

Ratonga Taiohi Pānui

what you need to know



deep dive into Temporary Additional Support (TAS)

each Thursday we're diving into ways you can check taiohi payments are correct!

6% of our taiohi are receiving Temporary Additional Support

[Temporary Additional Support](#) is a weekly payment that helps when someone doesn't have enough money to cover essential living costs.

It helps with essential costs for a short time when then young person has tried everything they an think of, and still cannot pay for them.

These costs must be ongoing and regular expenses, and essential to meet our young person's daily living needs.

- This payment is not taxed and it can be paid for up to 13 weeks.
- If taiohi still need it after 13 weeks they have to re-apply.

There's a [list of examples that can be included](#), which mentions a wide range of things like accommodation costs, child support paid through Inland Revenue that's formula assessed, public transport to work, health and disability costs like car repayments or for a clothing dryer.

What you should do next

- Complete a FACE check with your taiohi to get a full picture of their situation, especially if things might have changed for your taiohi
- We've made some of our applications into [editable PDFs](#) you can complete on your screen *Please don't forward these forms on to taiohi*

National statistics	Has an obligation failure	Is on Money Management	Receiving Education incentive	Receiving Budgeting incentive	Receiving Parenting incentive	Receiving Accommodation Supplement	Receiving TAS	Receiving Disability Allowance	Receiving TIA
Full and Correct Entitlement	2%	63%	11%	47%	46%	56%	6%	1%	12%

Table 1. national rates of young people receiving payments, subjected to Money Management, or with an obligation failure



Click here to read the FACE guide

Completing a FACE check means you have talked to the taiohi, asked questions, and have a full picture of their situation



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supplier or payee?

money that is placed on a young person's payment card can be only used at approved suppliers

We want to make sure young people are able to access a wide range of suppliers to buy goods and services.

Below are the ways you can help a young person meet their essential needs.

A **payee** is loaded into our system to receive a portion of a young person's **ongoing payments via redirections**.

To set up a new payee:

- Provide the [Retailer/Supplier/Payee Details](#) form, [Redirection of Benefit form](#) and bank verification. *Photo ID is not required.*
- These are processed by YSSU through a **redirection task**.

Please note: For our taiohi this is part of their Money Management obligations


A **supplier** is loaded into our system to receive a **one-off hardship assistance** to help a young person pay an essential or emergency cost

- What information we need from a supplier depends on what type of service they provide.
- These aren't processed by YSSU. A separate supplier team within MSD is responsible for processing these. YSSU will sometimes need more information if there is a hardship assistance needing to be paid to a new Supplier.

Please note: A supplier for hardship purposes does not necessarily mean that the business is a [Youth Service payment card supplier](#).

Approved Youth Service payment card suppliers

If there is a service or business in your area that would like to become a supplier, you can ask them to complete the [supplier details form](#) and send it to cpu_suppliers@msd.govt.nz

Retailer/Supplier/Payee Details 
A service of the Ministry of Social Development

If you are a retailer, supplier or payee expecting to receive money from the Ministry of Social Development that relates to a client, you'll need to complete this form.

- **Retailers or suppliers** of goods and/or services are usually businesses, landlords or accommodation providers
- **Payees** are people or organisations approved to receive part or all of a client's payments.

We collect information such as your or your business' name, contact and bank details. If any of these details change, you will need to let us know.

Details about you or your business

- 1 What is your full name?**
First and middle names: Surname or family name:
- 2 Do you receive a benefit?**
 Yes → **What is your client number?**
 No
- 3 What is your business' name?**
 I don't have a business [Go to question 5](#)
- 4 What is the trading name of your business (if different from above)?**

 Same as the business name in question 3
- 5 Do you have a GST number?**
 Yes → **What is the GST number?**
 No → **What is your IR number?**

INFORMATION FOR US:
You **must** provide a GST or IR number.

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upcoming drop-in sessions

our drop-ins focus on the technical aspects that are unique to our service

transferring clients between providers

10am Tuesday 25 July – Join via [Teams](#)



In this drop-in session we're cover:

- how to accept a client transfer
- when to decline a client transfer
- how to stay prepared ahead of a young person exiting your service

Complete the [eLearning module](#) and bring your questions

FACE & supplementaries

10am Tuesday 1 August – Join via [Teams](#)



In this drop-in session we're cover:

- how to complete a FACE check
- what tools are available to help you
- supplementary assistance that a young person may be entitled to

Complete the [eLearning module](#) and bring your questions

**You can find the full drop-in session schedule
on our provider site here:**

[drop-in sessions | Youth Service providers](#)

or print the [breakroom poster](#)



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unteach racism resources

modules and webinars to support safe and productive conversations about racism

The Teaching Council and the Human Rights Commission have partnered to develop an education response to racism.

[Unteach Racism](#) supports people to have safe and productive conversations around racism that result in changes to behaviour & practice.


While aimed at teachers, the toolkits, webinars, and learning modules may support capability development and enable our service to be inclusive, supportive and respectful.

Check out the [Unteach Racism](#) resources and [let us know](#) how you might include these messages in your mahi.

Unteach Racism app

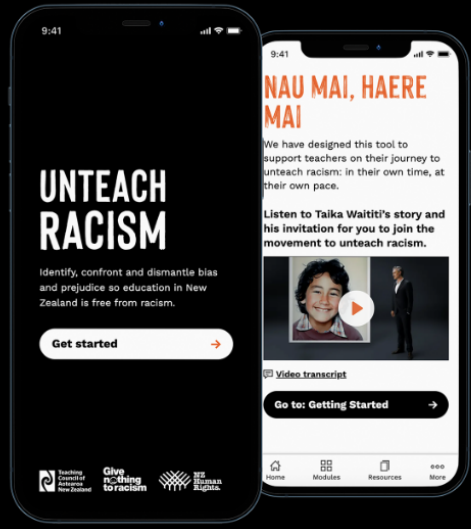
The Unteach Racism app has been designed as a professional learning tool for teachers. It aims to support teachers and leaders on their personal journey to reflect on and expand their understanding of racism.

For mobile:
Scan the QR code to get started →



For desktop:
Click here →

[Let's go →](#)



realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

w: providers.youthservice.govt.nz

e: national_youthservice@msd.govt.nz