



youth service
ratonga taiohi

ratonga taiohi pānui

what you need to know

Rāpare 27 Hereturikōkā 2026
Thursday 27 August 2026



**MINISTRY OF SOCIAL
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Daffodil Day

28 August 2026

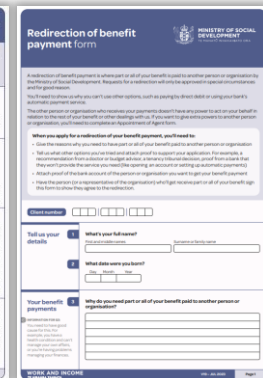
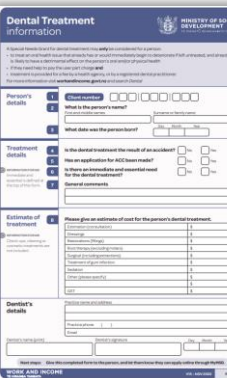
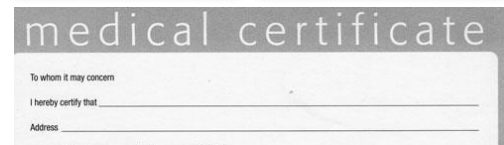
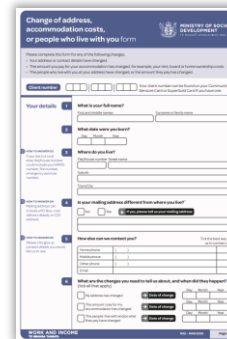
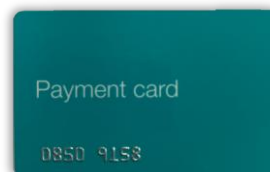
message from yssu: attaching documents to tasks

When submitting tasks for YSSU to process, please remember to attach all relevant documents you have received from the young person.

When documents are missed, YSSU may need to push the task back to you, causing delays to taiohi getting the support they need.

Some examples where documents can be missed

- Youth Payment or Young Parent Payment tasks:
 - All critical and non-critical documents during the application process.
- Change of Address task where the young person's accommodation supplement needs to be reviewed:
 - Change of Address/Change of Cost form
 - Board/rent letter [if applicable]
- Hardship Assistance
 - For Dental Care: Dental Treatment form
 - For Housing Support Product: Tenancy Agreement



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drop-in recap: tahatū & inspiring the future



in this week's drop-in we had a walkthrough of this new website

Pathfinder

Through Pathfinder, taiohi can look at different career ideas and look at the study that others have done who work in those areas, and work back.

[path finder | Tahatū](#)

Interest quiz

Taiohi can do this quiz to get careers recommended that match their interests.

[interest quiz | Tahatū](#)

Exploring careers options

The career idea section has career profiles with information about pay, training, interests, and real people talking about their job.

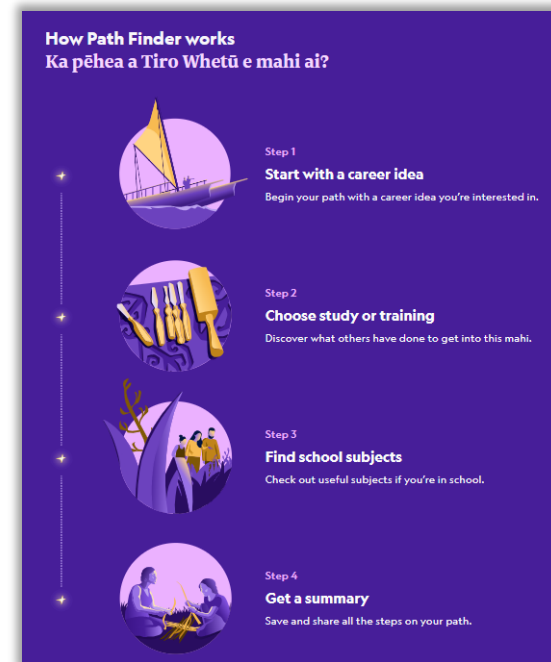
[explore career ideas | Tahatū](#)



Inspiring the Future events

At an Inspiring the Future event, young people hear from volunteer role models in their communities, learn about different jobs and why people love doing them, as well as their pathway and challenges they faced along the way.

[home | Inspiring the Future Aotearoa](#)



Questions? Contact Dina
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scholarships aren't just for top marks



tahatū has information to support taiohi applying for scholarships

For taiohi heading into study or training, it's worth spending some time looking for scholarships. Scholarships can help with the cost of studying and they're not only for students with top grades.

Taiohi could get a scholarship because they:

- 💰 Are experiencing financial hardship
- 📍 Come from a particular part of Aotearoa
- 🌱 Have certain whakapapa
- 👏 Have shown leadership or involvement in their community
- 🎓 Want to study in a particular area
- 🏆 Have achieved at a high level
- ✈️ Want to study overseas

Tahatū brings together places to search for scholarships, including scholarship databases and education provider websites.



Learn about scholarships

[how to find scholarships | Tahatū](#)

[scholarships for māori students | Tahatū](#)

[scholarships for pacific students | Tahatū](#)



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drop-in recap: hardship assistance

hardship payments are a one off payment for the cost of an essential or immediate need

Key types of hardship payments

Special Needs Grants – non-taxable, one-off recoverable or non-recoverable financial assistance to young people to meet immediate needs.

Advance of their benefit – recoverable assistance to meet a particular immediate need for an essential item or service.

Housing Support Products – financial assistance for young people needing help to obtain and retain accommodation.

Applying for hardship payments checklist

- ☐ Young person's consent to apply
- ☐ Ask good questions
- ☐ Full and Correct entitlement test
- ☐ Complete task with good notes

Tricky hardship – Whiteware

Remember, in September 2025 the process changed. If your feeling a bit rusty on the Whiteware process, check out the eLearning:

[whiteware | Youth Service eLearning](#)



Learn more

[introduction to hardship | Youth Service eLearning](#)

[hardship assistance | Youth Service providers](#)



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upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service

service performance Tuesday 1 September, 10am

Service performance standards are checks we use to make sure young people are getting the right level of support.

In this session, we will go over:

- how those standards work
- what they look like in action
- how to add information in
- ART.

[Join the Teams meeting](#)

induction for new coaches Wednesday 2 September, 10am

This session covers basic information about Youth Service, designed for new youth coaches. We'll cover:

- how legislation and policy determines how Youth Service operates
- the people and teams that help deliver Youth Service
- where to find information to help you in your role.

[Join the Teams meeting](#)

review of decision Tuesday 8 September, 10am

Through Review of Decision (ROD), taiohi can challenge a decision made by YSSU that they feel was incorrect. In this session, we will explain:

- when you should call
- when additional information can be considered
- decisions that have no ROD rights.

[Join the Teams meeting](#)

We've added the drop-in sessions for the rest of the year to the Youth Service website.
Have a look at what's coming up: [Drop-in sessions | Youth Service providers](#)



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realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

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