



**ratonga taiohi**  
youth service

# **Ratonga Taiohi** **Pānui**

what you need to  
know

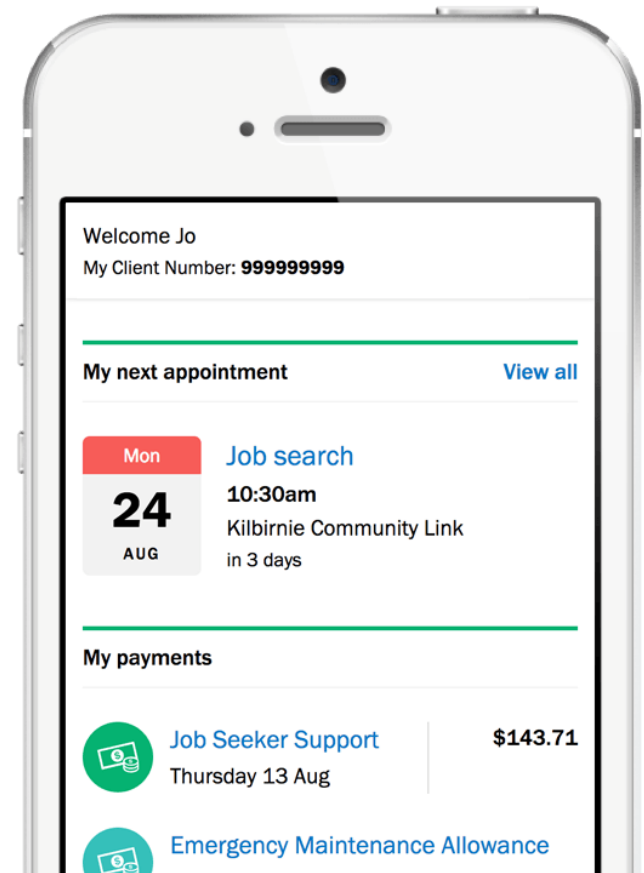


**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA

Thursday 23 February 2023

# MyMSD system upgrade this weekend

- From 7:30pm Saturday 25 February until 5:30am Sunday 26 February, there will be a system upgrade, which will impact MyMSD.
- There may be times when young people can't log in. When they can log in, they will only be able to declare wages and check payments.



# Whiteware deliveries in cyclone-affected areas

Whiteware delivery may not be possible in some areas at this time

The regions impacted are:

- **Napier/Hastings:** Delivering as normal, but please check the young person is able to receive it, and roads are open so Mainfreight can get to them.
- **Northland:** Deliveries are available as normal except for Ruawai, Papanui, Maungatoroto and Kaiwaka. This is due to road closures, there will be a further update when deliveries continue as normal.
- **Gisborne/Tairāwhiti:** There are currently no deliveries in this area, however Mainfreight are ready to go as soon as roads open. There will be an update when deliveries are continuing as normal.



# drop-in sessions (online)

Our drop-in sessions focus on the technical aspects that are unique to our service. Each week we focus on a different aspect on Youth Service.

Below are some of the upcoming drop-in sessions for 2023. All drop in sessions are held online via Microsoft Teams. If you'd like other sessions or topics covered, email us at [ystraining@msd.govt.nz](mailto:ystraining@msd.govt.nz).

Date	Session	Teams Link
10:00am Tuesday 28 February	Emergency and Social Housing Assessments	<a href="#">Click here to join the meeting</a>
10:00am Wednesday 1 March	Induction for new youth coaches	<a href="#">Click here to join this meeting</a>
10:00am Tuesday 7 March	NEET recruitment	<a href="#">Click here to join the meeting</a>

[View the full schedule here](#)

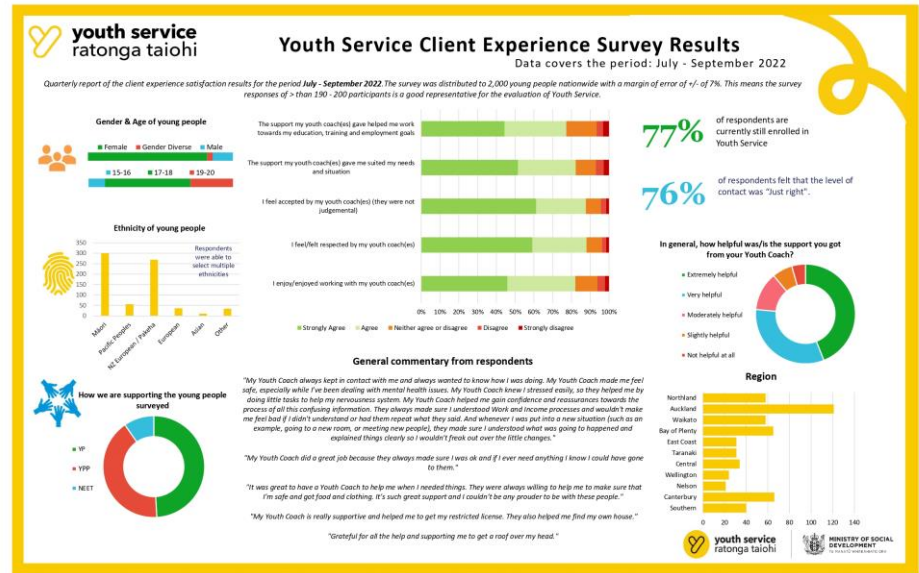
# youth service client experience Survey

From Wednesday 15 February, we will be emailing young people enrolled in Youth Service, or recently exited, to tell us about their experience in Youth Service, whether it was good or bad.

This information helps us improve our service for our taiohi.

Please encourage your taiohi to complete the survey.

The survey is open from Wednesday 15 February to 1 March 2023 - a reminder message will be sent 10am Thursday 23 February.



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# how did today's Youth Service update land with your team?

We're always keen to improve. If you have any thoughts, feedback or suggestions get in touch with us at:

[national\\_youthservice@msd.govt.nz](mailto:national_youthservice@msd.govt.nz)

Want more information? Make sure you check out our Youth Service provider website:

<https://providers.youthservice.govt.nz/>



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Thank you,  
National Youth Service



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