



ratonga taiohi
youth service

Ratonga Taiohi Pānui

what you need to
know



Eastbay REAP Youth Service at Opotiki
Ft: Youth Coaches, Anita Tipene, Shaughnessy Reha,
Ngaau-Ariki Maunsell



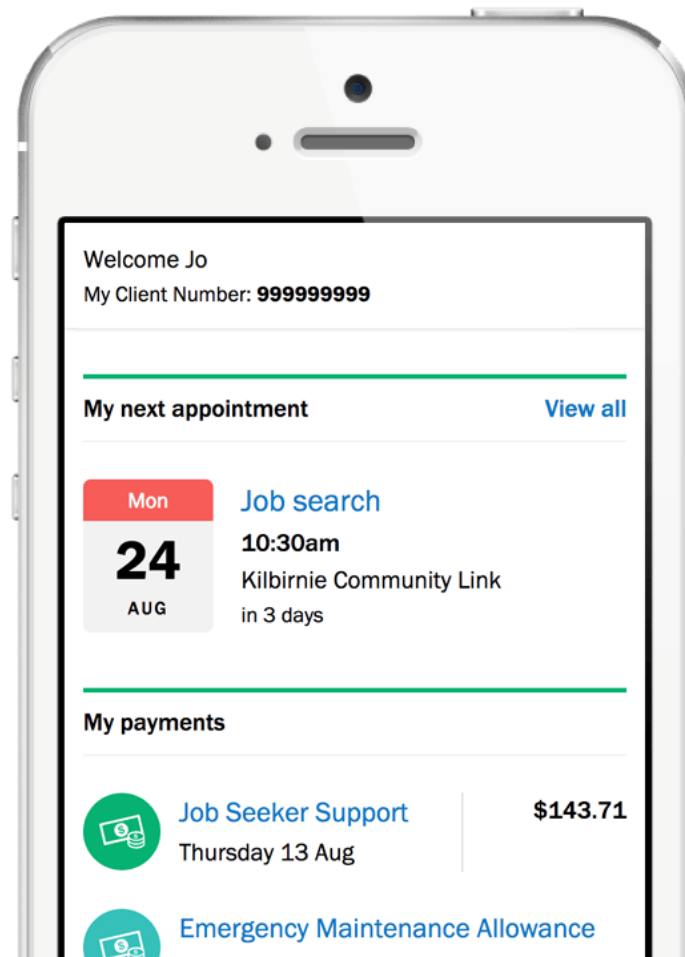
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Tuesday 26 January 2023

MyMSD system upgrade

MyMSD will be undertaking a system upgrade on Sunday 29 January between 6.00am and 4.00pm, there may be times where young people cannot log in.

When they can log in, they will still be able to declare wages and check payments. They won't be able to apply online, see their payment card balance, or update their details.



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Auckland anniversary day: YSSU operating with skeleton staff

Monday, 30 January is Auckland Anniversary day. YSSU will be operating with skeleton staff from the hours 8:30am – 5:00pm. This means that only priority work will be processed on this day.

Priority work includes: phones, hardships, screening and registration of applications and any urgent work/escalations.

For urgent assistance or escalations, please contact:
youth_escalations@msd.govt.nz

Please utilise the resources available to you, such as the [Youth Service provider website](https://providers.youthservice.govt.nz/): <https://providers.youthservice.govt.nz/> before contacting YSSU.

YSSU will return to normal service on Tuesday, 31 January 2023.



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drop-in sessions (online)

Our drop-in sessions focus on the technical aspects that are unique to our service. Each week we focus on a different aspect on Youth Service.

Below are some of the upcoming drop-in sessions for 2023.

All drop in sessions are held online via Microsoft Teams

If you'd like other sessions or topics covered, email us at ystraining@msd.govt.nz

- 10:00am Tuesday 31 January education outcomes [Click here to join the meeting](#)

- 10:00am Wednesday 1 February induction for new youth coaches [Click here to join the meeting](#)

- 10:00am Tuesday 7 February budgeting & parenting programmes [Click here to join the meeting](#)

[View the full schedule here](#)



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Send through your team photos with a short description to our email address
national_youthservice@msd.govt.nz





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Thank you and please email us with any questions
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