

# ratonga taiohi pānui

what you need to know



# family reconciliation counselling for taiohi

**we all want what's best for taiohi – sometimes family reconciliation counselling might help**

Family Reconciliation Counselling (FRC) is a service available for young people and their families where reconciliation is suitable and everyone is willing to participate.

FRC are available to all young people – NEET, YP, YPP and Young Partners – at any point in time. It can be used after a breakdown has occurred, or to stop one from happening

If you think FRC will help one of your taiohi contact YSSU.

Family Reconciliation Counselling can provide:

- a maximum of six one hour sessions per family
- face to face counselling with family members as appropriate in the opinion of the FRC Provider
- counselling within a timeframe that best supports the young person and their family.

For more information visit [family reconciliation counselling | youth service](#)



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# reapplying for a payment after a breakdown

## young people who have another family breakdown after returning home

During enrolment in the Youth Service, a young person may reconcile with their parents or guardians.

To give the young person with the best opportunity to reconcile the relationship, Youth Service may be able to use the previous family breakdown assessment.

**Less than 90 days of the previous benefit being cancelled** The existing FBA can be used if the young person's circumstances are the same as their previous application.

**More than 90 days of the benefit being cancelled** YSSU will ask the young person to complete a new family breakdown assessment.

For more information go to the 'previous family breakdown assessment reports' section of this page:

[screening call | Youth Service providers](#)



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# ncea results have been released

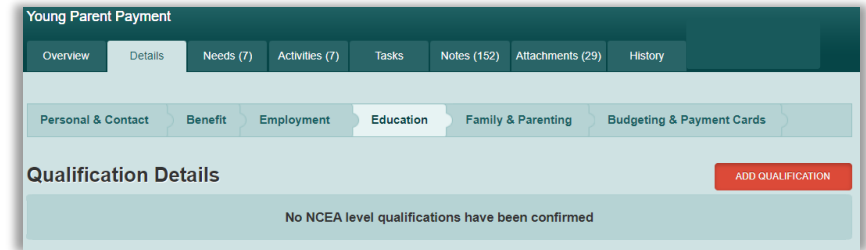
remember to upload the results in art and congratulate taiohi for their awesome achievement!

NZQA results are now available. Now is the time to add the results for taiohi who are currently enrolled and have exited within the last three months who have completed an NCEA Qualification.

To do this, in ART go to the young person's **Details > Education tab**.

## Enter the Qualification details:

1. Choose a Qualification level
2. Enter the Activity Provider name
3. Enter the Final Assessment date (the date the last internal or external assessment)
4. Attach the Qualification Certificate
5. Click on '*Update Client*' button.



Young Parent Payment

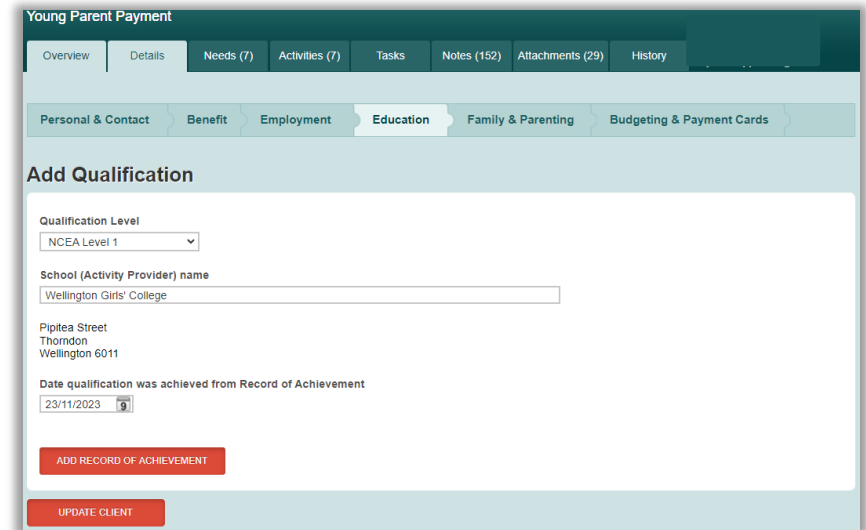
Overview Details Needs (7) Activities (7) Tasks Notes (152) Attachments (29) History

