

# Ratonga Taiohi Pānui

what you need to know



# deep dive: transferring taiohi between providers

## tips for seamless support to taiohi when they switch providers



“Sometimes taiohi move areas without warning. Other times you have time to prepare for their transition. **Either way, staying connected and keeping records updated can help with making the transition easier for everyone”**

### Make sure you know the reason for the young person’s move

- The young person should have a reason for the move
- They must have their accommodation sorted before they go
- If they move without a good reason and ask for emergency housing they’ll be declined and will have to return home

### some reasons taiohi move providers:

- they move out of an area
- they apply for financial assistance and they’re under a NEET-only service

[eLearning module](#) on YP/YPP transfers

[eLearning module](#) on NEET transfers

## If you know a young person is moving, follow the steps below

**confirm** their new address and update ART

submit task to YSSU for **redirections**

**close** off activities in ART

give **contact details** for the new provider to taiohi

call the new provider for a **warm handshake**

### quick tip #1: use ART alerts

- capture and record information that will provide you with important details about a young person before you contact them
- use them when a young person’s behaviour poses a risk to staff safety or when a young person may need to be contacted in a way that meets their individual circumstances and needs, e.g. hearing impaired

### quick tip #2: keep good notes and up-to-date youth plans

- think about what’s important for a new coach to know
- keep your youth plans up to date



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# focus on Flexible Funding

## are you supporting a young parent in emergency housing?

we're supporting nearly 100 young parents in emergency housing

If you're working young parents in EH, you should consider if they can get Flexible Funding Assistance.

**Flexible Funding Assistance is help with the additional costs whānau have when they're in emergency housing**

We know that young parents in EH have higher costs for a range of things. For example, not having a washing machine or freezer, trying to keep children entertained after-school or during school holidays.

### how flexible funding works

When you've identified a need, let YSSU know via an ART task. They'll send a referral to the contracted provider who organises the payment to a supplier for items or services on behalf of the Ministry.

### what can be considered as an additional cost

Some examples of what the flexible funding has been used for include after-school lessons (anything from boxing training to piano), indoor playgrounds and swimming passes, ongoing costs for school lunches, school holidays programmes, extra travel costs for getting to and from school, using a laundromat.

### next steps

1. Talk to your young parents in EH about what additional costs they might have
2. Discuss how we can assist their whānau to meet education, early childhood, and wellbeing needs
3. Let YSSU know via an **EH Flexible Funding Assistance ART task** that you'd like to recommend Flexible Funding Assistance to meet the need
4. YSSU will contact the regional housing manager who'll assess the young parent's need and eligibility



# upcoming drop-in sessions

our drop-ins focus on the technical aspects that are unique to our service

## FACE & supplementaries

10am Tuesday 1 August – Join via [Teams](#)



### In this drop-in session we're cover:

- how to complete a FACE check
- what tools are available to help you
- supplementary assistance that a young person may be entitled to

Complete the [eLearning module](#) and bring your questions

## induction for new youth coaches

10am Wed 2 August – Join via [Teams](#)



### In this drop-in session we're cover:

- how legislation and policy determines how Youth Service operates
- the people and teams are that help deliver Youth Service
- where to find information to help you in your role

You'll also get to meet some other new youth coaches and be able to ask us any questions

**You can find the full drop-in session schedule  
on our provider site here:**

[drop-in sessions | Youth Service providers](#)

or print the [breakroom poster](#)



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# the Prime Minister's Oranga Tamariki Awards

## to recognise and celebrate care-experienced young people

When you nominate a young person, you show how much you believe in them, their achievements to date, and their potential.

Anyone can nominate a young person in care for an award if they are positively and strongly involved in the young person's life. This includes all social workers, caregivers, teachers, support workers and people from the community such as kaumatua, coaches or mentors.

Award recipients will be given a scholarship with their award to further their skills, talents or aspirations.

There are two types of scholarships:

- Outward Bound 21 day experience (valued at \$5495), or
- \$3000 funding scholarship.

There are up to 25 awards available each year across five categories.

**You can nominate a young person if they are:**

- aged between 15 and 21 years at the time of the application
- currently in care OR they've been in care within the last five years, and
- are aware of the nomination.



[find out more about the awards](#) and  
make a nomination now (nominations close July 31)



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# realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

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