

Ratonga Taiohi Pānui

Kia orāna kōtou kātoatoa!



drop-in recap - FACE & supplementaries

Full

know the young person's current situation

what are they currently receiving? Do they have children in their care?
Are they paying off debts? Who are they living with?

And

ask great questions about major changes

are they studying, starting a course, or have they left education? Do they have regular on-going payments? Have they had health problems lately or seeing the doctor more often? Have they moved recently or has their rent gone up?

Correct

be familiar with the products that MSD has available

use [provider site](#) and [MAP](#), and [check what you might get](#) tool

Entitlement

to help taiohi apply:

1. download the right form from the Work and Income website
2. Complete all the questions and gather any supporting evidence
3. Upload to ART - create a **task: review**



Currently we don't have a way to ensure taiohi are receiving their FACE. We rely on youth coaches to ensure that taiohi are getting their full and correct entitlement. That means having awesome conversations about a young person's situation, especially if things have changed



Click here for the [eLearning module](#)



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deep dive: emergency housing improvements

from 14 August, we'll start launching some emergency housing (EH) improvements

Remember: emergency housing is a **last resort** when there are **no other options**. You must consider staying with friends or other family, short term accommodation like hostels, and Transitional Housing **before** you consider emergency housing.

1. Supplier standards for EH suppliers

These set out our minimum expectations of EH suppliers around safety and suitability, including that people staying in EH get the same level of service as any other paying customer. We'll publish the standards in August, and from November we'll only grant EH Special Needs Grants (SNGs) to suppliers who have opted into them (except for some limited circumstances – we'll send you guidance on this when it's available). MSD regional housing managers will be working with EH suppliers from August.

2. Guide for people in emergency housing

This short guide will tell taiohi the key things they need to know while they're in EH. It'll outline what they can expect from MSD and from their accommodation supplier, what's expected of them, and their rights while staying in EH.

3. Resolution framework

This will support YSSU on when to consider declining an EH SNG or make it recoverable, and when to escalate decisions. It can be used at the time of an EH SNG application - when the taiohi has contributed to their housing need, not followed the rules, or shown anti-social behaviour while in EH. We'll share this via ART when it's ready.

4. Updated operational guidance

We're updating our EH guidance in MAP so it's clearer when we'll consider declining, or make payments recoverable.



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mental health services for youth in tertiary study

mental health and addiction services for all students at tertiary education institutions

As part of the Budget 2020 Student and Educator Wellbeing package, funding was allocated to expand mental health and wellbeing supports for tertiary education students.

The Tertiary Student Wellbeing initiative extends access to primary mental health and addiction services for students enrolled at all tertiary education institutions. The Services provide support to students who are experiencing mild to moderate mental health and addiction needs, but don't meet the criteria for specialist mental health services.

There's services in place at all universities and at 16 Te Pūkenga business divisions and more continue to roll out to Work-Based Learning subsidiaries. Services are expected to commence at the Wānanga over the coming months.

What you can do to support taiohi moving into tertiary education

1. Find out what support is available at their tertiary education institution
2. Make sure taiohi know how to access this support
3. Offer to provide a warm-handshake for the young person if they want connect with the primary mental health and addiction services at their tertiary education institution



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upcoming drop-in sessions

our drop-ins focus on the technical aspects that are unique to our service

induction for new youth coaches

10am Wed 2 August – Join via [Teams](#)



In this drop-in session we're cover:

- how legislation and policy determines how Youth Service operates
- the people and teams are that help deliver Youth Service
- where to find information to help you in your role

You'll also get to meet some other new youth coaches and be able to ask us any questions

supporting taiohi into employment

10am Tuesday 8 August – Join via [Teams](#)



In this drop-in session we're cover:

- how to support taiohi to be ready for work
- what we mean by sustainable employment
- what services, tools, and financial assistance is available to help
- how income affects YP/YPP

Complete the [eLearning module](#) and bring your questions

**You can find the full drop-in session schedule
on our provider site here:**

[drop-in sessions | Youth Service providers](#)

or print the [breakroom poster](#)



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Te Wiki o te Reo Māori – want to help us celebrate?

Te Wiki o te Reo Māori kicks off Monday 11 September

Last year we held an online quiz to celebrate Te Wiki o te Reo Māori.

This year we're calling out for volunteers to help us plan for a Youth Service online celebration to mark the week.

It's a great opportunity to share your expertise and love of the te reo Māori with others.

The theme is Kia Kaha Te Reo Māori – making the language stronger.

If you want to put your hand up to help with this year's celebration, drop us an email at national_youthservice@msd.govt.nz

Ka mau te wehi!



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election jobs to be filled

we've been asked us to help recruit people to work on or before election day

Work at the 2023 General Election

Help deliver New Zealand's biggest public event – the 2023 General Election! We need more than 20,000 people to work at voting places, electorate headquarters and regional offices throughout the country.

FIND OUT MORE →

It takes a small army – 25,000 people in fact – to move 3.5 million voters through the polling booths in just two weeks.

The Electoral Commission has asked us to help recruit people to work on or before election day.

Wherever our taiohi are in New Zealand, there could be a role for them, whether they want to work for several weeks, or just for a day.

- Advance voting begins on Monday 2 October.
- The work is paid and varied. You'll need to discuss the level of income a young person can earn before it affects their entitlement to receive YP or YPP

Taiohi can apply at: work.elections.nz



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realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

w: providers.youthservice.govt.nz

e: national_youthservice@msd.govt.nz