

Ratonga Taiohi Pānui

what you need to know



drop-in recap: supporting young people to apply

taiohi have 20 working days to complete the application process

applying online via MyMSD

- taiohi need to have a client number. If they don't have one, they need to contact the Work and Income Contact Centre or request it online.
- they also need a phone number, IRD number, and bank account number

manual applications

- Young people can use a paper application form if they aren't able to apply online, or visit a Work and Income Service Centre to apply.
- Young people moving from Jobseekers to Young Parent Payment must apply using the paper form

Screening by YSSU

- YSSU screens all applications (usually within 48 hours) to confirm information, check on that young person's safety, and organise the Family Breakdown Assessment
- You can help a young person prepare for the screening by letting them know they will get a phone call/text regarding their application – it may come from a unknown number.

Youth Payment application

Why not apply online?
Go to workandincome.govt.nz
If you need more information go to our website or call us on 0800 559 009
We suggest that you read pages 1 to 4 of this application form before starting to fill it out.

Youth Payment

Youth are in:
• single
• married
• partner
When you get Youth Payment you'll need to provide on-going support and guidance. You'll also need to have the skills to get a job that will help you out of unemployment. The information you collect on this application form will help us do this for you.

Young Parent Payment

Young Parent Payment is for young parents aged 16 to 17 who have children, and are in need of financial assistance. For example:
• a parent or caregiver who has one or more dependent children aged 16 or 17 years old, you must be in exceptional circumstances
• married, in a civil union or de facto relationship with a partner

What you need to do next

1. Carry out any activities we ask you to do to help you prepare for work, education, training or work-based learning.
2. Fill out this application form.
3. Get other people to fill out parts of the application form, if you need to (for example, if you're applying for a Disability Allowance, a health care card, or a Discretionary Financial Support certificate).
4. Collect all the documents you need to show us. We tell you about this in the application form (look for the **Y**) and we also have a list on page 4.
5. Bring this application form and the documents to a meeting with your Service provider. If you don't already have a meeting arranged, contact us on 0800 559 009 and say "youth" when you're asked why you're calling.

You must give us all the information we need.
If you don't have all the information we need, talk with us and we may be able to help. If we find out later that any information you give us is not true, or that you knew information was not true, we may stop your payments. You might need to pay back. In some cases you could even be prosecuted.

WORK AND INCOME
TE HIRANGA TAKIRANGA



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drop-in recap: supporting young people to apply

family breakdown assessments

Barnardos is contracted to do Family Breakdown Assessments (FBA) as part of the application process for Youth Payment and (16-to-17) Young Parent Payment.

- The assessor will interview the young person, and also interview parents/guardians and complete the report.
- The FBA must not be printed. If you receive a request for the FBA please refer it to YSSU
- Taiohi can take a support person to the FBA.

please note: When a young person has been discharged from Oranga Tamariki care (or another authorised agency) they don't require a FBA.

