

# ratonga taiohi pānui

what you need to know

**Rāmere 13 Poutū-te-rangi 2025**



**Neurodiversity  
Celebration  
Week**

**March 17 - 23, 2025**  
[www.neurodiversityweek.com](http://www.neurodiversityweek.com)

# name change for paid employment activity

## here's how to properly use the paid employment tasks

We've changed the name of an activity for NEET young people in employment for 30 hours or more. This is to help make sure that this task is used for the right young people. The new task name is: **Paid employment – NEET – 30 hrs or more p/wk**

## When to use the 'Paid Employment – NEET – 30hrs or more p/wk' activity

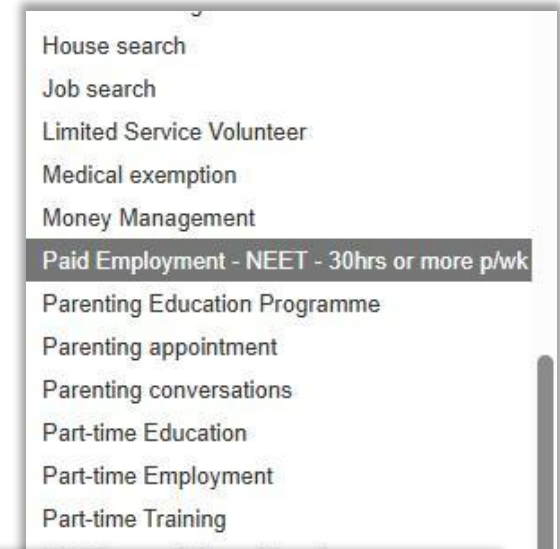
- For young people in NEET service who:
  - are working over 30 hours per week (including when they are working multiple jobs for a total of 30 hours of more)
  - are receiving in-work support by the youth coach.

## What about young people receiving payments who work?

- Use the 'part-time employment' or 'Full-time employment YP and YPP only' tasks.

## What about NEET working less than 30 hours?

- Use 'part-time employment' or 'Full-time employment YP and YPP only' tasks.



Add a new activity

Client Needs \*  
Education/Training - Education REMOVE

ADD

Activity type\*  
Paid Employment - NEET - 30hrs or more p/wk

Job title\*

Job description\*

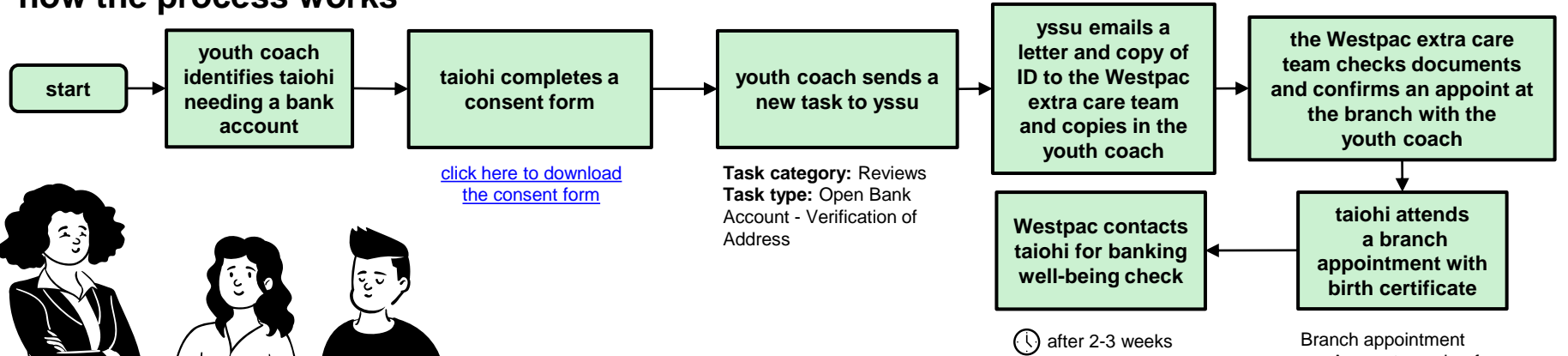
Weekly hours\*  Hourly rate\*

# a new way to open a bank account from friday

westpac has made it easier for taiohi in youth service to open a bank account

The new process means young people in Youth Service aged 15-17 only need a **Birth Certificate** and a **letter from MSD** to open a Westpac bank account, get an EFTPOS card, and get set up on online banking

## how the process works



> Reviews > Task type:  
Open Bank Account - Verification of Address

Add a new task

Task category  
Reviews

Task type  
Open Bank Account - Verification of Address

Send task to  
Youth Service Support Unit

CONTINUE CANCEL

- Branch appointment
- Account opening form completed (if required)
  - Bank account conversation
  - Online banking registration (if they want)
  - Get an EFTPOS card
  - Set up PIN for EFTPOS card
  - How to use an ATM

[learn more here](#)

## Add a new task

Task category:  
Reviews

Task type:  
Open Bank Account - Verification of Address

Send task to  
Youth Service Support Unit

The Youth Service Support Unit will provide a letter of support and verification of address to open a bank account on request from the youth coach.

