schedule
on our provider site here:
[drop-in sessions | Youth Service providers](#)
or print the [breakroom poster](#)



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realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

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