

ratonga taiohi pānui

what you need to know



youth service experience survey

last chance to fill in the survey and be in the draw for a prezzy card

We want to know about young people's experience with us – good or bad – so that we can support you and others better in the future.

Today, young people will have received a reminder email to fill in the survey.

But we know not every young person checks their email – please reach out to your young people and encourage them to fill in the survey to give your feedback. They win a \$50 Prezzy Card!



Young people can visit

www.surveymonkey.com/r/YouthServiceNZ

to fill in the survey

The survey closes **Monday 27 November, 5pm.**



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guaranteed childcare assistance payment holding fees

taiohi who receive **GCAP** can continue to receive it during term breaks

You probably know that young parents and caregivers who are in full-time education, training or work-based learning, may be able to get the [Guaranteed Childcare Assistance Payment \(GCAP\)](#), but did you know that **they can continue to receive it during school term breaks?**

As school terms are coming to an end, it is important that taiohi know that GCAP can continue to be paid when:

- a holding fee is needed to keep a place in care,
- and they are planning on returning after the break.



To ensure this is processed smoothly, **please use the GCAP Holding Fee task** you'll need confirmation from the childcare provider of the:

- amount of the holding fee
- hours covered in the holding fee
- period this is for (i.e. from what date to what is a holding fee charged)

Note: the document from the childcare provider must state that they charge a holding fee.

industry partnerships and taiohi

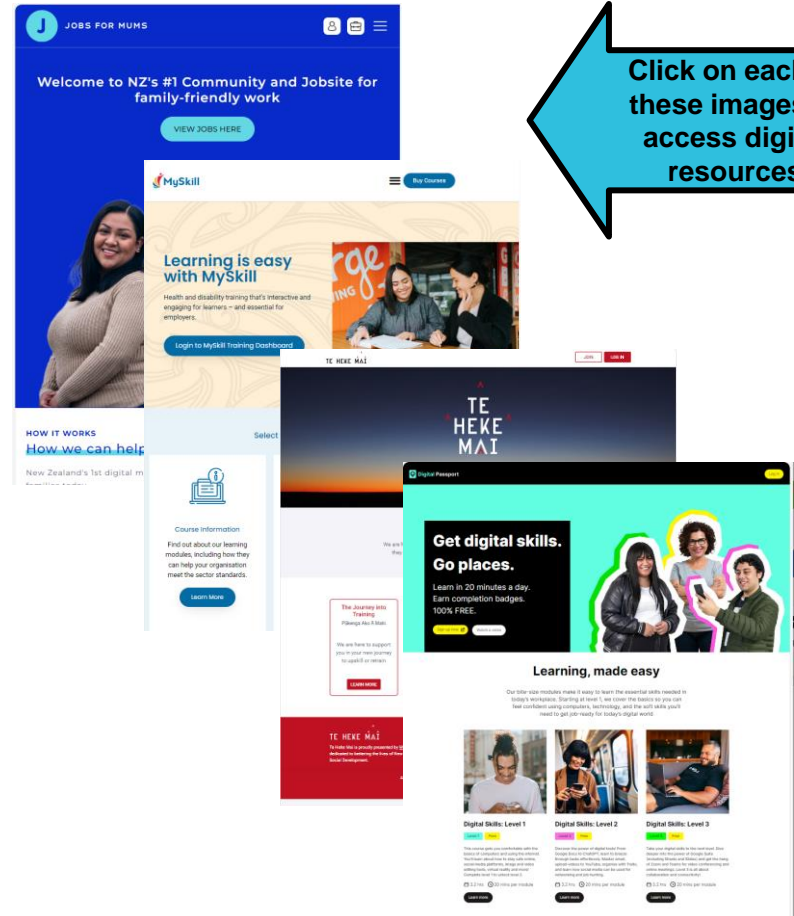
Industry Partnerships helps industry and business to identify the skills they need from new staff, support people into meaningful work, and tailor programmes to upskill people

The Industry Partnerships team works with large businesses, training providers, industries, central and local government, and Māori and Pacific businesses to **minimise skill and labour shortages** and **maximise job and career opportunities**.

Check out their presentation about some of their digital resources: [Industry Partnerships \(youthservice.govt.nz\)](https://youthservice.govt.nz/industry-partnerships)

If you have a young person who is interested in one of the Industry Partnership opportunities, check out the referral process on the [Industry Partnerships programme list](#).

- If the referral process is via an online form you can refer the young person to the programme yourself.
- If the referral is via an MSD case manager or work broker contact your local Work and Income Service Centre.
- If the referral is via a named Industry Partnership account manager then you can contact them at industrypartnerships@msd.govt.nz



upcoming drop-in sessions

our drop-ins focus on the technical aspects that are unique to our service

supporting taiohi into employment
Tuesday 28 November, 10am



We know that outcomes are better for taiohi who remain in education or training, but occasionally employment may be the only pathway.

Come hear from our MSD [Connected](#) service and a Work and Income work broker about what to consider when assessing if work is the best option for taiohi. We'll also go over the resources available that can help you get taiohi into work.

Join via [Teams](#)

summer prep
Tuesday 5 December, 10am



Over the Christmas and New Year period some things work a bit differently. Payment dates may be brought forward, emergency housing can be granted for 21 days, there is an obligation grace period, and applications can get extensions.

