



youth service
ratonga taiohi

ratonga taiohi pānui

what you need to know

Rāpare 3 Mahuru 2026
Thursday 3 September 2026



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

PAPUA NIUGINI TOK PISIN

6-12 September



**Lukautim, strongim na kirapim
tokples na pasin blo tubuna**

20 PACIFIC
26 LANGUAGE
WEEKS

Preserve, revitalise and promote
our language and culture

 **Ministry for
Pacific Peoples**

youth service experience survey

we use the survey to measure how satisfied taiohi are with the service



We want to hear what taiohi think about Youth Service so that we can celebrate successes and find the problems that need to be resolved.

Please reach out to your young people and encourage them to fill in the survey to give feedback. Their feedback is really helpful for improving our service.

After filling out the survey, taiohi will go into the draw to win a \$50 Prezzy Card!



Taiohi can access the survey via email or the link: <https://www.youthservice.govt.nz/feedback>
The survey will close on 21 September 2026.



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supporting young people to make a cv digitally

here are some tools you can use to help young people to get a cv

Generated from their Jobseeker profile

There's now another option for getting an up-to-date CV. Email youthservice@msd.govt.nz to request an editable CV, generated from a Jobseeker profile. It's another function available since MSD has rolled out its new digital employment service.

Remember: new fields were added to Jobseeker Profiles in July. If they haven't already, young people should update their Jobseeker Profile in MyMSD.

Why make a Jobseeker profile?



Get matched with jobs

We find mahi that suit your experience and preferences.



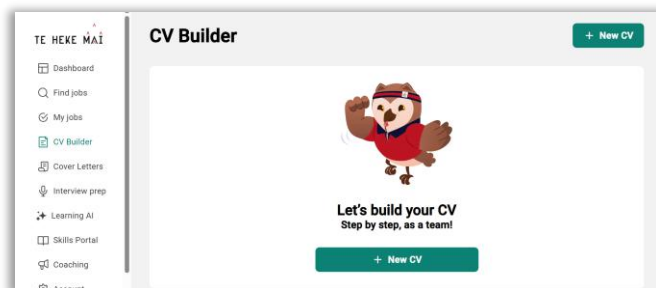
Get a ready-made CV

Your profile creates a CV you can use right away.



Apply for jobs online

Apply anytime, day or night.



Te Heke Mai

Available via Digital Suite, Te Heke Mai can support taiohi to build a professional CV, set career goals, and gain valuable skills with the help of Ruru, their personal mentor and AI-driven career coach. Check it out here: [Login | Te Heke Mai](#)



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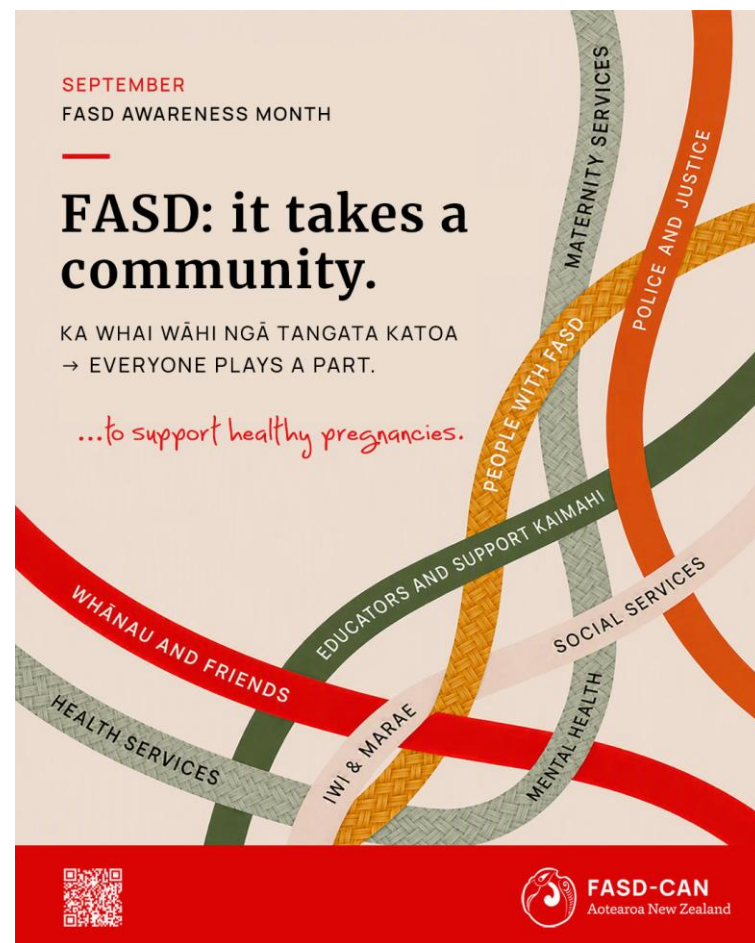
fetal alcohol spectrum disorder awareness month

aotearoa fasd awareness day's theme is it takes a community

Fetal Alcohol Spectrum Disorder (FASD) is a diagnostic term used to describe impacts on the brain and body of individuals prenatally exposed to alcohol. Individuals with FASD will experience some degree of challenges in their daily living, and need support with motor skills, physical health, learning, memory, attention, communication, emotional regulation, and social skills to reach their full potential.

FASD awareness month things to do

- Attend a FASD Day event on 9 September
[Events | FASD-CAN](#)
- Learn more about FASD
 - [Resources | FASD-CAN](#)
 - [Fetal alcohol spectrum disorder | Health NZ](#)
- Try the FASD Awareness quiz
[FASD Quiz | FASD-CAN](#)



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drop-in recap – service performance

Tips to help you track and record accurately to meet the performance standards



Tip one – use the administration checklist and the milestone checklist in ART

This will help you to identify taiohi that need contacting, their plan reviewed, etc.

Tip two – you can use a letter or an email from educators to confirm NCEA qualifications

More on that here: [appropriate education, training and work-based learning | Youth Service providers](#)

If you are having trouble with this, tell them about our information sharing agreement. More on that here:

[sharing information | Youth Service providers](#)

Tip three – do the e-Learning module

[youth service performance measures | Youth Service](#)

Tip four – remember: 30 day contact and 90 day plan reviews is a minimum

We recommend scheduling appointments more regularly – based on the young person's situation.

youth service performance measures

START COURSE

Youth Service supports young people to build safe, strong, and independent lives. Our performance measures focus on supporting young people into education, providing personalised support, improving wellbeing, and building the skills they need through planning and goal-setting.



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upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service



review of decision Tuesday 8 September, 10am

Through Review of Decision (ROD), taiohi can challenge a decision made by YSSU that they feel was incorrect. In this session, we will explain:

- when you should call
- when additional information can be considered
- decisions that have no ROD rights.



[Join the Teams meeting](#)

youth service plans Tuesday 15 September, 10am

Come join us as we'll go over:

- what a Youth Service plan is
- what needs to be in a Youth Service plan
- how often it needs to be reviewed and uploaded into ART.



[Join the Teams meeting](#)

We've added the drop-in sessions for the rest of the year to the Youth Service website.
Have a look at what's coming up: [Drop-in sessions](#) | [Youth Service providers](#)



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realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

providers.youthservice.govt.nz

national_youthservice@msd.govt.nz