Personal & Contact Benefit Employment Education Family & Parenting Budgeting & Payment Cards

### Qualification Details

ADD QUALIFICATION

No NCEA level qualifications have been confirmed



Young Parent Payment

Overview Details Needs (7) Activities (7) Tasks Notes (152) Attachments (29) History

Personal & Contact Benefit Employment Education Family & Parenting Budgeting & Payment Cards

### Add Qualification

Qualification Level  
NCEA Level 1

School (Activity Provider) name  
Wellington Girls' College

Pipitea Street  
Thorndon  
Wellington 6011

Date qualification was achieved from Record of Achievement  
23/11/2023

ADD RECORD OF ACHIEVEMENT

UPDATE CLIENT

# waka kotahi: wait times for licence tests have increased

## make sure taiohi are well prepared for their test

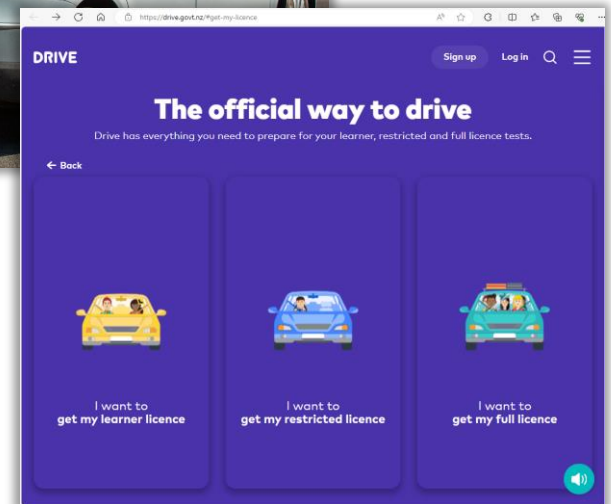
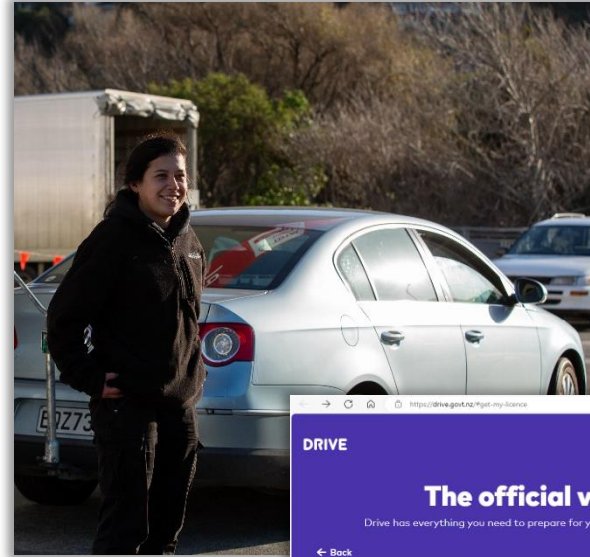
Wait times for driver licence tests have increased since Waka Kotahi changed their fees.

If taiohi don't pass, they may need to wait a while to get another slot. If taiohi fail their learners test twice on the same day, they will need to wait 10 working days before they can sit the test again. For more information check out the [Waka Kotahi website](#).

If you haven't already, check out *Drive* and the *Drive Go* app to find a range of free resources that taiohi can use to prepare [Drive – everything you need to prepare for your test](#).

## Taiohi can't make their booking?

If taiohi get a test booking and can't use it, make sure they cancel on the [Waka Kotahi website](#) – even an hour's notice will mean someone else can use the slot.