family reconciliation counselling

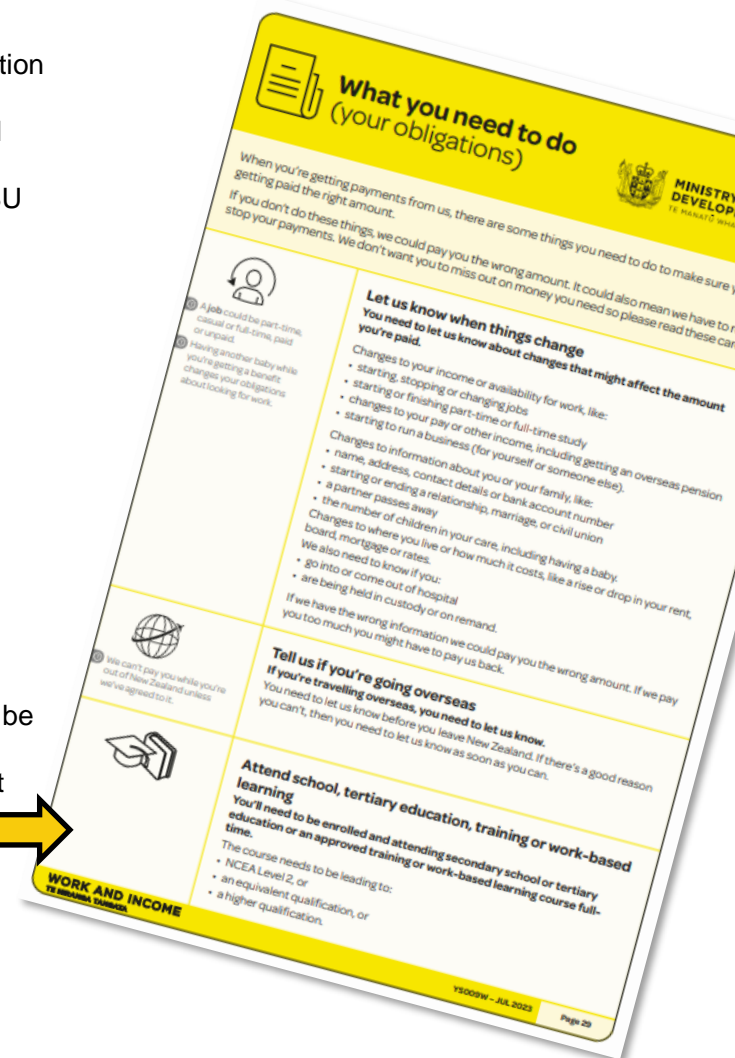
- Barnardos may recommend family reconciliation counselling
- If the young person and parents/guardians agree YSSU will make arrangements
- We strongly encourage participation in the process to move towards reconciliation
- family reconciliation counselling can be booked through YSSU any time

providing critical documents

- A **Critical Document** is one that MSD **must have** for assistance to be granted
- **Non-critical documents** support the application but are **not required** for assistance to be granted
- Pay careful attention to the critical documents listed by YSSU and work to get these first
- **Obligations are a critical document!** We can't grant a benefit without them

hints and tips

- Confirm that you've sighted original identification document/s
- IRD numbers – you can confirm this verbally



[click here to learn more about the application process](#)



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child support pass-on info share recap

sole parents on YPP now get their child support payments paid directly to them

info share starts on 22 August

Inland Revenue (IR) will send us the first information share about child support they've paid to our clients starting on 22 August.

the info-share information **can** be used:

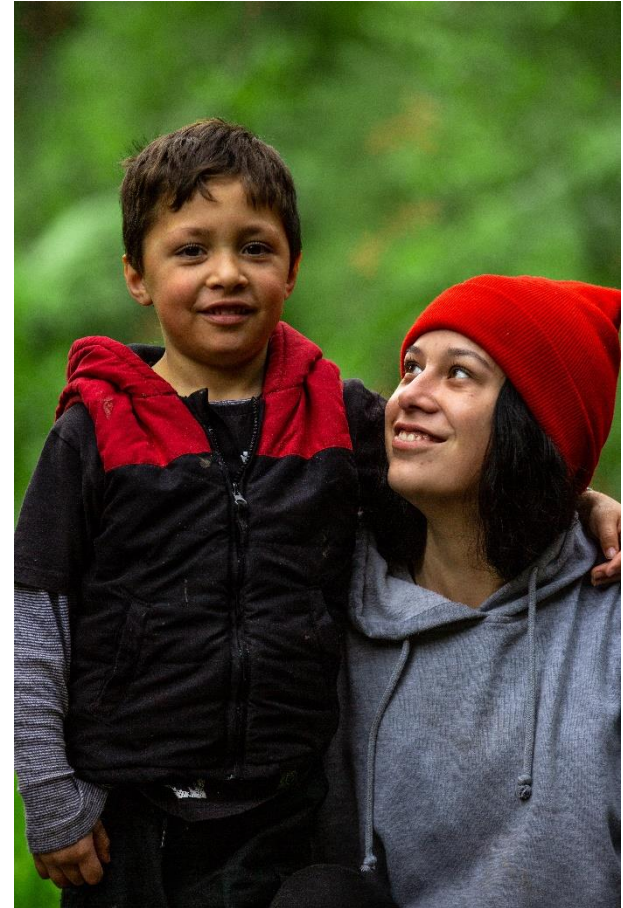
- in assessing eligibility for social housing,
- calculating Income Related Rent (IRR), after sending the Notice of Adverse Action and 10 working days have passed, and
- calculating Emergency Housing Special Needs Grants (SNGs) and the contribution clients have to pay

