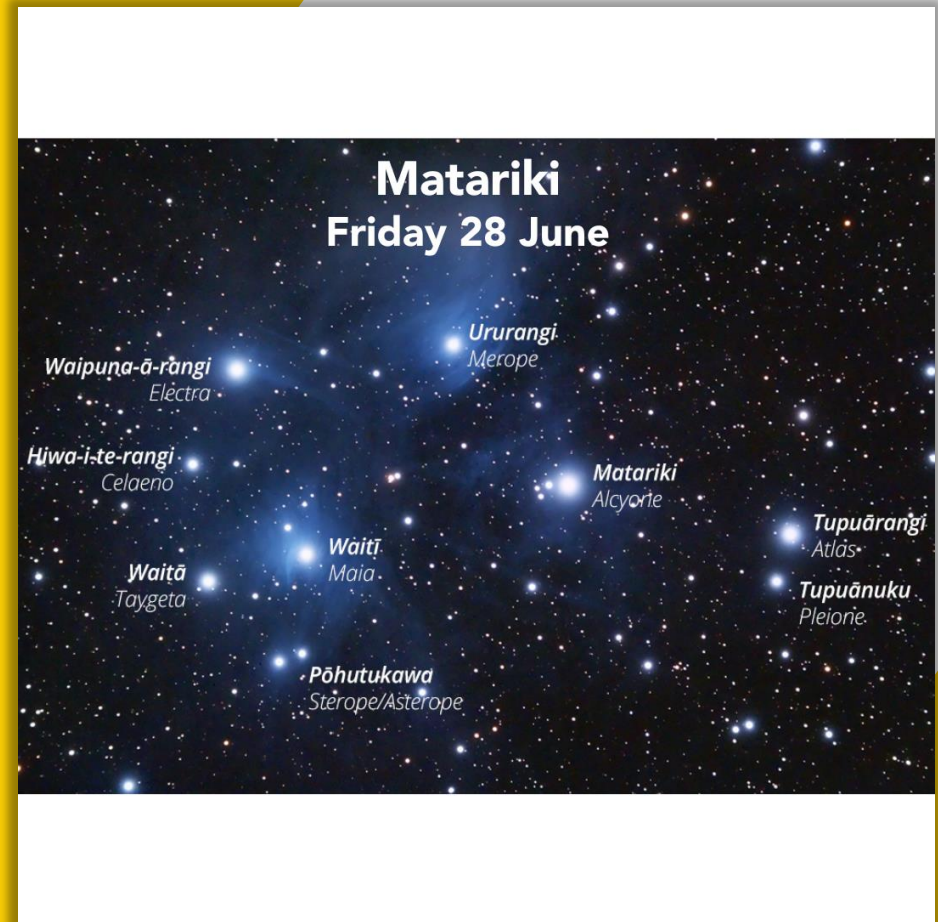


ratonga taiohi pānui

what you need to know



haere rā barbara

next week our lead contracts advisor, barbara rackham is retiring

Many of you will have had contact with Barbara Rackham since Youth Service launched in 2012.

For over two decades, Barbara has worked at MSD, showing unwavering commitment to our purpose for New Zealanders to be safe, strong and independent.

Barbara joined MSD on a six week contract as a Project Accountant back in '99 and held a variety of roles, including being our Ratonga Taiohi contracts expert since Youth Service was established in 2012.

Barbara will be moving on to new relaxing adventures – in particular, spending more time with her grandchildren.

We're sure you'll join us in wishing Barbara all the best.

the Youth Service team



Photo of Barbara on her first day at MSD

Message from Barbara:

“It has been my pleasure to have worked with you all. Being involved in Youth Service has been the most fulfilling work I’ve done in my career. I appreciate all the amazing work you do and recognise the difference you have made and continue to make in young people’s lives. NZ is a better place to live because of you.”



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heads up – housing support products are expanding

from 1 July housing support products will be available to help more people

From 1 July we're extending Housing Support Products (HSP) to cover more housing situations that the Residential Tenancies Act 1986 (RTA) doesn't apply to, like some boarding and flatting arrangements, cabins, relocatable homes, and caravans. We will be referring to these situations as **non-RTA**.

From 1 July the following HSPs will be available for non-RTA housing situations:

-  **Accommodation Cost in Advance Grant:** Covers up to two weeks' rent in advance
-  **Accommodation Cost in Arrears Grant:** Covers overdue accommodation costs
-  **Moving Costs Grant:** Helps with moving household items.
-  **Accommodation Security Cover Grant:** A letter assuring the accommodation provider that costs or damages will be paid if the young person leaves.



