



**ratonga taiohi**  
youth service

# Ratonga Taiohi Pānui

what you need to  
know



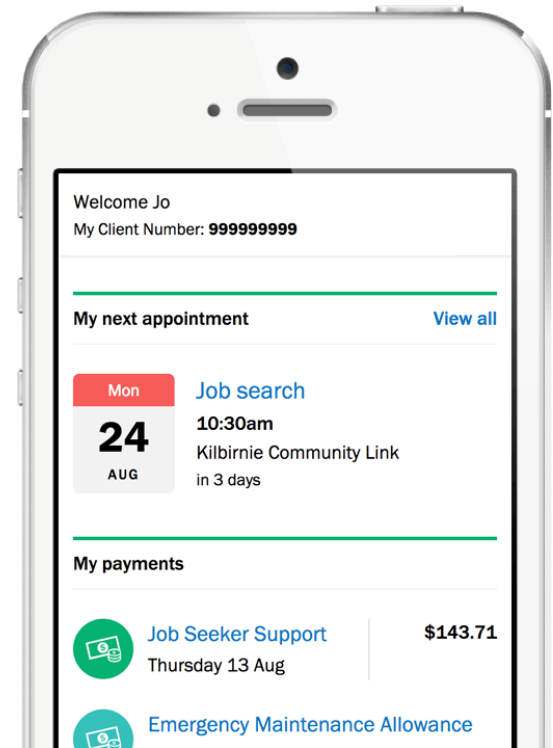
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Thursday 9 February 2023

# System upgrade impacting MyMSD

On Sunday 12 February from 6:00am to 4:00pm, MSD is undergoing a system upgrade that may impact MyMSD

There may be times when young people cannot log in. If they are able to log in, they will still be able to declare wages, and check payments, but won't be able to apply online, see their payment card details, or update their details.



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# Getting ahead of young people exiting our service

You would already have your own exit plans for preparing for young people exiting your service. Start updating their exit plan now for young people ageing out on 31 March.

## New editable and printable exit plans

You can also use the exit plans on our provider website - links below. These plans capture the minimum standard of information and can be prefilled, printed and completed by the young person. The information recorded should prompt discussion between you and the young person. A copy of the exit plan should be given to the young person.

### YP/YPP

<https://providers.youthservice.govt.nz/yp-and-ypp/exit/preparing/>

### NEET

<https://providers.youthservice.govt.nz/neet/exiting-youth-service-neet/exiting-a-client/>



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# drop-in sessions (online)

Our drop-in sessions focus on the technical aspects that are unique to our service. Each week we focus on a different aspect on Youth Service.

Below are some of the upcoming drop-in sessions for 2023. All drop in sessions are held online via Microsoft Teams. If you'd like other sessions or topics covered, email us at [ystraining@msd.govt.nz](mailto:ystraining@msd.govt.nz).

Date	Session	Teams Link
10.00am, Tuesday 14 February	Exiting Youth Service	<a href="#">Click here to join the meeting</a>

[View the full schedule here](#)



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# How did today's Youth Service update land with your team?

We're always keen to improve. If you have any thoughts, feedback or suggestions get in touch with us at:

[national\\_youthservice@msd.govt.nz](mailto:national_youthservice@msd.govt.nz)

Want more information? Make sure you check out our Youth Service provider website:

<https://providers.youthservice.govt.nz/>



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Thank you,  
National Youth Service



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