

# Ratonga Taiohi Pānui

what you need to  
know



# Child Support Pass On - FAQs

## Changes to how child support collected by Inland Revenue will be passed on

- **from 1 July 2023** child support collected by Inland Revenue will be passed on to taiohi getting Young Parent Payment (YPP)
- Currently, we keep child support payments to offset the cost of YPP
- The first payments will be passed on to parents from **22 August 2023**
- Child support will automatically be treated as income
- You can read about the Child Support (Pass On) Acts Amendment Act, [here](#)

Read about how the changes will affect our clients [here](#)

### “How much child support money will our taiohi get?”

Clients can check their MyIR account to get an idea of how much they may be entitled to or contact IR directly if they don't have a MyIR account. The amount they actually get will depend on whether the liable parent pays the full amount on time.

### “What happens if the child's other parent doesn't pay on time? Will the Young Parent Payment still be reduced if they don't pay?”

Child support is only treated as income when clients receive a payment in their bank account. If the liable parent doesn't pay on time and the client doesn't get a child support payment, then no child support income is charged.

### “Will the changes to child support payments affect the young person's TAS?”

Because child support is charged as income, it may affect the amount of Temporary Additional Support (TAS) someone gets, just the same as any other form of income. Remember, clients who need to pay formula assessed child support to IR can include this as an allowable cost.



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# Child Support Pass On – more FAQs

Inland Revenue will share information with MSD about most types of child support payments paid to clients

**“Will young people who are working and receiving an income be affected by this?”**

Young people who are working and also receiving child support via Inland Revenue will be subject to different income rules so they won't be worse off as a result of these changes.

Read about how the changes will affect our clients [here](#)

**“What if a young person needs to apply for a special needs grant?”**

Child support payments will be treated as income when calculating financial assistance for sole parents, the same way it is for other MSD clients with partners who have tamariki.

**“Will this change how much income-related rent a young person pays?”**

Because Child Support will be treated as income, the changes might affect income-related rent, a young person's emergency housing contribution, and their priority rating on the Social Housing register.



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# Spotlight on ART recording – needs & activities

Recording activities, needs & notes in ART correctly will improve reporting and make it easier for YSSU to make decisions

- Once you've completed a Youth Service Plan with the client you can record their needs in ART
- Once a need is created you can edit it, assign activities to it, and close it once it is completed
- You can update the notes each time you have an update on progress

## needs

Are specific needs the young person has to address barriers preventing the young person from meeting their youth activity obligations

## activities

any action that a young person does to meet the obligations required, move forward with their goals or overcome a barrier

## notes

Should be clear and easy to read

Make sure they are relevant, factual and relate to the activity  
When adding notes in ART you shouldn't use the NOTES tab – put them in the ACTIVITIES tab.



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# upcoming drop-in session

10am Tuesday 20 June – Join via [Teams](#)

On 19 May [Budget 2023: Support for Today, Building for Tomorrow](#) was delivered.

The budget announced some changes, and there's also some new initiatives for you to be aware of. We're going to cover:

- transport discounts
- disability allowance
- prescription co-pay changes
- training incentive allowance
- and Child Support pass on

You can also ask questions on anything you're unsure about, and learn where to find more information using the provider site.

**You can find the full drop-in session schedule  
on our provider site here:**

[drop-in sessions | Youth Service providers](#)



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# IRD numbers & tax help

## Advice and seminars

Inland Revenue has a Community Compliance service. This service includes:

- Customer facing sites [across the motu](#)
- Community Compliance Officers offering tax education, advice, and seminars
- Advice for new businesses and small organisations

You can find out more about this service [here](#)

## Getting an IRD number from AA

- You can do some basic IR tasks, like getting an IRD number at [AA Driver Licensing Agents](#)
- You can also [apply online](#) and then go to an AA Driver Licensing Agent to get your documents verified

## Resources for lessons about tax

In collaboration with Sorted, IR has some great resources for lessons about tax - in [English](#) and [Te Reo Māori](#)

The [School Leavers' Toolkit](#) also has loads of great info for young people



# Tell us what you think of our drop-ins

We're planning for the next block of Drop-Ins and what to hear from you.

