

Ratonga Taiohi Pānui

what you need to know



deep dive into Temporary Additional Support

each Thursday we're diving into ways you can check taiohi payments are correct!

Only 6% of our taiohi are receiving Temporary Additional Support (TAS)

Completing a FACE check means you've talked to the taiohi, asked questions, and have a full picture of their situation – and you are sure they are receiving everything they're entitled to.

Temporary Additional Support ([read more here](#))

- is non-taxable extra help paid for a maximum of 13 weeks
- if the young person still needs it after 13 weeks, they can re-apply
- it helps with essential costs for a short time when the young person has tried everything you can think of, and still cannot pay for them
- it can help pay for things like vehicle repayments or running costs, public transport to work, childcare, child support, health and disability costs, and accommodation costs...

What you should do next

- Complete a FACE check to get a full picture of their situation, especially if things might have changed

Good questions to ask during a FACE check:

- Have you been working?
- Has your address or accommodation cost changed? Does your accommodation cost include food?
- Are you continuing in study, or have you left? Are you starting a new course of study?
- Are you in a relationship?
- Have you had health problems lately or seeing the doctor more often?
- Do you have any regular on-going payments?
- Has your child started attending childcare? Does the childcare charge fees?
- Have you completed any budgeting or parenting programmes previously? Do you have a certificate from this?

Check if a young parent's payment includes Family Tax Credit and Best Start Tax Credit.

National statistics	Has an obligation failure	Is on Money Management	Receiving Education incentive	Receiving Budgeting incentive	Receiving Parenting incentive	Receiving Accommodation Supplement	Receiving TAS	Receiving Disability Allowance	Receiving TIA
Full and Correct Entitlement	2%	63%	11%	47%	46%	56%	6%	1%	12%

Table 1. national rates of young people receiving payments, subjected to Money Management, or with an obligation failure



[Click here to read the FACE guide](#)

Completing a FACE check means you have talked to the taiohi, asked questions, and have a full picture of their situation



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child support pass-on & TAS

new TAS client consent form for IR info share

When a young person has a child that is not in their day-to-day care, they may be required to pay child support. They are called a 'liable' or 'paying' parent.

If you become aware they're required to pay child support then discuss the support that may be available to help them meet these costs.

- When a paying parent has to pay formula-assessed child support through Inland Revenue, they may be able to get extra help to meet this cost by applying for Temporary Additional Support.
- They must provide us with proof of their child support costs when they want it added to their TAS.
- We've created a new printable [Child Support costs information form](#) to make it easier to get written consent from clients, when they meet with us in person and they're already getting TAS.

you can find more information about [child support here](#)

The image shows a digital form titled "Child support costs information form" from the Ministry of Social Development (Te Manatū Whakahiato Ora). The form is designed for clients who have new child support costs, or whose costs have changed or ended. It includes a section for "Tell us about yourself" with a client number field. The main section, "Tell us your details", contains questions 1 and 2: "What is your full name?" (with fields for first/middle names and surname/family name) and "What date were you born?" (with fields for day, month, and year). The "Child support costs" section contains question 3, "Please tick which applies:", with three radio button options: "My child support costs have stopped or are ending soon.", "My child support costs are changing.", and "I want to include my child support costs in the Temporary Additional Support I get." Each option has a "Go to question" button. Below this is question 4, "What date were you told about your child support ending?", and question 5, "What is the date your child support costs end?", both with day, month, and year fields. The form footer includes "WORK AND INCOME", "TE HIRANGA TAKAKA", "R25 - Aug-2023", and "Page 1".



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North Island Weather Events Temporary Accommodation Assistance

available to help homeowners who can't live in their home due to weather events

The North Island Weather Events Temporary Accommodation Assistance was announced on 19 July

It's available to help eligible homeowners who can't live in their home due to the North Island weather events. Their insurance cover for rental accommodation also needs to be ending soon.

This is for clients who are currently renting and are paying two sets of accommodation costs:

- rent for their temporary accommodation, and
- ongoing costs for their damaged home.

Find out more about eligibility criteria and how to apply here:

[Temporary Accommodation Assistance - Work and Income](#)



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COVID-19 Leave Support Scheme ending

now isolation requirements have been removed the COVID-19 Leave Support Scheme will end

Now isolation requirements have been removed for people testing positive for COVID-19, the COVID-19 Leave Support Scheme will end.

- This is the last of the COVID-19 payments MSD has been paying to employers with employees isolating because of COVID-19 and who couldn't work from home. Self-employed people could also apply.
- Employers can still apply for employees who started self-isolation before **13 August 2023**. They'll have 8 weeks from the end of the employee's self-isolation to apply for the Leave Support Scheme.
- Applications will be totally closed from **11:59pm on 10 October 2023**. There's information on the [Work and Income](#) website.
- We've also closed our COVID-19 0800 Welfare Support line, with callers redirected to the general line if they need help with essential costs.



upcoming drop-in sessions

our drop-ins focus on the technical aspects that are unique to our service

Youth coach wellbeing series

10am Tuesday 22 August

understanding the post-disaster impacts,
trauma & distress responses



Gerard Hoffman is a highly trained clinician, facilitator, clinical supervisor, and Wellbeing Consultant with over 35 years of in clinical work in child, youth and family mental health services, relationships counselling services, family violence and sexual violence treatment and prevention.

Join via [Teams](#)

Youth coach wellbeing series

10am Tuesday 29 August

Selfcare and working in partnership



Kate Groundwater is one of MSD's Workplace Wellbeing Senior Advisors. Her interest in mental health and wellbeing has seen her complete a BSc with a major in Psychology. This session will cover selfcare and working in partnership, psychological safety and how it can affect team dynamics.

Join via [Teams](#)

You can find the full drop-in session schedule
on our provider site here:

[drop-in sessions | Youth Service providers](#)

or print the [breakroom poster](#)



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upcoming drop in: emergency housing improvements

9:30am Wednesday 30 August - [Click here to join this meeting](#)

In this drop in we're going to cover the new measures in place to strengthen the emergency housing system.

what we'll cover:

1. Supplier standards for EH suppliers

Our minimum expectations of EH suppliers around safety and suitability

2. Guide for people in emergency housing

Our short guide about the things taiohi need to know while in EH

3. Resolution framework

How YSSU consider declining an EH SNG or making it recoverable

4. Updated operational guidance

New EH guidance in MAP so it's clearer when we'll consider declining, or make payments recoverable

note the date change!

9:30am

Wednesday 30 August

Via Teams



Remember: emergency housing is a last resort when there are no other options
You must consider staying with friends or other family, short term accommodation like hostels, and Transitional Housing **before** you consider emergency housing.



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realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

w: providers.youthservice.govt.nz

e: national_youthservice@msd.govt.nz