the info-share information **can't** be shared with Transitional Housing or Contracted Emergency Housing providers

- these clients need to declare their child support income to their housing provider
- sharing child support information with third parties would breach our clients' privacy, and our agreement with IR

other key changes

- YPP won't need to tell us about IR formula assessed child support payments they get
- Young parents no longer have to apply for child support when applying for a benefit
- We'll treat child support payments as income
- Taiohi paying IR formula assessed child support may have this taken into account as an allowable cost for Temporary Additional Support



[Click here to read more on the Work & Income website](#)



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upcoming drop-in sessions

our drop-ins focus on the technical aspects that are unique to our service

Youth coach wellbeing series

10am Tuesday 22 August

understanding the post-disaster impacts,
trauma & distress responses



Gerard Hoffman is a highly trained clinician, facilitator, clinical supervisor, and Wellbeing Consultant with over 35 years of in clinical work in child, youth and family mental health services, relationships counselling services, family violence and sexual violence treatment and prevention.

Join via [Teams](#)

Youth coach wellbeing series

10am Tuesday 29 August

Selfcare and working in partnership



Kate Groundwater is one of MSD's Workplace Wellbeing Senior Advisors. Her interest in mental health and wellbeing has seen her complete a BSc with a major in Psychology. This session will cover selfcare and working in partnership, psychological safety and how it can affect team dynamics.

Join via [Teams](#)

You can find the full drop-in session schedule
on our provider site here:

[drop-in sessions | Youth Service providers](#)

or print the [breakroom poster](#)



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upcoming drop in: emergency housing improvements

9:30am Wednesday 23 August - [Click here to join this meeting](#)

In this drop in we're going to cover the new measures in place to strengthen the emergency housing system.

This is mainly about putting more tools and structure around the great work you're already doing to manaaki our taiohi and help them into safe and suitable accommodation.

what we'll cover:

1. Supplier standards for EH suppliers

Our minimum expectations of EH suppliers around safety and suitability

2. Guide for people in emergency housing

Our short guide about the things taiohi need to know while in EH

3. Resolution framework

How YSSU consider declining an EH SNG or making it recoverable

4. Updated operational guidance

New EH guidance in MAP so it's clearer when we'll consider declining, or make payments recoverable

Join our drop in to learn
about the improvements
we're making to
emergency housing

Bring your questions



Remember: emergency housing is a last resort when there are no other options
You must consider staying with friends or other family, short term accommodation like hostels, and Transitional Housing **before** you consider emergency housing.



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free mental health and addiction literacy workshops

Free MH101 and Addiction 101 workshops funded by Te Whatu Ora

- Free public workshops are listed the Blueprint website: <https://www.blueprint.co.nz/>
- Available for organisations – please contact Blueprint for further information: info@blueprint.co.nz



blueprint[®]
for learning



Addiction 101

Understanding addiction and recovery.

[More info](#)



MH101[®]

Giving people the confidence to recognise, relate and respond to people experiencing mental health challenges.

