

# Ratonga Taiohi Pānui

what you need to know



# deep dive into parenting incentives

each Thursday we're diving into ways you can check taiohi payments are correct!

## Only 46% of our young parents are receiving a parenting incentive

A young person may be eligible to receive incentive payments, providing they've met and continue to meet their activity obligations.

### Parenting Incentive Payment

- Young parents can get an extra **\$10 per week**
- they must complete a **parenting programme**, meet their **parenting activity obligations**, and have engaged in **three months** of regular parenting conversations

### Parenting activity obligations

- their child enrolled at a Primary Health Organisation (PHO) or with a registered medical practitioner or specialist.
  - If places are short, they must have a plan in place for enrolling when a place becomes available and to get health care if their child becomes unwell
- their child/children (aged under 5) is attending their WellChild Tamariki Ora (WellChild) visits
- they've completed a [parenting programme](#) and have engaged in three months of parenting conversations

### What you should do next

- Complete a FACE check to get a full picture of their situation, especially if things might have changed
- Review [how parenting incentive payments work](#) and let YSSU know when a young person is eligible

### Create the task in ART for the incentive payment when:

- a) you're satisfied that the young person has met their parenting obligations
- b) you've recorded notes on the parenting discussions in ART under the parenting activity for the past three months and,
- c) the young person has completed a parenting programme and you've attached the certificate to their ART record

National statistics	Has an obligation failure	Is on Money Management	Receiving Education incentive	Receiving Budgeting incentive	Receiving Parenting incentive	Receiving Accommodation Supplement	Receiving TAS	Receiving Disability Allowance	Receiving TIA
Full and Correct Entitlement	2%	63%	11%	47%	46%	56%	6%	1%	12%

Table 1. national rates of young people receiving payments, subjected to Money Management, or with an obligation failure



### Click here to read the FACE guide

Completing a FACE check means you have talked to the taiohi, asked questions, and have a full picture of their situation



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# Sole Parent Support obligations form

## new obligation forms (M112-Obs – JUL 2023)

**Sole Parent Support** is a weekly payment that helps single parents find part-time work or get ready for further work.

The obligations form sets out what recipients need to do to make sure they are paid the right amount, what can happen if they don't meet their obligations, and information about privacy and what we do with personal information.



**Note:** a new Sole Parent Support Obligations Form is available on our [provider site](#). Check the bottom right corner to check you're using the right one. It should say **M112-OBS – Jul 2023**

## exit planning

It's important you update the [exit youth service plan](#) during your engagements with the young person so that you know what type of benefit to apply for when it's time for them to transition over to Work and Income.

Four weeks before the young person ages out of Youth Service, they'll get a text message or letter to contact their youth coach.

- If the young person needs to transfer from Youth Service to Work and Income, they'll need to complete the Continue or Stop payments form and the YP/YPP Information handover form
- You must explain the new benefit obligations to the young person

Learn more about the [transfer process here](#)

The thumbnail shows the top portion of the 'Sole Parent Support What you need to do (your obligations)' form. It features the Ministry of Social Development logo and title. The main heading is 'Sole Parent Support What you need to do (your obligations)'. Below this, there is introductory text: 'When you're getting payments from us, there are some things you need to do to make sure you're getting paid the right amount. If you don't do these things, we could pay you the wrong amount. It could also mean we have to reduce or stop your payments. We don't want you to miss out on money you need so please read these carefully.' The form is divided into sections with icons: a person icon for 'Let us know when things change' and a globe icon for 'Tell us if you're going overseas'. The 'Let us know when things change' section includes sub-sections for 'You need to let us know about changes that might affect the amount you're paid.' and lists changes to income/availability for work and changes to personal/family information. The 'Tell us if you're going overseas' section includes 'If you're travelling overseas, you need to let us know.' and 'You need to let us know before you leave New Zealand. If there's a good reason you can't, then you need to let us know as soon as you can.' The footer of the form includes 'WORK AND INCOME TE HIRANGA TANGATA', 'M112-OBS - Jul 2023', and 'Page 1'.



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# upcoming drop-in session

our drop-ins focus on the technical aspects that are unique to our service

supporting young people to apply  
for a benefit

10am Tuesday 15 August – Join via [Teams](#)



**In this drop-in session we're cover:**

- the application process
- key documents
- the screening process
- Family Breakdown Assessments

Complete the [eLearning module](#) and bring your questions

**Youth coach wellbeing series**

**10am Tuesday 22 August**

understanding the post-disaster impacts,  
trauma & distress responses



Gerard Hoffman is a highly trained clinician, facilitator, clinical supervisor, and Wellbeing Consultant with over 35 years of in clinical work in child, youth and family mental health services, relationships counselling services, family violence and sexual violence treatment and prevention.

Join via [Teams](#)

**You can find the full drop-in session schedule  
on our provider site here:**

[drop-in sessions | Youth Service providers](#)

or print the [breakroom poster](#)



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# Systems upgrade Sunday 13 August from 6am - 4pm

This Sunday we're upgrading our systems, which will impact MyMSD

- There may be times when taiohi can't log in on **Sunday 13 August from 6am - 4pm**
- When they can log in, they'll be able to declare wages and check payments, **but won't be able to apply online, see their payment card balance, or update their details**

**myMSD**

In MyMSD you can check your payments, tell us about changes and apply for a benefit or NZ Super

Welcome Jo  
My Client Number: 999999999

My next appointment [View all](#)

Mon	Job search
24	10:30am
AUG	Kilwinie Community Link in 3 days

✓ Apply online  
✓ Declare weekly wages  
✓ Check your payments and payment card information

You need a client number to use MyMSD. If you don't have a client number, or can't find it, you can request one on the [Work and Income](#) website.

[Log in](#)

OR

[Register for MyMSD](#)

Need to apply for a benefit or NZ Super?  
Find out how to at [workandincome.govt.nz](http://workandincome.govt.nz)

# realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

w: [providers.youthservice.govt.nz](http://providers.youthservice.govt.nz)

e: [national\\_youthservice@msd.govt.nz](mailto:national_youthservice@msd.govt.nz)