



youth service
ratonga taiohi

ratonga taiohi pānui

what you need to know

Rāpare 10 Mahuru 2026
Thursday 10 September 2026



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

TE WIKI O TE REO MĀORI 14–20 HEPETEMA 2026

Māori Language Week

reomaori.co.nz

14–20 September 2026



TE REO

TOWNS



AKE AKE AKE
A FOREVER LANGUAGE
KIA KAHŪ TE REO MĀORI



youth service experience survey

we use the survey to measure how satisfied taiohi are with the service



We want to hear what taiohi think about Youth Service so that we can celebrate successes and find the problems that need to be resolved.

Please reach out to your young people and encourage them to fill in the survey to give feedback. Their feedback is really helpful for improving our service.

After filling out the survey, taiohi will go into the draw to win a \$50 Prezzy Card!



Taiohi can access the survey via email or the link: <https://www.youthservice.govt.nz/feedback>
The survey will close on 21 September 2026.



youth service
ratonga taiohi



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA



drop-in recap: review of decision

key takeaways from the drop-in

Right to request a review

Young people have the right to apply for a Review of Decision within three months of the original decision being made. They can also withdraw their request at any time

Decisions that can and can't be reviewed

- | | |
|---------------------------------|----------------------------------|
| ✓ Declined assistance | × Lapsed applications |
| ✓ Commencement date | × Money Management |
| ✓ Debt | × Payment Card Balance Transfer |
| ✓ Rate of a payment | × A previously reviewed decision |
| ✓ Suspensions and cancellations | × Programme Fund |

The stages

1. Pre-review conversation with YSSU
2. The internal review
3. Benefit Review Committee
4. Social Security Appeal Authority



Contacting the team

Direct number *for provider use only*: 0800 559 278

General line: 0800 559 009

For progress enquiries: YSSU_ReportWriter@msd.govt.nz

For new review requests: Review_of_Decisions@msd.govt.nz



youth service
ratonga taiohi



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

supporting taiohi to enrol to vote

facts and resources to help you to support taiohi to enrol

Taiohi 'apply' to vote from their 17th birthday

They'll then be automatically enrolled on their 18th birthday.

Make sure taiohi are enrolled by 25 October

For taiohi to vote in this year's general election, they'll need to enrol by 25 October.

Enrolled before? It's a good idea to check your enrolment details are correct – especially if you've moved.

Enrol or check you are enrolled here: [Enrol or update online](#) | [Vote NZ](#)

There are two roles for taiohi Māori to choose from

Learn more about the Māori role and the General role here: [What is the Māori Electoral Option?](#) | [Vote NZ](#)

Taiohi can check which parties match their values

For taiohi who are *on the fence* you could recommend having a look at onthe fence.co.nz



Check your eligibility first

Please answer the questions below to see if you're eligible to enrol to vote

Are you 18 years or older?

☐ YES ☒ NO

Are you 17 years old?

☒ YES ☐ NO

Please continue.

You can apply now and you will be enrolled to vote when you turn 18.



youth service
ratonga taiohi



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service



te wiki o te reo māori
Tuesday 15 September, 10am



Tēnā tātou katoa, kua tae mai Te wiki o te reo Māori. Ka tae mai a Ratonga Taiohi hei whakanui i tō tātou reo Rangatira ā tēnei Rātū.

Ngā mātauranga me ngā kēmu hoki. Kia kaha te Reo Māori!

Te wiki o te reo Māori is arriving, Youth Service will come and will celebrate reo Māori this Tuesday. Knowledge and games too. Kia kaha te reo Māori!

[Join the Teams meeting](#)

youth service plans
Tuesday 22 September, 10am

Come join us as we'll go over:

- what a Youth Service plan is
- what needs to be in a Youth Service plan
- how often it needs to be reviewed and uploaded into ART.



[Join the Teams meeting](#)

We've added the drop-in sessions for the rest of the year to the Youth Service website.
Have a look at what's coming up: [Drop-in sessions](#) | [Youth Service providers](#)



youth service
ratonga taiohi



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

providers.youthservice.govt.nz

national_youthservice@msd.govt.nz