



youth service
ratonga taiohi

ratonga taiohi pānui

Rāpare 14 Poutūterangi 2024
what you need to know



bay of plenty youth service providers hui



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drop-in recap – driver licence programme changes

until 31 march 2024, the youth service driver licence programme will continue as normal

Question If the MSD has no spaces available can we use the Programme Fund for tests and lessons?



Answer If you've explored all other options (for example, MSD's DLS programme, hardship assistance) you can apply for the Programme Fund. Make sure you write comprehensive notes about the options you explored AND that the need for a Licence is justified and clearly linked to the young person's pathway and Youth Service plan (for example, they need it for their job).

Question Usually, our Driver Licence instructor does the lesson and then assesses whether or not the young person needs another lesson at the end of it. How does this work with the transition period?



Answer The Youth Service Driver Licence programme funding has been exhausted. If young people are still in the early stages of learning and will need multiple lessons after 1 April you should be looking to help the young person self-refer to the MSD Driver Licence Support Programme



For frequently asked questions and answers click [here](#)



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minister's emergency housing announcement

the government has made a commitment to get families in emergency housing into stable homes faster

From April, there'll be a new priority category for families with dependent children who have spent 12 consecutive weeks or more in emergency housing. This means

- They'll have a better chance of getting a good home quickly.
- We want to make sure that emergency housing is the last option for people.
- We're working on ways to help families find homes without needing emergency housing.
- They shouldn't feel like emergency housing is their only option.
- We will offer Housing Support Products to assist with things like rent, bonds, and getting a job.

If you have a young person in emergency housing, continue to support them in finding a stable home, especially if they have kids. The new priority category will make this process faster.



Make sure to attend the housing drop-in session on
Tuesday 19 March
Join via [Teams](#)



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annual general adjustment

on 1 april benefit payment rates will increase due to the annual general adjustment

The Annual General Adjustment is approaching on **Monday 1 April**. Most of our financial supports (including benefit payments and income and asset limits) will increase to keep up with the average wage or the cost of goods and services.

youth payment rate from 1 April

Category	Net weekly rate (after tax at "M")	Gross weekly rate
Single, 16 to 17 years	\$307.87	\$350.33
Couple (total)	\$601.46	\$683.36
Couple (each)	\$300.73	\$341.68

[more information here](#)

youth parent payment rate from 1 April

Category	Net weekly rate (after tax at "M")	Gross weekly rate
Solo parent, 16 to 17 years, living with or supported by parents who earn less than the Family Tax Credit threshold	\$285.44	\$323.14
Solo parent, 16 to 19 years	\$494.80	\$576.91
Couple with 1 or more children (total)	\$635.10	\$724.14
Couple with 1 or more children (each)	\$317.55	\$362.07
Couple with 1 partner not on benefit and 1 or more children (total)	\$317.55	\$362.07



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flexible childcare assistance changes and guaranteed childcare assistance

Flexible Childcare Assistance (FCA) helps people with the cost of informal childcare if they're working, or in employment-related education or training, when they can't access childcare programmes.

From **Monday 1 April**, FCA is expanding to support more caregivers, including people who are:

- in a relationship (not just sole parents)
- on a benefit or likely to be on a benefit long term
- in or starting work, employment-related training or employment-related education

Other changes include:

- extending the maximum payment duration from 26 weeks to 52 weeks, and
- increasing the FCA payment rates and adjusting them annually, in line with the Consumers Price Index (CPI)

Number of children	weekly rate
1	\$64.02
2	\$96.03

If you're under 20 and in full-time education, training or work-based learning, you may be able to get the **Guaranteed Childcare Assistance Payment (GCAP)** to assist with the cost of childcare

From **Monday 1 April** GCAP rate will increase

Hourly rate	\$6.38
Maximum weekly rate	\$319.00

[For more information on rate changes click here](#)



training incentive allowance

TIA is a top-up to make things easier for taiohi while getting a qualification

a sole parent receiving Young Parent Payment might be eligible for the Training Incentive Allowance

- while they study, to help pay for things like childcare, transport, books and equipment
- they won't have to pay it back! They'll still get your benefit and other entitlements – it just gives them extra money to help pay for the things they need to study.
- TIA is available for all courses at levels 1-7 of the New Zealand Qualifications Framework.
- the course must be a recognised course of study – i.e. funded by the Tertiary Education Commission or the Ministry of Education.
- from Monday 1 April TIA rate will increase – see below table or click [here](#)

