

Ratonga Taiohi Pānui

mānawatia a Matariki



deep dive into Disability Allowance

each Thursday we're diving into ways you can check taiohi payments are correct!

Only 1% of our taiohi are receiving Disability Allowance

Disability Allowance is a weekly payment for people who have regular, ongoing costs because of a disability.

To be able to receive Disability Allowance a person must be assessed by a registered medical practitioner or nurse practitioner as having a [disability](#) that is likely to last **at least 6 months** and mean that they have a **reduction in independent functioning** to the extent that they need:

- ongoing help with normal living tasks **or** ongoing supervision or treatment from a [health practitioner](#)
- and have ongoing, additional costs because of the disability

There's a [list of costs that can be included](#), which mentions a wide range of things like special foods, gym and swimming pool fees, counselling, power, gas and heating, medical fees, and travel because of a disability.

- Young parents looking after a child with a disability may be able to get [Child Disability Allowance](#)

What you should do next

- Complete a FACE check with your taiohi to get a full picture of their situation, especially if things might have changed for your taiohi

National statistics	Has an obligation failure	Is on Money Management	Receiving Education incentive	Receiving Budgeting incentive	Receiving Parenting incentive	Receiving Accommodation Supplement	Receiving TAS	Receiving Disability Allowance	Receiving TIA
Full and Correct Entitlement	2%	63%	11%	47%	46%	56%	6%	1%	12%

Table 1. national rates of young people receiving payments, subjected to Money Management, or with an obligation failure



Click here to read the FACE guide

Completing a FACE check means you have talked to the taiohi, asked questions, and have a full picture of their situation



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healthy homes tips for reducing moisture

the Ready-to-Rent programme has some great tips for healthy homes

Ready to Rent helps clients in emergency or insecure housing gain the skills and credibility they need to get and stay in private rental housing as successful long-term tenants. We've taken these useful tips from the workshop to share with you and your taiohi.

reducing moisture in the air of your home

The main things that cause dampness in a home:

- washing hanging indoors (such as on an airing rack)
- un-flued gas heaters ie. The ones with the gas bottle in them (these are also quite dangerous)
- steam from cooking and the bathroom
- rising damp (dampness coming up from under your house)

rising damp could be caused by things like not having adequate ventilation under a wood floor

- check if your home has blocked vents under it or lots of stuff under the house
- make sure that rain gutters are clear of blockages.
 - If they are blocked, call the landlord and check who's responsibility it is to clean them. Take a video when it is raining to show how the water is flowing over the edges of the gutters.

have a morning routine:

- open all the curtains
- wipe all the condensation off the windows
- squeeze the cloth you used to wipe the windows with and pour the water down the drain, or put the cloth outside
- open the windows and air your home thoroughly for 10-20 minutes

ventilation is important to get rid of moisture in your home. Landlords are required to have mechanical ventilation (extractor fans) in kitchens and bathrooms where possible. Contact the landlord if your home does not have this.

check your home meets the [healthy homes standards](#)

If not, contact the landlord about your concerns and keep a email trail.

Want more ideas for helping taiohi with housing?
[housing | Youth Service providers](#)



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"I use **undiluted white vinegar** in a spray bottle to remove mould. Instructions are below for how I do it."



1. Make sure the room is ventilated
2. Apply a mask, goggles & gloves
3. Pour the vinegar into a spray bottle and spray directly onto the mouldy surface
4. Let the vinegar sit for an hour
5. Using a soft bristle brush, scrub the mouldy surface until the mould is gone.
6. Dry the area completely

Don't mix vinegar with bleach.
Combining the two can create chlorine gas that's dangerous to your health.

upcoming drop-in session – Money Management

10am Tuesday 18 July – Join via [Teams](#)

young people receiving a payment from MSD are generally required to be on Money Management

In this drop-in session we're cover:

- the purpose of Money Management
- setting up redirections
- using the payment card
- the suppliers list and adding new suppliers
- how to help taiohi come off Money Management

Complete the [eLearning module](#) and bring your questions



**You can find the full drop-in session schedule
on our provider site here:
[drop-in sessions | Youth Service providers](#)**



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systems upgrade for MyMSD

On Sunday 16 July from 6am to 4pm, we're upgrading our systems which will impact MyMSD

- There may be times when clients can't log in.
- When they can log in, they'll be able to declare wages and check payments, see their payment card balance, or update their details.

The image shows a promotional graphic for the MyMSD system. At the top, the MyMSD logo is displayed with a red leaf icon. Below the logo, text explains that users can check payments, report changes, and apply for benefits or NZ Super. A central graphic features a smartphone displaying the app's interface, which includes a welcome message, a client number, and a list of services such as 'Apply online', 'Declare weekly wages', and 'Check your payments and payment card information'. To the right of the smartphone, there is a text box explaining that a client number is required and providing a link to request one. Below this text are two buttons: 'Log in' and 'Register for MyMSD', separated by an 'OR' indicator. At the bottom, there is a link to find out how to apply for a benefit or NZ Super.

myMSD

In MyMSD you can check your payments, tell us about changes and apply for a benefit or NZ Super

Welcome Jo
My Client Number: 99999999

My next appointment [View all](#)

24 Job search
10:30am
Kilbirnie Community Link
in 3 days

- ✓ Apply online
- ✓ Declare weekly wages
- ✓ Check your payments and payment card information

You need a client number to use MyMSD. If you don't have a client number, or can't find it, you can request one on the [Work and Income](#) website.

[Log in](#)

OR

[Register for MyMSD](#)

Need to apply for a benefit or NZ Super?
Find out how to at workandincome.govt.nz

realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

w: providers.youthservice.govt.nz

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