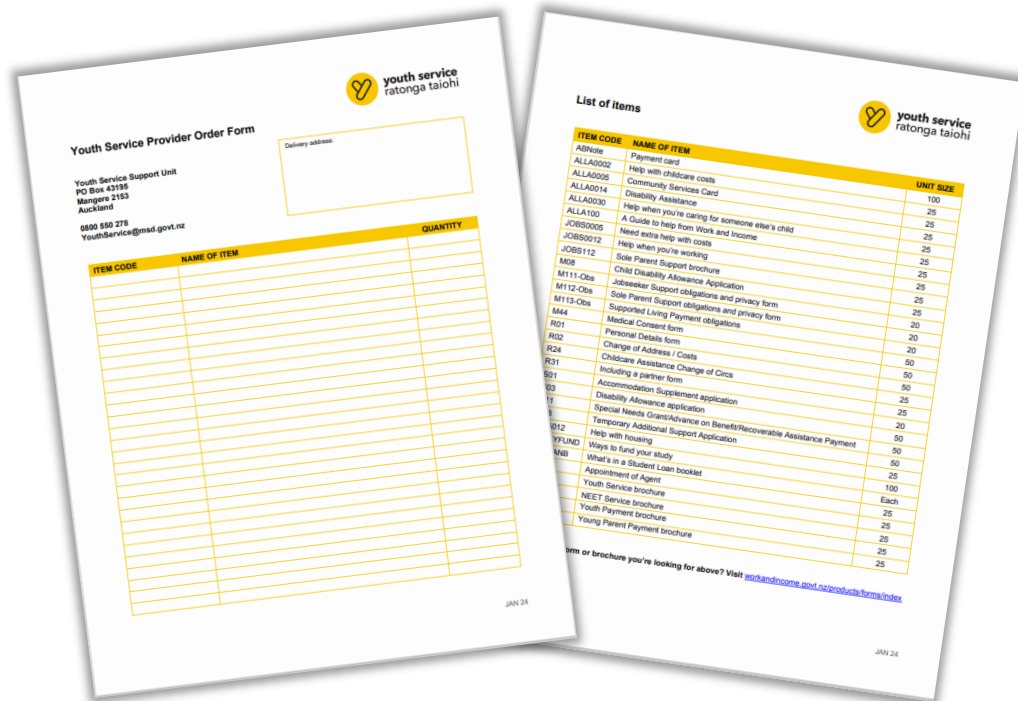


# ordering forms, payment cards and brochures

if you need more form, brochure or payment cards fill in this form and send it to the yssu

Did you know that you can get more forms and brochures delivered for free?

To make an order, fill in [this order form](#) and email it to YSSU at [youthservice@msd.govt.nz](mailto:youthservice@msd.govt.nz)



# upcoming drop-in sessions

drop-in sessions are back – join us to meet other youth coaches and learn about youth service

**keeping ourselves well**  
**Tuesday 30 January, 10am**



As a youth coach, you play an important role in shaping the lives of taiohi and inspiring them to achieve their potential.

To support the wellbeing of taiohi, you must look after your own.

In this session we will discuss tools and strategies you can use that you can use to look after you – which in turn will help you support your taiohi.

**Join via [Teams](#)**

**induction for new youth coaches**  
**Wednesday 7 February, 10am**



In this drop-in session we're cover:

- the legislation and policy that determines how Youth Service operates
- the people and teams that help deliver Youth Service
- an overview of the Activity Reporting Tool (ART)
- where to find information to help you in your role.

You'll also get to meet some other new youth coaches and be able to ask us any question

**Join via [Teams](#)**

**You can find the full drop-in session schedule  
on our provider site here:**  
[drop-in sessions | Youth Service providers](#)  
or print the [breakroom poster](#)



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# realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

w: [providers.youthservice.govt.nz](http://providers.youthservice.govt.nz)

e: [national\\_youthservice@msd.govt.nz](mailto:national_youthservice@msd.govt.nz)