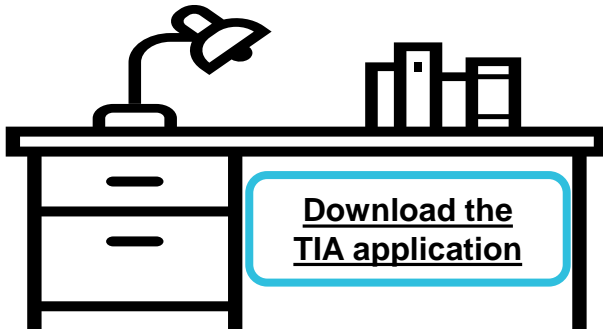
TIA rate from 1 April

Duration	Rate, non-taxable
Weekly - maximum	\$135.75
Yearly - maximum	\$5,430

The study you're doing also needs to:

- increase your skills for employment
- be 12 weeks or more, and

When you apply for TIA, you'll need to provide details of the course you want to study and the education institution you'll be studying at. You can apply for TIA up to 28 days before your course starts



[For more information about TIA click here](#)



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easter 2024 changes to payments

extract/payment date changes for easter 2024 (29 march to 1 april)

If a young person's regular payment day falls on a public holiday during Easter their payment will be bought forward.

Payment changes table

Regular payment day	Easter holiday payment day
Tues – 02/04/24	Fri – 29/03/24*
Wed – 03/04/24	No Change
Thur – 04/04/24	No Change

Change in circumstances

If a young person has a change in circumstances that affects their payment that week, like changes to their....

- redirections
- income
- bank account details
- starting or stopping payments
- children in their care
- relationship

...you'll need to submit the task by

Tuesday 26 March



Make sure young people understand that **this is NOT a 'bonus payment'** and that they will be paid on their regular payment day the next week

youth service satisfaction survey

get young people to fill in survey for a chance to win 1 of 3 \$50 prezzy cards

We want to hear what taiohi think about Youth Service so that we can celebrate successes and resolve pain points.

The information we get from the survey allows us to check in and see what improvements need to be made to Youth Service.

The more young people respond, the better the data is that we have to make improvements.

Encourage all taiohi to complete the survey to be in to win
The survey will close on **Monday 18 March 2024**



Encourage taiohi to fill out the survey
they could win one of three
\$50 prezzie cards!

Complete by Monday 18 March 2024



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drop-in recap – face, notes and activities

Do when writing notes

Add all details relating to one event in the same note
 • e.g. add to an existing note if applicable
 Provide information about your engagement with the client and any evidence you've sighted

The three Rs

Record factual account of a young persons situation
Relevant to the young persons situation
Readable to another youth coach and YSSU staff just in case you are away one day

Don't when writing notes

Add notes directly into the 'notes' tab – put them under the appropriate Activities
 Add information to a closed task

1 Activity is addressing 1 client need PRINT NEW ACTIVITY

Activity type	Activity	Start date	Expected end date	Status	Needs addressed	
Appointment	Engagement with Youth Coach	01/02/2024	01/02/2025	In progress	Engagement*	Edit

Activities are actions a young person does to meet their **Needs**

- Activities have a start date
- Some activities need an expected end date
- Appointments should be entered as a note against the activity
- Add as much detail as possible
- Used for reporting

The image shows two overlapping screenshots of a web application. The top one is titled 'Create a new client need' and includes fields for 'Need category' (Family and Environment), 'Need' (Housing), and 'Notes'. The bottom one is titled 'Add a new activity' and includes fields for 'Client Needs' (Parenting - Parenting), 'Activity type' (Parenting Education Programme), 'Activity name', and 'Activity description'. Both forms have 'CREATE CLIENT' and 'CALCULATE' buttons.

You can find information [here](#)

Full and correct entitlement (FACE) means taiohi are receiving all the payments they are eligible for.

know the young person's current situation

confirm what financial assistance taiohi is **currently** receiving

- debt deductions (can these be adjusted?)
- income or cash assets?
- incentive payments?
- living at home or away?
- other children in the young person's care?

Full
And
Correct
Entitlement



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upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service

spotlight on housing Tuesday 19 March, 10am



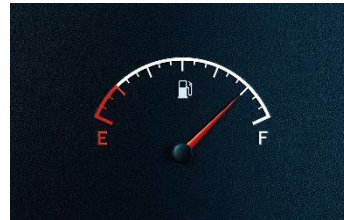
In this session, we will discuss:

- how to determine if there is a housing need
- what taiohi can expect of us
- what is expected of them (their responsibilities)
- what they can expect from their accommodation provider
- What housing changes are coming

Join via [Teams](#)

driver licence programme changes Wednesday 27 March, 10am

Our Youth Service Driver Licence programme is ending on 31 March 2024. In this session, we will go into detail on what these changes mean for you and the taiohi you work with.



Join via [Teams](#)

You can find the full drop-in session schedule on our provider site
[drop-in sessions | Youth Service providers](#)
or print the [breakroom poster](#)



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what's coming up

The Youth Week 2024 theme:

'We may not have it all together, but together we have it all'
'Māwherangi a tama roto ka taka, kāpuia ake ka pūrangiaho'



Let us know if you have any kaupapa, events, celebrations coming up and we will share them here.



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realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

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