We will be updating our eLearning, ART template, webpages, and sharing more information with you here in the coming weeks



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drop-in recap: msd employment supports

part one: finding the right line of work

Finding the right line of work

When supporting taiohi to find employment it's important to make sure that it's something that taiohi actually want to do - after all, you spend a lot of your life at work.

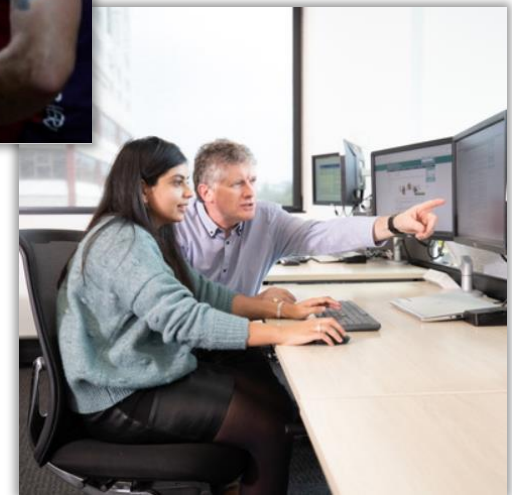
If taiohi aren't sure about what jobs are out there that may be suitable for them, encourage them to use [CareerQuest \(careers.govt.nz\)](https://careers.govt.nz). It will ask them a range of questions about what they are interested in and will come up with a range of career paths that align with their interests.

It will also tell them what they might need to study to get into the job of their dreams.



Remember: taiohi who remain in education have better outcomes ([Education Counts, 2020](#)).

Make sure you've explored all available education opportunities for taiohi before supporting them into employment.



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drop-in recap: msd employment supports

part two: help them find suitable, sustainable employment

MSD programmes, products and services to help young people into work

In the session we went over a range of supports available to taiohi to help them get into work. Click on the links below to find out about these supports:

- [Transition to Work Grant](#) (TTW)
- [Course Participation Assistance](#) (CPA)
- [Flexi-wage](#)
- [Mana in Mahi](#)
- [Limited Volunteer Service](#) (LSV)
- [\\$5k to Work](#)
- [Industry Partnerships](#)
- [Programme Fund](#)
- [Working for Families](#)
- [Kimi Mahi Mai](#)



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improved funeral grant guidance

The funeral grant information on the work and income site has been made clearer

The process for families organising a funeral can be difficult, so the guidance on the Work and Income website has been improved.

The guidance now includes:

- how applications can be received
- ways to confirm a person's death – please note we **do** accept confirmation from a funeral director
- what information MSD can and can't provide to funeral directors.

Visit [Funeral Grant | Work and Income](#) to learn more.



register to get access to nzqa learning records

you can nominate one person from your group to access the records of taiohi you work with

Did you know you can get access to NZQA records so that you can see the results of taiohi?

If you need read-only access to view taiohi records you register by emailing us at national_youthservice@msd.govt.nz.

In your email you'll need to include your:

- Organisation name
- Contact name
- Email address
- Postal address
- Phone number
- Organisation website link



Tips and tricks

After a young person leaves Youth Service you have three months access to their ART record and add things like NZQA results – use this time to make sure their ART profile is up to date.



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upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service



money management Tuesday 2 July, 10am

In this drop session we'll cover:

- the purpose of Money Management
- setting up redirections
- using the payment card
- the suppliers' list and adding new suppliers
- how to help taiohi come off Money Management.

Join via [Teams](#)

induction for new coaches Wednesday 3 July, 10am

In this drop-in session we're cover:

- the legislation and policy that determines how Youth Service operates
- the people and teams that help deliver Youth Service
- an overview of the Activity Reporting Tool (ART)
- where to find information to help you in your role.

Join via [Teams](#)

face and extra assistance Tuesday 9 July, 10am

FACE stands for Full and Correct Entitlement. We will cover what you should be looking for to make sure taiohi are receiving all the payments they are eligible for. **Extra (supplementary) assistance** are a group of payments that taiohi may be eligible for. We will go through the different payments and the criteria for receiving them.

Join via [Teams](#)

You can find the full drop-in session schedule on our provider site
[drop-in sessions | Youth Service providers](#)

realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

w: providers.youthservice.govt.nz

e: national_youthservice@msd.govt.nz