[More info](#)



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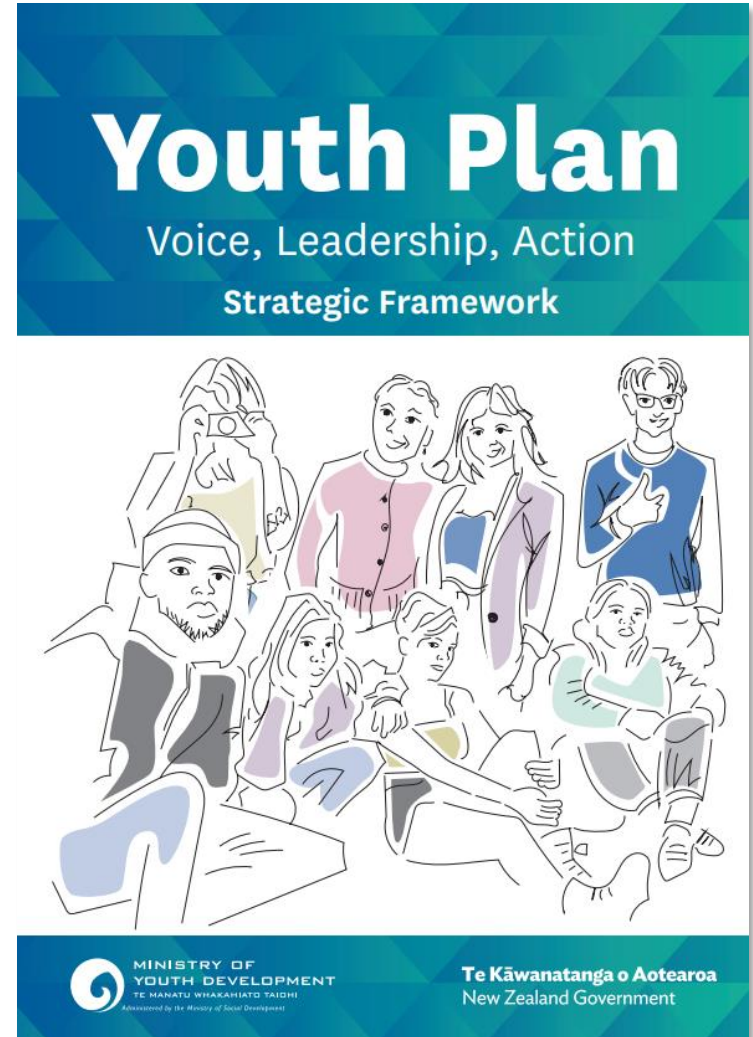
refreshed Youth Plan launched

Youth Plan: Voice, Leadership, Action

Yesterday, the Minister for Youth Hon Willow-Jean Prime launched the refreshed *Youth Plan: Voice, Leadership, Action* at the INVOLVE 2023 youth sector conference in Auckland.

The Youth Plan Strategic Framework, Rolling Suite of Actions, and A3 summary documents are now available on the Ministry of Youth Development's [website](#).

Ministry of Youth Development is promoting the Youth Plan through its [Facebook](#) and [Instagram](#) social media channels. We encourage you to share the Youth Plan documents and social media posts through your networks.



Ākonga Youth Development Community Fund

Request for Proposals close at 5.00pm on Tuesday 29 August 2023



The Ministry of Youth Development (MYD) – Te Manatū Whakahiato Taiohi is seeking youth development, iwi, and community-based providers to provide early intervention and prevention youth development programmes.

For the next two calendar years (2024 and 2025 only), programmes will provide targeted support for 2,750 at-risk ākonga (aged 12 to 21 years) per year to strengthen their resilience, stay engaged in their education journey, and achieve better pathways for success.

Programmes will support ākonga to achieve the following outcomes:

- an increased level of engagement in their learning and aspiration for their future, or transition to further training or employment
- stronger connections with whānau, iwi, community, and other support services including schools, health, and youth services
- increased confidence in their learning environments for younger ākonga aged 12 to 15 years
- a clear plan for their futures for older ākonga aged 16 to 21 years

Find out more information

A Request for Proposals and associated Frequently Asked Questions regarding the Ākonga Youth Development Community Fund have been published on the Government Electronic Tenders Service (GETS) website.

Click [here](#) to visit the GETS website and learn more.

You can access a set of Frequently Asked Questions on the GETS website or download them [here](#).

realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

w: providers.youthservice.govt.nz

e: national_youthservice@msd.govt.nz