



**ratonga taiohi**  
youth service

# **Ratonga Taiohi Pānui**

what you need to know



**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA

**Thursday 13 April 2023**

---

# East Coast Civil Defence payments ending

At the end of the day Saturday 15 April, Civil Defence Payments applications will end for the East Coast (Tairāwhiti and Hawke's Bay) area. The cyclone flood line will also close at 1pm the same day.

Civil Defence Payments are designed to support people in affected regions during the response stage of an emergency event like Cyclone Gabrielle.

As we've moved from the response phase into recovery on the East Coast, there are lots of other ways we can continue to help.

MSD will continue to [support people through existing services](#) like hardship payments, employment support, financial assistance and accommodation costs.



**youth service**  
ratonga taiohi

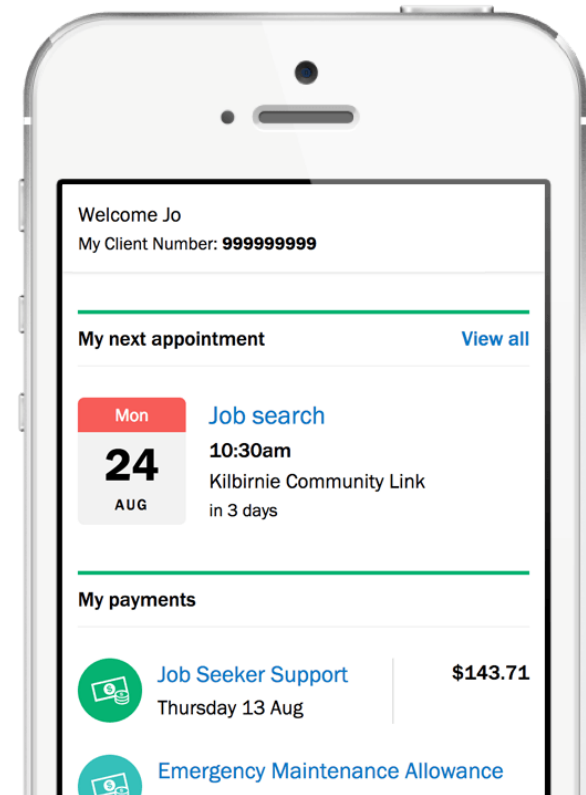


**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA

# system upgrades impacting MyMSD

We are upgrading our systems on **Sunday 16 April from 6am to 4pm**, which will impact MyMSD.

There may be times when young people can't log in. When they *can* log in, they'll be able to declare wages and check payments, but won't be able to apply online, see their payment card balance, or update their details.



# OSCAR subsidy

It's important to help parents who need out-of-school care for their children. However, the Out of School Care and Recreation (OSCAR) Subsidy has been paid to some families incorrectly.

OSCAR subsidy will now only be paid for:

- a maximum of 20 hours a week during the school term
- a maximum of 50 hours a week during school holidays.
- We'll email OSCAR providers to let them know. If a young person is enrolling their children in OSCAR care, please let them know about these subsidy limits.



**youth service**  
ratonga taiohi



**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA

# drop-in sessions (online)

Our drop-in sessions focus on the technical aspects that are unique to our service.

Each week we focus on a different aspect on Youth Service.

Below are some of the upcoming drop-in sessions for 2023. All drop in sessions are held online via Microsoft Teams.

If you'd like other sessions or topics covered, email us at [ystraining@msd.govt.nz](mailto:ystraining@msd.govt.nz).

Date	Session	Teams Link
10:00am Tuesday 18 April	programme fund	<a href="#">Click here to join the meeting</a>
10:00am Tuesday 2 May	Full and Correct Entitlement (FACE) and supplementary assistance	<a href="#">Click here to join the meeting</a>
10:00am Tuesday 9 May	hardships	<a href="#">Click here to join the meeting</a>

[View the full schedule here](#)



**youth service**  
ratonga taiohi



**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA

---

# how did today's Youth Service update land with your team?

We're always keen to improve. If you have any thoughts, feedback or suggestions get in touch with us at:

[national\\_youthservice@msd.govt.nz](mailto:national_youthservice@msd.govt.nz)

Want more information? Make sure you check out our Youth Service provider website:

<https://providers.youthservice.govt.nz/>



**youth service**  
ratonga taiohi



**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA



**youth service**  
ratonga taiohi

Youth Service provider website:

[providers.youthservice.govt.nz](https://providers.youthservice.govt.nz)

Email:

[national\\_youthservice@msd.govt.nz](mailto:national_youthservice@msd.govt.nz)



**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA