

Ratonga Taiohi Pānui

what you need to know



refreshed application process – information sheet and special drop-in session

learn more about how the changes effect your mahi

On Monday 2 October, the Youth Service application process is changing

Read the [Youth Service application process – changes and transitional arrangements](#) document to find out what this means for you

Next Thursday we will be running a special drop-in session. Come along to see what the new tasks will look like and ask any questions you have

If you have any questions please email national_youthservice@msd.govt.nz

Refreshed application process demonstration
Thursday 28 September,
9:30am



Join via [Teams](#)

The information sheet is titled "youth service application process changes and transitional arrangements" and is dated September 2023. It is published by the Youth Service (ratonga taiohi) and the Ministry of Social Development. The sheet outlines changes starting on Monday 2 October 2023. Key points include: 1. YSSU will create a new ART task to remind providers to follow up with taichi about Youth Payment and Young Parent Payment applications. 2. New ART tasks will display as 'overdue' after 15 working days. 3. Youth Service provider dashboards in ART will now list applications made by taichi. 4. Youth coaches will add all notes and documents to the application ART task created by YSSU. 5. Transitional arrangements for current Youth Payment and Young Parent Payment applications that Youth Service providers will need to follow. A screenshot of the ART system interface is also shown.

encouraging Temporary Additional Support (TAS) clients to get child support costs included

if they apply before 29 September payment may be backdated to 1 July 2023

When a young person has a child that is not in their day-to-day care, they may be required to pay child support. They are called a 'liable' or 'paying' parent.

If you become aware they're required to pay child support then discuss the support that may be available to help them meet these costs.

- If your taiohi pay formula assessed child support, please encourage them to apply for their child support costs to be added to their TAS by **29 September**
- Taiohi who apply by 29 September, may be able to get their new rate of TAS payment backdated to 1 July 2023. They can still apply afterwards, but the payments won't be backdated



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email wording for reminding taiohi to enrol to vote

need a little help with reminding your young people to enrol? try sending this email to your taiohi who are 18 and older before October 14

Kia ora XXX,

Elections are coming up and you can vote! If you have not received a letter from the electoral commission in the mail you may not have enrolled to vote, or you may need to update your enrolment details. To do this, visit [vote.nz](https://www.vote.nz)

If you want to learn more about how politics works in Aotearoa check out these videos: [thehive.nz/hi-vis](https://www.thehive.nz/hi-vis)

Don't know who to vote for? Take this quiz to see what political party aligns with your views and values: [votecompass.tvnz.co.nz/nz2023](https://www.votecompass.tvnz.co.nz/nz2023)

Remember that your voice is important – voting influences the future you will live in 😊

Ngā mihi,
XXX



system upgrades this weekend for MyMSD

some features will be unavailable

On **Saturday 23 September** 7pm – 10pm
and **Sunday 24 September** 6am – 4pm, the
MyMSD system will be getting upgraded

There may be times when taiohi can't log in.
When they can log in, they'll be able to check
payments, but might not be able to declare
wages, apply online, see their payment card
balance, or update their details.



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upcoming drop-in sessions

our drop-ins focus on the technical aspects that are unique to our service

ART for administrators Tuesday 26 September, 10am



This drop-in is for anyone that has administration privileges (e.g. team leaders/managers) in ART. It's going to cover what you need to know to check information is up to date and correct, and where information is pulled from to create the reports that meet the requirements of the Master Outcome Agreement.

Join via [Teams](#)

drivers licence programme Tuesday 3 October, 10am



This session will aim to support youth coaches to accurately record young people's driver licenses. It will also cover recording in ART and costs reimbursement, as well as providing additional information about the driver licence scheme.

Join via [Teams](#)

You can find the full drop-in session schedule
on our provider site here:
[drop-in sessions | Youth Service providers](#)
or print the [breakroom poster](#)



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realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

w: providers.youthservice.govt.nz

e: national_youthservice@msd.govt.nz