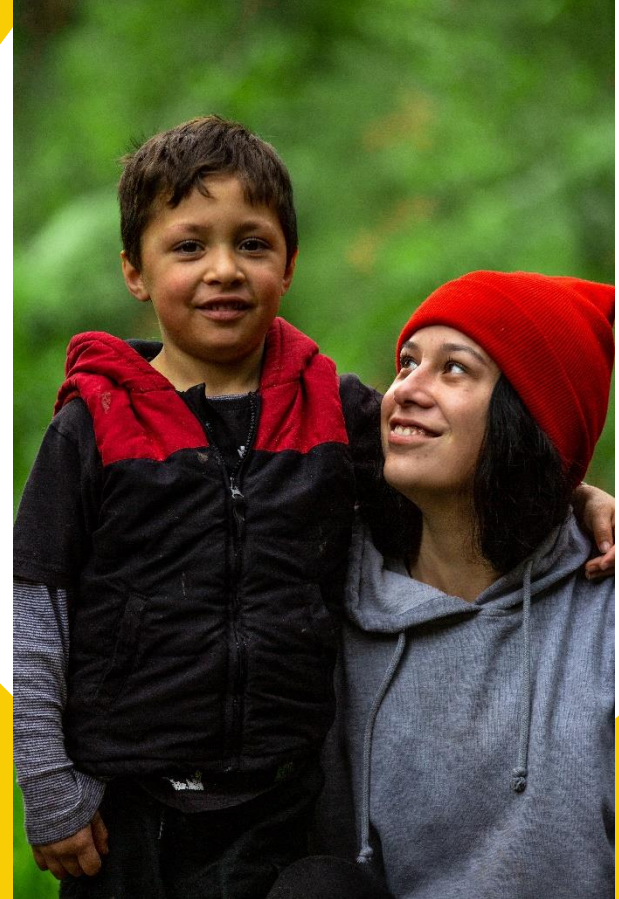




**ratonga taiohi**  
youth service

# Ratonga Taiohi Pānui

what you need to know



**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA

Tuesday 24 January 2023

---

# Auckland anniversary day: YSSU operating with skeleton staff

Monday, 30 January is Auckland Anniversary day. YSSU will be operating with skeleton staff from the hours 8:30am – 5:00pm. This means that only priority work will be processed on this day.

Priority work includes: phones, hardships, screening and registration of applications and any urgent work/escalations.

For urgent assistance or escalations, please contact:  
[youth\\_escalations@msd.govt.nz](mailto:youth_escalations@msd.govt.nz)

Please utilise the resources available to you, such as the [Youth Service provider website](https://providers.youthservice.govt.nz/): <https://providers.youthservice.govt.nz/> before contacting YSSU.

YSSU will return to normal service on Tuesday, 31 January 2023.



**youth service**  
ratonga taiohi

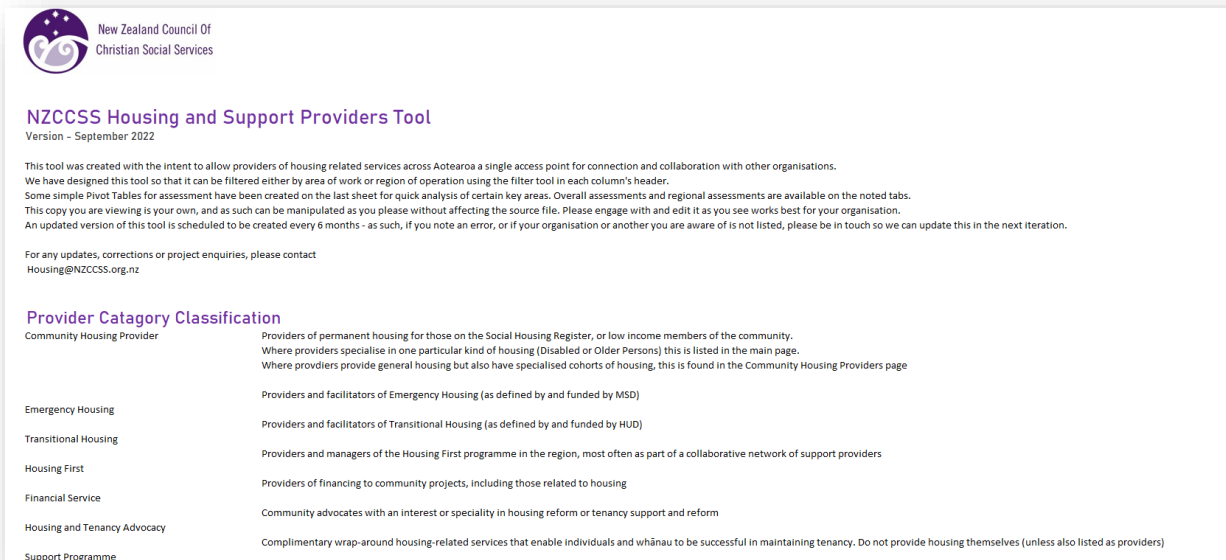



**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA

# reminder: housing and support providers tool

**NZ Council of Christian Social Services (NZCCSS) have a free tool to find available housing and support services.**

- The tool can be found [here](#)
- It is searchable by region and lists housing related services across the country including emergency and transitional housing providers.
- It will be updated every 6 months



 New Zealand Council Of  
Christian Social Services

## NZCCSS Housing and Support Providers Tool

Version - September 2022

This tool was created with the intent to allow providers of housing related services across Aotearoa a single access point for connection and collaboration with other organisations. We have designed this tool so that it can be filtered either by area of work or region of operation using the filter tool in each column's header. Some simple Pivot Tables for assessment have been created on the last sheet for quick analysis of certain key areas. Overall assessments and regional assessments are available on the noted tabs. This copy you are viewing is your own, and as such can be manipulated as you please without affecting the source file. Please engage with and edit it as you see works best for your organisation. An updated version of this tool is scheduled to be created every 6 months - as such, if you note an error, or if your organisation or another you are aware of is not listed, please be in touch so we can update this in the next iteration.