\*\*\* Please attach a signed 'setting up a bank account' consent form \*\*\*  
You can get the form from here:  
[https://www.youthservice.govt.nz/assets/Consent-forms-v2/Youth-Service\\_Bank-Account-Set-Up\\_Consent-Form\\_Client-Name.docx](https://www.youthservice.govt.nz/assets/Consent-forms-v2/Youth-Service_Bank-Account-Set-Up_Consent-Form_Client-Name.docx)

How did you interview the young person? \*  
If Face-to-Face, you must have matched their ID and/or they must be known to you as their Youth Coach  
If Phone, you must use identification questions to confirm the ID of the young person

Face-to-Face

Can you confirm that you have fully identified the young person? \*  
If Yes, continue.  
If No, cancel this task.

Yes

Can the young person take the original version of their Birth certificate to the branch appointment? \*  
If the young person can't take the original copy of their birth certificate to the branch appointment, the copy will need to be certified by a trusted referee.  
See more details here: <https://www.westpac.co.nz/assets/Business/Institutional/documents/Forms/Trusted-Referee-Reference-Sheet-Westpac-NZ.pdf>

Yes

Is there any additional information we should know about when considering this application? \*  
If there is no additional information, add 'No'

Please send the support letter to the Westpac extra care team to help this young person open a bank account.

Youth Coach work email address \*  
YSSU will copy you into the email with the Westpac extra care team so they can follow up with you. Please provide your email address and double check it before submitting this form.

YouthCoach@ProviderName.org.nz

Consent form \*  
Please confirm the completed consent form has been attached to this task

Yes

### Attachments to be linked to the task

Name	Size	Category	Description	Added	Actions
<a href="#">Youth-Service_Bank-Account-Set-Up_Consent-Form_Client-Name.docx</a>	161.43 KB	Consent Form	Consent form	12/03/2025	DELETE

NEW

LINK AN EXISTING ATTACHMENT

ADD A NEW ATTACHMENT

CREATE TASK

CANCEL

Example of the new task



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# annual general adjustment

on 1 april benefit payment rates will increase due to the annual general adjustment

The Annual General Adjustment is approaching on **Tuesday 1 April**. Most of our financial supports (including benefit payments and income and asset limits) will increase to keep up with the average wage or the cost of goods and services.

## youth payment rate from 1 April

Category	Net weekly rate (after tax at "M")	Gross weekly rate
Single, 16 to 17 years	\$314.72	\$356.02
Couple (total)	\$614.84	694.36
Couple (each)	\$307.42	\$347.18

## youth parent payment rate from 1 April

Category	Net weekly rate (after tax at "M")	Gross weekly rate
Solo parent, 16 to 17 years, living with or supported by parents who earn less than the Family Tax Credit threshold	\$291.79	\$328.23
Solo parent, 16 to 19 years	\$505.80	\$587.64
Couple with 1 or more children (total)	\$649.22	\$736.02
Couple with 1 or more children (each)	\$324.61	\$368.01
Couple with 1 partner not on benefit and 1 or more children (total)	\$324.61	\$368.01



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# drop-in recap: limited service volunteer course

**the limited volunteer service course is a six week residential programme for young people**

The [Limited Service Volunteer](#) course is a six week live-in programme for 18-24 year olds. Interested 17 year olds may also get a spot if they are ready for the challenge. The programme is free, including travel.

This programme is best for young people who are:

- Motivated and mature
- Hands-on – LSV is an active course
- Willing and ready to get out of their comfort zone and grow.

As a youth coach, you can help young people:

- complete their application and police declaration
- get a medical (trouble getting a medical? Contact us)
- write a letter about why they want to go on the course
- by writing a letter supporting the application.

The course has a focus on employment. The course helps build skills, earn certificates and meet local employers. Find out more [here](#).

• **Useful links:**

- [Limited Service Volunteer - Work and Income](#)
- Email address [lsv@msd.govt.nz](mailto:lsv@msd.govt.nz)



Watch the Limited Service Volunteer course video [click here](#)

## What you'll need to do in ART

1. Create a new Task:

- Task category: Reviews
- Task type: Limited Service Volunteer

2. Answer the questions in the template

3. Attach the medical certificate, application and police vetting form

4. Send to YSSU



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# applications for youth week event grants close soon

do you work with taiohi who might be interested in running a youth week event?

The Ara Taiohi Youth Week aims to amplify young people's valuable contributions to their communities by supporting them in designing, delivering, and evaluating all aspects of the week. This year, the theme is **'Take Our Place – Whai Wāhitanga'**

Ara Taiohi offers funding for Youth Week events up to the value of \$1,000 + GST.

These funded events need to be organised by young New Zealanders to celebrate the talents, passion and success of local young people and designed to encourage young people to take on challenges, share ideas and focus on the positive aspects of being young.

If you work with taiohi who may be interested in running a Youth Week event, encourage them to apply.



**Applications close this  
Sunday  
16 March, 5pm**

Learn more and apply at  
[Youth Week Grants | Ara Taiohi](#)



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# upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service

## young people aging out Tuesday 18 March, 10am



The beginning of April is one of the times where there is a spike in the number of young people exiting Youth Service.

In this session, we will discuss what you need to do to prepare for taiohi to leave Youth Service.

[Join teams meeting](#)

## employment spotlight Tuesday 25 March, 10am



Come learn about the digital suites programs designed to equip young people with the skills they need to thrive in today's job market and secure employment opportunities

In this session, we will discuss what you can do to prepare for taiohi for employment.

[Join teams meeting](#)

**You can find the full drop-in session schedule on our provider site**  
[drop-in sessions | Youth Service providers](#)



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# realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

[providers.youthservice.govt.nz](http://providers.youthservice.govt.nz)

[national\\_youthservice@msd.govt.nz](mailto:national_youthservice@msd.govt.nz)