



**ratonga taiohi**  
youth service

# **Ratonga Taiohi Pānui**

what you need to know



**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA

**Tuesday 4 April 2023**

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# Annual General Adjustment

**new payment rates in place from 1 April**

The Annual General Adjustment (AGA) new payment rates took place on **Saturday 1 April**. This means young people's first April payment will be a **part** payment at the new and old rates. Thereafter, payments will be full normal payments at the new rates.

## Young people

Young people can view their updated rates in MyMSD.

## Youth coaches

You can view the updated rates on our [Work and Income website](#).



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# payment dates for Easter and ANZAC

## Easter (7 April to 10 April) and ANZAC Day (25 April) 2023

### Easter payments 2023

#### Early deadline – Wednesday 05 April 2023

You must submit the following tasks early for it to take effect for the payment week beginning 10 April 2023.

- Redirections
- Income
- Bank account change
- Start or Stop payments
- Child Changes
- Change of Relationship

### Payment dates

- Normal payment Tuesday 11 April, now paid on Friday 7 April.
- Wednesday 12 April and Thursday 13 April will be paid on normal dates.

### Money management

#### Young people on money management

In-hand allowance and redirections will be paid on the 'now paid' dates above. Payment card funds will be paid onto the payment card on the normal payment day Tuesday 11 April.

#### Young people not on money management

In-hand allowance and redirections will be paid on the 'now paid' dates above.

# payment dates for Easter and ANZAC (cont.)

## Easter (7 April to 10 April) and ANZAC Day (25 April) 2023

### ANZAC payments 2023

#### Early deadline – Thursday 20 April 2023

You must submit the following tasks early for it to take effect for the payment week beginning 24 April 2023.

- Redirections
- Income
- Bank account change
- Start or Stop payments
- Child Changes
- Change of Relationship

### Payment dates

- Normal payment Tuesday 25 April, now paid on Saturday 22 April.
- Normal payment Wednesday 26 April, now paid Tuesday 25 April.
- Thursday 27 April will be paid on normal dates.

### Money management

#### Young people on money management

In-hand allowance and redirections will be paid on the 'now paid' dates above. Payment card funds will be paid onto the payment card on the normal payment day Tuesday 25 April and Wednesday 26 April.

#### Young people not on money management

In-hand allowance and redirections will be paid on the 'now paid' dates above.

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# Love Better campaign

On 22 March, MSD launched the new Love Better Youth Campaign, supported by Youthline.

Love Better is a family harm prevention campaign that encourages young people to 'own their feels' after a break up.

Love Better offers a text, phone or email contact with advice specifically for young people going through a relationship breakup.

The service can be accessed by texting 234 or emailing [lovebetter@youthline.co.nz](mailto:lovebetter@youthline.co.nz)

Watch a video about the campaign [here](#).

# LoveBetter



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# Review of Decision (ROD)

In case you missed today's drop in session on Review of Decision, you can find information on our provider site [here](#).

## Before submitting the Review of Decision

Contact YSSU to find out more information about the action being reviewed and/or discuss other alternatives for support.

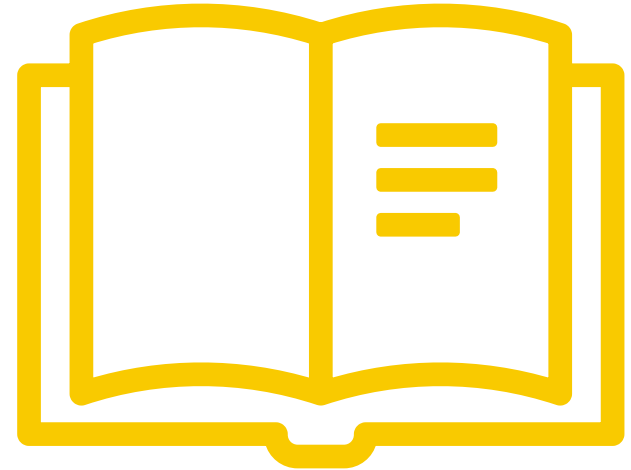
## YSSU key contacts

Ellen Anae 09-9177903

Philippa Tamatoa 09-9852171

## Email

[YSSU\\_ReportWriter@msd.govt.nz](mailto:YSSU_ReportWriter@msd.govt.nz)



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# drop-in sessions (online)

Our drop-in sessions focus on the technical aspects that are unique to our service.

Each week we focus on a different aspect on Youth Service.

Below are some of the upcoming drop-in sessions for 2023. All drop in sessions are held online via Microsoft Teams.

If you'd like other sessions or topics covered, email us at [ystraining@msd.govt.nz](mailto:ystraining@msd.govt.nz).

Date	Session	Teams Link
10:00am Wednesday 5 April	Induction for new youth coaches	<a href="#">Click here to join the meeting</a>
10:00am Tuesday 18 April	programme fund	<a href="#">Click here to join the meeting</a>
10:00am Tuesday 2 May	Full and Correct Entitlement (FACE) and supplementary assistance	<a href="#">Click here to join the meeting</a>

[View the full schedule here](#)



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# how did today's Youth Service update land with your team?

We're always keen to improve. If you have any thoughts, feedback or suggestions get in touch with us at:

[national\\_youthservice@msd.govt.nz](mailto:national_youthservice@msd.govt.nz)

Want more information? Make sure you check out our Youth Service provider website:

<https://providers.youthservice.govt.nz/>



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