



ratonga taiohi
youth service

Ratonga Taiohi

Pānui

what you need to
know



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

Thursday 16 February 2023

Youth Service operating model review

Youth Service is currently undertaking a comprehensive review of our operating model. The review will help identify any gaps and opportunities for future improvements in our service.

Allen + Clarke is conducting the review. Between now and mid-March they'll interview staff at selected Youth Service providers, as well as engage with some young people in our service.

12 providers were chosen as a representative sample of our service – based on size and location, as well as including Pacific and Māori providers.

If you have any questions about the operating model review, you can contact Youth Service at national_youthservice@msd.govt.nz



Community Support Package for those impacted by floods and Cyclone Gabrielle

On Monday, the government announced a Community Support Package to help providers impacted by recent extreme weather events.

Funding is available for community providers in affected regions to help with the strain placed on services as a result of the Auckland floods and Cyclone Gabrielle.

The funding will allow eligible providers to continue to deliver their response and recovery efforts and respond to increased demand on their services.

You can read more about the Community Support Package and the application process [here](#).

reminder to upload NZQA results into ART

NZQA results are now available. Please ensure that you check results for your current and exited enrolments, and add results for completed NCEA levels to ART.

To do this, go to the young person's **Details > Education tab**.

Enter the Qualification details:

- Choose a Qualification level
- Enter the Activity Provider name
- Enter the Final Assessment date
- Attach the Qualification Certificate
- Click on the button.



Note: The Final Assessment date is the date the last internal or external exam or assessment took place. This is not the date the young person received their qualification from NZQA.

You will also need to upload a copy for record of achievement.

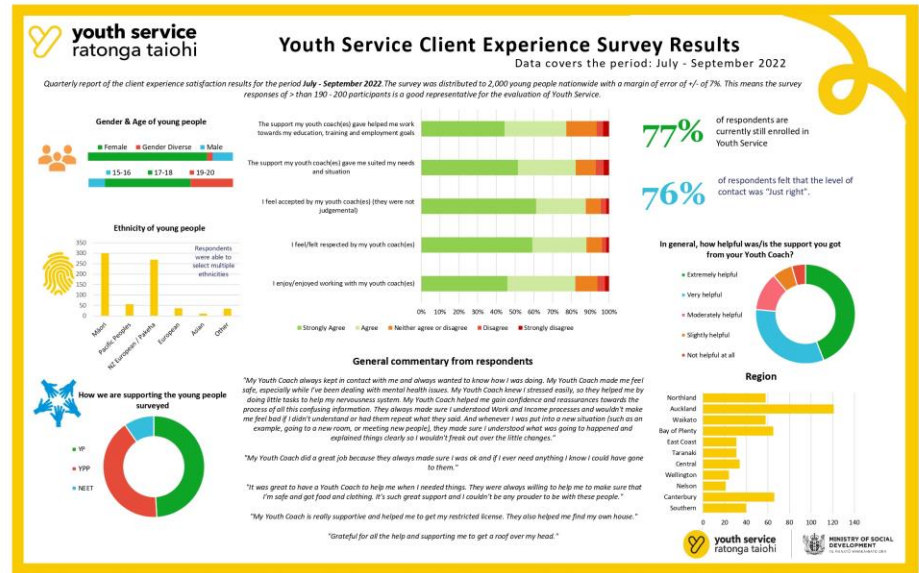
youth service client experience Survey

From Wednesday 15 February, we will be emailing young people enrolled in Youth Service, or recently exited, to tell us about their experience in Youth Service, whether it was good or bad.

This information helps us improve our service for our taiohi.

Please encourage your taiohi to complete the survey.

The survey is open from Wednesday 15 February to 1 March 2023 - a reminder message will be sent 10am Thursday 23 February.



drop-in sessions (online)

Our drop-in sessions focus on the technical aspects that are unique to our service. Each week we focus on a different aspect on Youth Service.

Below are some of the upcoming drop-in sessions for 2023. All drop in sessions are held online via Microsoft Teams. If you'd like other sessions or topics covered, email us at ystraining@msd.govt.nz.

Date	Session	Teams Link
10.00am Tuesday 21 February	Training Incentive Allowance & Course Participation Assistance	Click here to join the meeting
10.00am Tuesday 28 February	Emergency and Social Housing Assessments	Click here to join the meeting
10.00am Wednesday 1 March	induction for new youth coaches	Click here to join this meeting

[View the full schedule here](#)



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how did today's Youth Service update land with your team?

We're always keen to improve. If you have any thoughts, feedback or suggestions get in touch with us at:

national_youthservice@msd.govt.nz

Want more information? Make sure you check out our Youth Service provider website:

<https://providers.youthservice.govt.nz/>



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Thank you,
National Youth Service



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