

Ratonga Taiohi Pānui

what you need to know



22 ▶ 28
OCT OCT

Te Gagana Tokelau Tokelau Language Week

Ke Olatia ko ia
Tokelau i tana Fakavae

Tokelau to Thrive Within its Foundation

PACIFIC LANGUAGE WEEKS 20x23

Ministry for Pacific Peoples

new home help ART task launches 30 October

the new task makes sure YSSU has all the information they need to process the request

From next Monday, a new ART task for Home Help payments will be available.

A quick process guide for Home Help task in ART:

- Task category: **Reviews**
- Task name: **Home Help Payment**
- Which services is it linked to: **YPP**

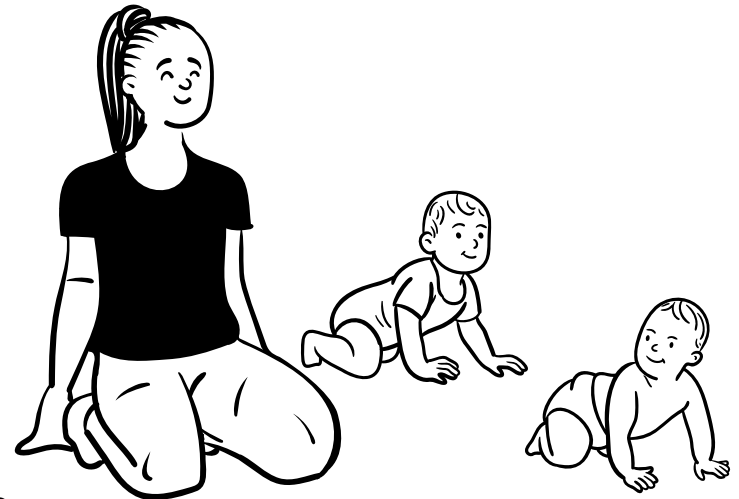
Supporting documents required for Home Help Assistance

- [Home Help Application form](#)
- [Home Help timesheet](#) or timesheets for each week
- Birth certificates, Hospital Discharge papers; or
- Other relevant information that confirms the children's birth

What is home help?

Home Help is a payment available for young parents or caregivers who require temporary part-time help to complete tasks at home like laundry, housework, and food preparation.

Find out more about Home Help on the [Work and Income website](#).



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full and correct entitlement (f.a.c.e) check-in

the results are in – more taiohi are receiving other payments they are entitled to

There are many additional payments that taiohi may be able to receive to support them. We've pulled the data and we can see that in most areas more young people are receiving an additional payment now than they were in July. Your Regional Contract Manager (RCM) has been sent the statistics for your provider and will send them with your team leader soon.

National Full and Correct Entitlement data – positive changes in green, negative changes in red

Month	Has an obligation failure	Is on Money Management	Receiving Education incentive	Receiving Budgeting incentive	Receiving Parenting incentive	Receiving Accommodation Supplement	Receiving TAS	Receiving Disability Allowance	Receiving TIA
July	2%	63%	11%	47%	46%	56%	6%	1%	12%
October	1.7%	60.5%	11.9%	47.7%	47.6%	60.4%	5.6%	0.8 %	11%
Change	- 0.3%	- 2.5%	+ 0.9%	+ 0.7%	+ 1.6%	+ 4.4%	- 0.4%	- 0.2%	- 1%

How we can do even better

Check that all your clients are receiving their Full and Correct Entitlement:

- Are they able to get Accommodation Supplement, Temporary Additional Support or Disability Allowance?
- Are taiohi receiving their correct incentive payments?
- Can they apply for Training Incentive Allowance?
- Are they on Money Management or can they come off it?
- Do they have an obligations failure that needs to be resolved?



[Click here to read the FACE guide](#)

Completing a FACE check means you have talked to the taiohi, asked questions, and have a full picture of their situation



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taiohi with no current activities recorded in ART

we aim for 70% of taiohi that don't have exemptions to have a current activity in ART

We have pulled the data and we are falling short of our goal of having 70% of eligible Young People with a current education or employment activity recorded in ART.

National education, training, or work-based learning activity data

Eligible NEET	Eligible NEET with education or employment in progress	Eligible YP/YPP	Eligible YP/YPP with education in progress	Total Eligible with education or employment in progress	NEET %	YP/YPP %
1,469	813	1,181	553	2,650	55%	47%

Your Regional Contract Manager (RCM) has been sent the statistics for your provider and will send them with your team leader soon.

You can also access your data from the **Reports >> Service Performance** tab in ART.

How this is calculated

It is calculated as enrolments that had a full-time education, training, or work-based learning activity that was in progress. For NEET, it also includes if they have a paid employment activity that was in progress.

Young people are only included in the calculation if they:

- were still enrolled on 25 October 2023
- have completed an initial Youth Service plan,
- don't have a full or partial exemption (YP/YPP only), and
- enrolled in Youth Service for over 6 months (25 April 2023 or earlier)