Our online Drop-In sessions have been running since 2021  
They're the main way we provide training and coaching

## We want to know from you -

- Do the drop-ins work for you and your team?
  - Are they the right time of day?
  - Is the video and audio quality OK?
  - How easy is it for you to join in on the sessions?
- Are we covering the right topics?
  - What do you want covered?
  - Would they be better with guest speakers?
  - Should the content be delivered in a different way?
- What can we do to make our training more effective for you and your team?
- If you haven't attended a drop-in yet, why not?

Please send your feedback to us at [ystraining@msd.govt.nz](mailto:ystraining@msd.govt.nz)



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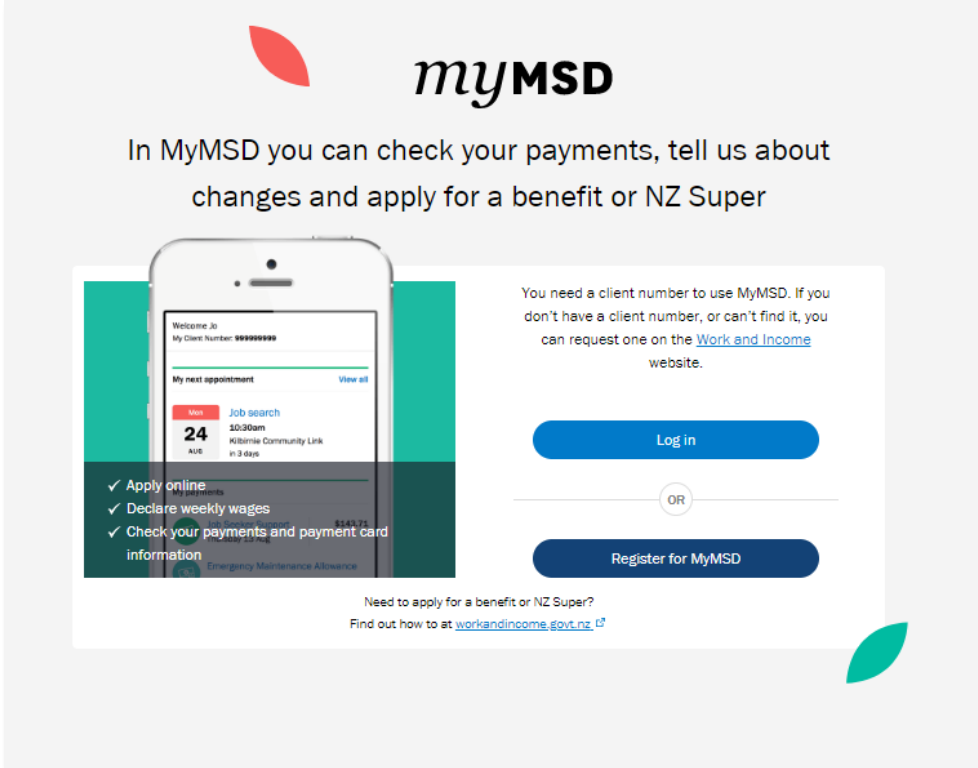


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# Security upgrades for MyMSD

## MyMSD security upgrades last night – upgrade your browser

- MyMSD had security upgrades last night (Monday 12 June)
- After the upgrades some clients using older browsers might not be able to log in
- Clients can fix this issue by upgrading their internet browser, or trying a different browser



**myMSD**

In MyMSD you can check your payments, tell us about changes and apply for a benefit or NZ Super

Welcome Jo  
My Client Number: 99999999

My next appointment [View all](#)

24	10:30am	Kiāhira Community Link
AUE		in 3 days

- ✓ Apply online
- ✓ Declare weekly wages
- ✓ Check your payments and payment card information

Emergency Maintenance Allowance

You need a client number to use MyMSD. If you don't have a client number, or can't find it, you can request one on the [Work and Income](#) website.

[Log in](#)

OR

[Register for MyMSD](#)

Need to apply for a benefit or NZ Super?  
Find out how to at [workandincome.govt.nz](http://workandincome.govt.nz)



# realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

w: [providers.youthservice.govt.nz](http://providers.youthservice.govt.nz)

e: [national\\_youthservice@msd.govt.nz](mailto:national_youthservice@msd.govt.nz)