For any updates, corrections or project enquiries, please contact  
Housing@NZCCSS.org.nz

### Provider Category Classification

|                              |                                                                                                                                                                                                                                                                                                                                                                                        |
|------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Community Housing Provider   | Providers of permanent housing for those on the Social Housing Register, or low income members of the community. Where providers specialise in one particular kind of housing (Disabled or Older Persons) this is listed in the main page. Where providers provide general housing but also have specialised cohorts of housing, this is found in the Community Housing Providers page |
| Emergency Housing            | Providers and facilitators of Emergency Housing (as defined by and funded by MSD)                                                                                                                                                                                                                                                                                                      |
| Transitional Housing         | Providers and facilitators of Transitional Housing (as defined by and funded by HUD)                                                                                                                                                                                                                                                                                                   |
| Housing First                | Providers and managers of the Housing First programme in the region, most often as part of a collaborative network of support providers                                                                                                                                                                                                                                                |
| Financial Service            | Providers of financing to community projects, including those related to housing                                                                                                                                                                                                                                                                                                       |
| Housing and Tenancy Advocacy | Community advocates with an interest or speciality in housing reform or tenancy support and reform                                                                                                                                                                                                                                                                                     |
| Support Programme            | Complimentary wrap-around housing-related services that enable individuals and whānau to be successful in maintaining tenancy. Do not provide housing themselves (unless also listed as providers)                                                                                                                                                                                     |

---

# new transitional housing consent form

MSD has introduced a new Transitional Housing Consent Form, in accordance with the Privacy Act, to ensure young people fully understand:

- their personal information will be handled securely, and with respect
- what personal information is being collected, why, and their rights
- who their personal information will be shared with, why, and their rights regarding this.

From now, Coaches need to use this Transitional Housing Consent Form when applying for Transitional Housing, and it must be signed in-person by the young person.

Please contact the Youth Service team [national\\_youthservice@msd.govt.nz](mailto:national_youthservice@msd.govt.nz) if you have any youth housing issues.

*\*Please contact Transitional Housing provider for availability and suitability before submitting ART task with attached signed form*

[Transitional Housing Consent form – SHA122W](#)

---

# emergency housing information on MAP

**30 January 2022**

We're reorganising emergency housing content on [Map](#) to make it easier to understand and to find.

From Monday 30 January, Emergency Housing will have its own standalone manual in Map. There's no change in policy, and Emergency Housing is still paid under the Special Needs Grants Welfare Programme legislation.

The guidance is staying the same, but some things may look different as content has been:

- reordered
- reworded, added to, or consolidated
- given new page titles.

Links from the Youth Service provider website will be updated once Map changes have gone live.

If you have links to the Emergency Housing pages in the Special Needs Grants manual saved, you'll need to update these from 30 January.



**youth service**  
ratonga taiohi



**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA

---

# office max school costs reminder

## help with school stationery costs

A quick reminder that many schools use Office Max for school stationery to help young people order exactly what is needed, without shopping for individual items.

If a young person chooses to use Office Max, they must contact Office Max to make an order before approaching us.

Office Max will give the young person a quote reference which is an eight digit number starting with 2 (e.g. 21345678). We cannot complete the application without this reference number.

Not following this process will delay payments or mean the young person won't get their stationery in time for school starting.

---

# school and year start up payment and extraordinary care fund applications

## Orphan's or Unsupported Child's Benefit

From Monday 16 January, MSD started emailing and sending letters to those who get the Orphan's or Unsupported Child's Benefit to remind them to apply for School and Year Start-Up Payment (SAYSUP), and that the Extraordinary Care Fund is available if they want to apply.

People can apply for their SAYSUP through the online form on the Work and Income website from now until 28 February.

The email and letter invites people to talk to their Youth Coach if they can't complete the application online.

So, you may have some clients requesting help to complete applications, or to use our kiosks.

# drop-in sessions (online) schedule for 2023

Our drop-in sessions focus on the technical aspects that are unique to our service. Each week we focus on a different aspect on Youth Service.

Below are some of the upcoming drop-in sessions for 2023.

All drop in sessions are held online via Microsoft Teams

If you'd like other sessions or topics covered, email us at [ystraining@msd.govt.nz](mailto:ystraining@msd.govt.nz)

- 10:00am Tuesday 31 January                      education outcomes                      [Click here to join the meeting](#)
- 10:00am Wednesday 1 February                      induction for new youth coaches                      [Click here to join the meeting](#)
- 10:00am Tuesday 7 February                      budgeting & parenting programmes                      [Click here to join the meeting](#)

[View the full schedule here](#)



**youth service**  
ratonga taiohi



**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA



# want to be featured on the front page?

Send through your team photos with a short description to our email address [national\\_youthservice@msd.govt.nz](mailto:national_youthservice@msd.govt.nz)





**youth service**  
ratonga taiohi

Thank you and please email us with any questions  
[national\\_youthservice@msd.govt.nz](mailto:national_youthservice@msd.govt.nz)



**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA