

ratonga taiohi pānui

what you need to know

Rāmere 4 Mahuru 2025

Thursday 4 September 2025



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new whiteware supplier arrangement is live

now young people will decide where to shop from the included stores

What's different

- They will now get money loaded on their payment card to purchase the whiteware at one of the preferred suppliers.
- The new preferred whiteware suppliers are:
 - Big Save
 - Noel Leeming
 - Trade Depot
 - Fisher & Paykel (available through Harvey Norman, 100% Home, Heathcote Appliances and Appliance Plus stores).
- They'll then need to go in-store to buy the appliance, and arrange delivery and installation.



Learn more

- [hardship assistance | Youth Service providers](#)
- [whiteware - introduction to hardship | Rise 360](#)
- [whiteware faqs | Youth Service providers](#)



Fisher & Paykel
appliances



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youth service survey closing soon

help us hear from the taiohi you work with

We want to hear from as many taiohi as possible about their experience while they are in Youth Service.

Previously, results were shown as a combined overview of all cohorts. Now, we'll separate them so that the taiohi enrolled in the NEET Service are separated from taiohi receiving payments.

Selling points to share with taiohi

- They'll go in the draw to win one of three \$50 Prezzy Cards
- It's shared with providers anonymously
- We read all of their feedback – they help us identify areas for improvement, and things that are going well.

Encourage taiohi to have their say

www.youthservice.govt.nz/feedback

The survey will close at the end of the day on Friday 5 September.



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updates from your yssu technical officers

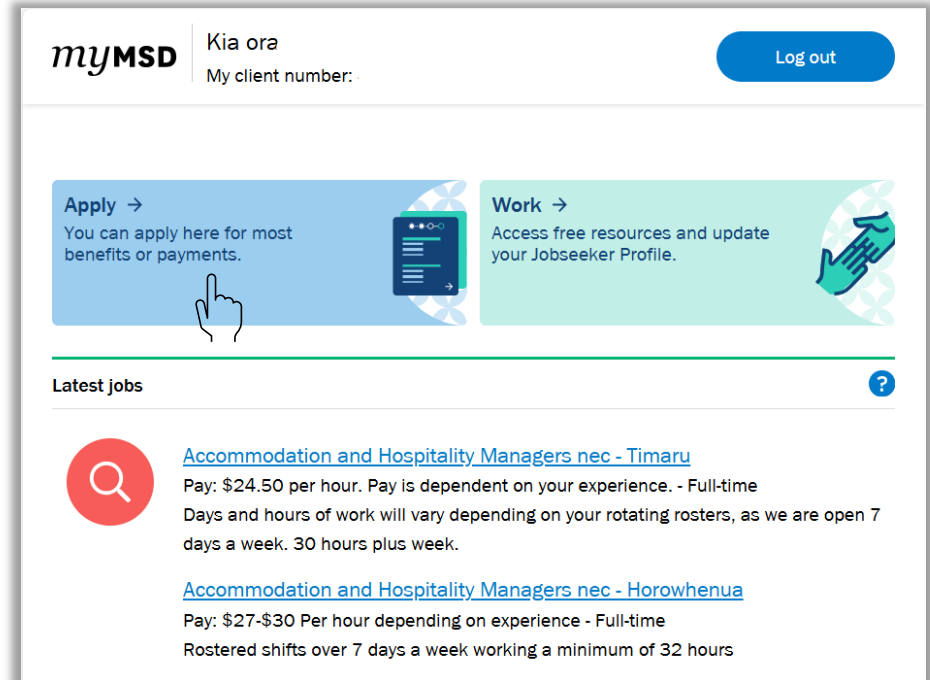
part one: application tip – why we prefer online applications

Encourage young people applying for Youth Payment to complete an online application

We've been receiving a high number of manual applications, so we thought we would share why online is best when taiohi already have their own email address and phone number.

Why taiohi should do an online application

- Online applications are usually quicker and easier to do
- It makes sure that parts of the application are not missed
- It also reduces the risk of YSSU kaimahi misreading the application



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updates from your yssu technical officers

part two: introducing our new technical officer

Introducing Ala, our new Technical Officer

We are pleased to announce that we have another Technical Officer – Ala Qaranivalu.

Here is a little blurb about Ala:

Bula Vinaka, my name is Ala, and I am originally from Fiji.

I have lived in Aotearoa for 20 years and have been with YSSU for the last 5 years. I am passionate about supporting our kaimahi and taiohi.

I specialise in applications, reviews, hardship, and housing.

I'm looking forward to working closely with our Youth Service providers and making a difference in the lives of our taiohi.



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getting goals with programme fund

the programme fund helps young people overcome barriers to their education, training, work-based learning, employment, or wellbeing

We often hear great stories about how the programme fund has supported taiohi to achieve their goals.

In Tarrah's case, her goals were literally achieved on the sport's field...



Tarrah and the team

Winners of the Otago Hockey Association's Premier Reserve Women's Championship

The hockey community has become a found family for Tarrah. On and off the field, she receives a great deal of support and an intense sense of belonging – as a coach, umpire, and also as player.

Participating in hockey has not only improved her hockey skills and added leadership positions to her CV, but also supported Tarrah's wellbeing, physical, and mental health.

With access to the programme fund, Tarrah has been helped to cover her club fees.

This season, the team came out on top in the final game of season – winning in a nail-biting penalty shootout.

Find out more about the programme fund:
[programme fund](#) | [Youth Service providers](#)



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new zealand chinese language week

it's chinese language week – here are some ways to get amongst it



New Zealand Chinese Language Week is an opportunity to learn more about Chinese language and culture. The New Zealand Chinese Language Week library has some suggestions for how you can celebrate.

Try the 5 days, 5 phrases challenge

Learn how to ask a friend to go to the movies together.

[5 days, 5 phrases | NZCLW](#)

Attend an event – perhaps a movie?

There is a range of events across the motu – including a free movie so you can practice your new phrases!

[Events | NZCLW](#)

[Film Screening 2025 | NZCLW](#)

Learn about the history of Chinese language in Aotearoa

Read about it on their website or in Te Ara.

[History of Chinese Language in NZ | NZCLW](#)

[Chinese | Te Ara Encyclopedia of New Zealand](#)



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upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service

youth service plans Tuesday 09 September, 10am



In this session we'll be talking about Youth Service plans. We'll cover:

- what a Youth Service plan is
- what needs to be in a Youth Service plan
- how often it needs to be reviewed and uploaded into ART.

Bring your questions and any tips you might have to support other coaches!

[Join the teams meeting](#)

te wiki o te reo māori Tuesday 16 September, 10am



Join us to celebrate the 50th Te Wiki o Te Reo Māori!

In this session, we'll have a guest speaker talking about the history of te reo Māori, some reo we can use, and resources for further learning.

Come along with your kaimahi to celebrate te reo Māori with coaches across the motu – and hopefully learn something new!

[Join the teams meeting](#)

You can find the full drop-in session schedule on our provider site
[drop-in sessions | Youth Service providers](#)



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realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

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