Having trouble finding education or employment for taiohi?
You can find education options [here](#) and employment resources on the next page

helping taiohi avoid debt by declaring wages

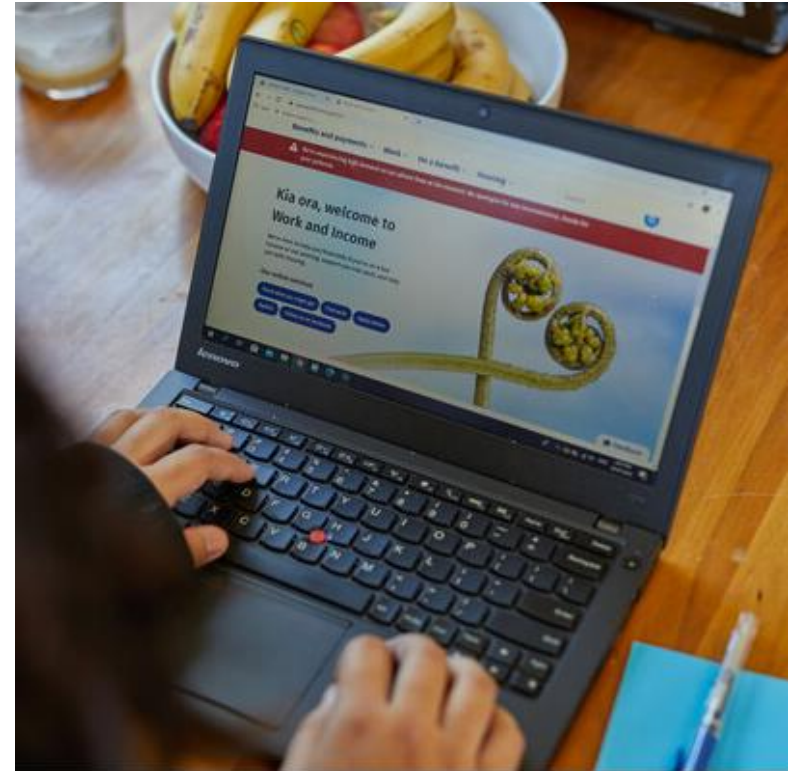
taiohi in paid employment need to declare their wages to receive their correct payment

Taiohi who receive youth payment or young parent payment and are also working part-time need to declare their wages. If they don't, they may not get paid enough, or they may get paid too much by us and they'll have to pay the debt back.

The deadline for declaring wages is **Friday 6pm**. If there's a public holiday and the deadline changes, MSD will let taiohi know to declare their earnings earlier than usual via [MyMSD](#) and the [Work and Income website](#).

There is now a banner message on the MyMSD 'declare wages' page to remind taiohi to declare their earnings on time so they don't end up owing money.

Learn more about declaring wages on the [Work and Income website](#).



finding a job – resources for helping taiohi

getting a first job is an important milestone for young people moving into independence

Whether it's full-time, part-time, casual, or a summer job, youth coaches play a role in helping young people identify their employment goals and putting a plan in place for how to achieve them.

[Careers.govt.nz](https://careers.govt.nz) offers a CV builder, a skill matcher to help taiohi find a job that fits their skills, and a careers quiz to give them ideas to pursue

[Connected.govt.nz](https://connected.govt.nz) signposts to jobs boards, help with CVs and interviews, advice about careers, and where to go for info about financial support


Visit the [Jobs and Skills Hubs website](https://jobsandskillshubs.govt.nz), or pop into one of the sites in Auckland, Lower Hutt, Tairāwhiti or Hawke's Bay to find out what training and job opportunities there are locally in construction and infrastructure

[Opportunity grows here](https://opportunitygrows.govt.nz) has information about careers, training and links to jobs available in our primary industries - on our vineyards, forests, farms, orchards and seas

You can use the [programme fund](https://programme.fund.govt.nz) for activities to address barriers to young people achieving their education or employment goals. This can include holding employment-focused workshops and programmes.

Improving career outcomes
Te whakapai ake i ngā hua o ngā kōwhiringa ā-mahi
How to find a new job or choose a new career.

Connecting you to support for mahi and training



Looking for a career in construction and infrastructure?

About us



JOBS ARE HERE.

Looking for work? Here you'll find information about careers, training and links to jobs available in our primary industries - on our vineyards, forests, farms, orchards and seas.



[Complete the employment support eLearning module](#)

learn how you can support taiohi to become work-ready and the services MSD has for helping young people enter the workforce



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upgrades for MyStudyLink and Apply Online

some features will be unavailable this weekend

MyStudyLink and Apply Online

On **Sunday 29 October** 7–10am, we're doing some maintenance on MyStudyLink and Apply Online.

Taiohi will still be able to view their information, but won't be able to apply, update their details or make changes.



Also, if your taiohi are planning to study next year help them apply before 16 December

(just not this Sunday between 7-10am)



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we want to hear from you – drop-in sessions 2024

tell us what you want to learn more about in 2024

With only six drop-in sessions remaining in 2023, it's time for the team to start planning for 2024.

We want to know what will make the drop-in sessions valuable for you.

- Do you want to learn more about a particular product or process?
- Have you enjoyed the whanaungatanga focused sessions?
- Do you have something to share with others?

Even if you haven't attended a session we still want your feedback!

Fill in our short survey by **Friday 3 November**
here: www.surveymonkey.com/r/36SLNLY

You can also email your comments to us at
YStraining@msd.govt.nz



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upcoming drop-in sessions

our drop-ins focus on the technical aspects that are unique to our service

transitions – youth service to studylink
Tuesday 31 October, 10am



With NCEA exams less than a month away, some of your taiohi might be thinking about applying for StudyLink. In this session we will cover the things you need to know for supporting your taiohi through this process.

Join via [Teams](#)

induction for new youth coaches
Wednesday 4 October, 10am



This session covers the foundational information about Youth Service to help new youth coaches thrive. Learn more about how Youth Service fits into MSD, the services we offer, and some of the resources we have.

Join via [Teams](#)

**You can find the full drop-in session schedule
on our provider site here:**

[drop-in sessions | Youth Service providers](#)

or print the [breakroom poster](#)



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realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

w: providers.youthservice.govt.nz

e: national_youthservice@msd.govt.nz