Come along to learn about these changes and ask any of your questions.

Join via [Teams](#)

**You can find the full drop-in session schedule
on our provider site here:**

[drop-in sessions | Youth Service providers](#)

or print the [breakroom poster](#)



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diwali celebrations at the youth service support unit

read a message from the YSSU team below and check out the video on the next page

I am excited to share with you the vibrant and joyous Diwali celebrations that took place at YSSU this month. Diwali, the Hindu Indian festival symbolising the victory of light over darkness and hope over despair, brought our diverse crew together in a celebration of unity and joy.

The YSSU premises were adorned with the colours of Diwali, radiating energy and enthusiasm that perfectly mirrored the spirit of our incredible team.

Adding to the celebration, our team showcased their vibrant attires with flair in a delightful fashion show. The diversity and creativity on display truly reflected the richness of our team's culture.

Of course, no Diwali celebration is complete without delicious food, and our team members, along with their family members, prepared scrumptious dishes for everyone to enjoy. It was heart-warming to witness the entire team embrace the festive spirit, coming together to make the Diwali celebrations at YSSU truly memorable.

- from the YSSU team



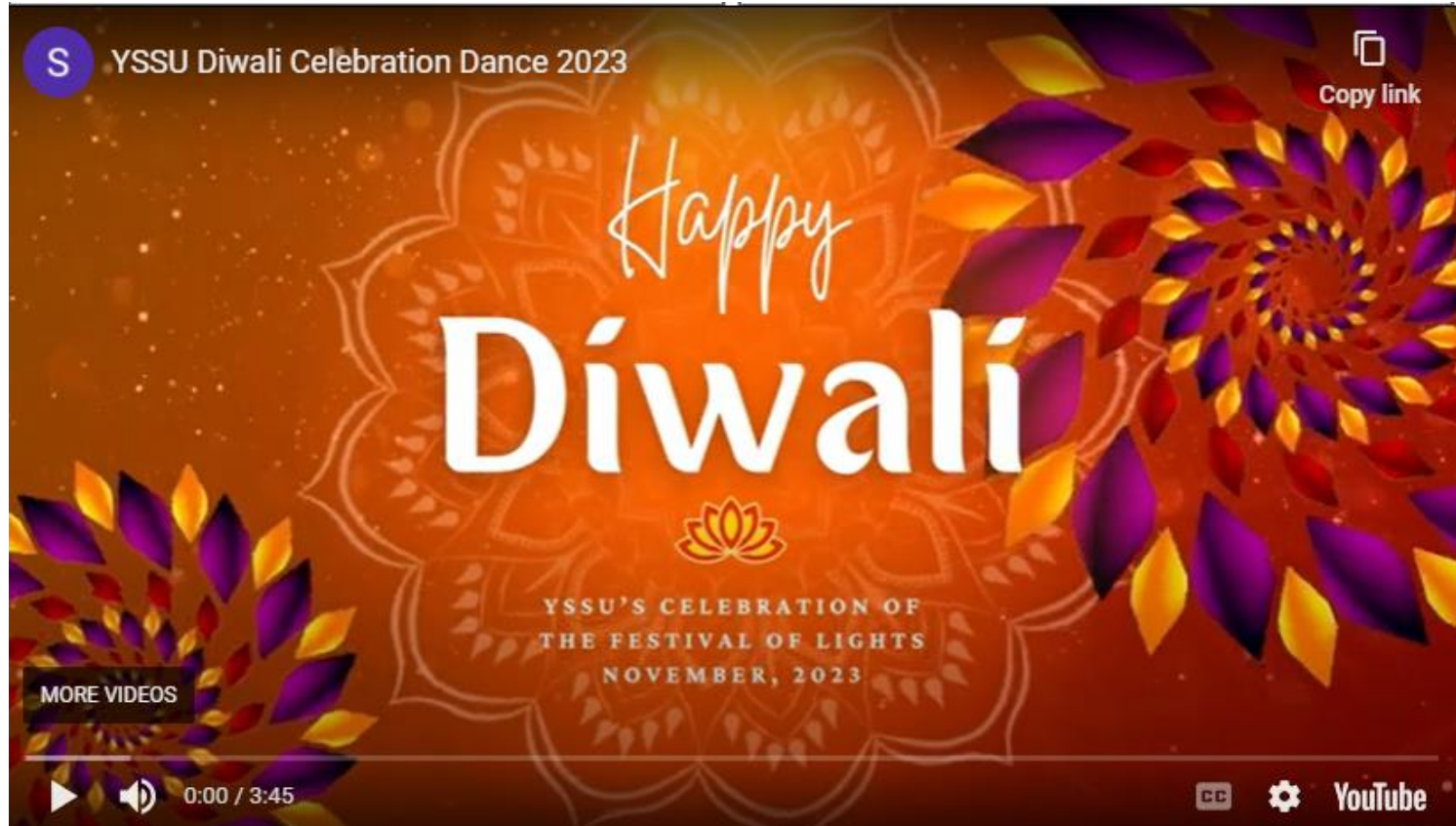
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diwali celebration dance video

One of the highlights of the festivities was a captivating dance performance led by our very own Ram, along with the talented team members Ellen, Katie, Beth, Prutha, Lavleen, and Gloria. Check it out:



realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

w: providers.youthservice.govt.nz

e: national_youthservice@msd.govt.nz