



**youth service**  
ratonga taiohi

# ratonga taiohi pānui

what you need to know

**Rāpare 25 Pipiri 2026**  
**Thursday 25 June 2026**



**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA

# change – periodic disability allowance review for taiohi

From 1 July 2026, MSD will not be required to undertake mandatory reviews of a young person's entitlement to Disability Allowance if they are also receiving Youth Payment or Young Parent Payment.

This is because their circumstances, including their disability costs, are already reviewed regularly with you as their Youth Service provider during your budgeting conversations.

## Things to note:

- young people getting Disability Allowance will still be subject to medical reviews if a period is stated on their medical certificate.
- MSD can still undertake a review when a young person's eligibility or the rate they receive is in question.



## More on Disability Allowance

Disability Allowance is a weekly payment of up to \$82.85 for young people who have regular, ongoing costs because of a disability. Disability Allowance can help with a range of costs – including Counselling, special foods, prescription fees and more.

## Learn more

[disability allowance and child disability allowance | Youth Service providers](#)



**youth service**  
ratonga taiohi



**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA

# spotlight on performance – not on benefit 3 months after exit

this month we will be highlighting ways you can improve performance in the key indicators

## how it's measured

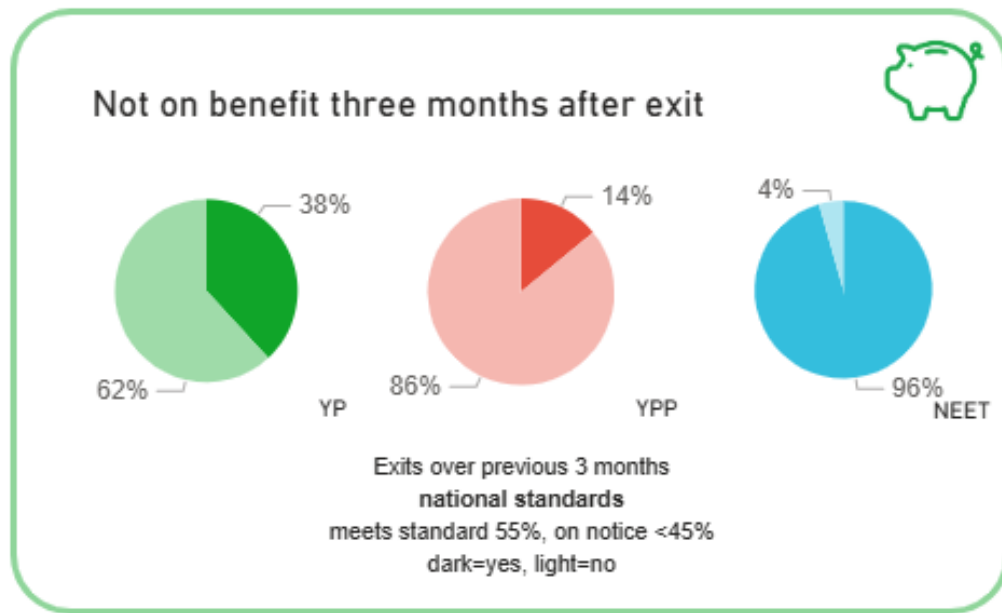
This measure looks at all young people who have exited over a three month period and have not been granted a benefit, served a custodial sentence, died, or permanently left NZ within three months of exiting Youth Service.

## how we're doing

This measure is relatively stable – NEET is meeting the standard, YP sits just below the standard, and the percentage of YPP not on a benefit is low.

## tips for meeting the measure

- **Heading for study?** Apply for StudyLink early.
- **Heading for employment?** Support taiohi to get work-ready – especially as they near their exit date.



## Learn more

- [not on benefit 3 months after exit | eLearning](#)
- [Get ready to work | Work and Income](#)
- [Apply online | StudyLink](#)



# drop-in recap – needs, activities and notes



missed this week's session? here's a quick recap

## what is a need in ART? why do they matter?

- a need is a goal, either mandatory or identified by taiohi
- youth coaches add and update needs after a youth service plan has been created
- once a need is created in ART, you can edit it and when it's done you can complete it
- needs make the work you're doing visible and capture what really matters in ART.

## what is an activity? why do they matter?

- activities are actions taken to address a need
- they're linked to goals and show what is happening in practice
- accurate activities show the real mahi and support youth coaches are providing.



**eLearning module on recording information in ART**  
[recording information in art \(needs, activities and notes\) | eLearning](#)



**youth service**  
ratonga taiohi



**MINISTRY OF SOCIAL DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA

# drop-in recap – needs, activities and notes

missed this week's session? here's a quick recap

## notes & the connection to needs & activities

- notes are left under activities to explain steps being taken to address a need
- to write a note for the relevant activity, you would go into the activities tab, select the one you want and add the note there.

## why notes matter & how to write a good note

- notes describe each interaction with a taiohi
- if there are no notes, did it even happen?
- keep your notes clear and to the point
- notes also need to be factual and relevant, as they can be requested by young people under the Privacy Act 2020.

needs

activities

activities

notes

notes

notes



# upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service



## face & supplementary assistance Tuesday 30 June, 10am

FACE stands for Full and Correct Entitlement. We will cover how you can make sure taiohi are receiving all the payments they are eligible for.

We will go also through the extra payments that taiohi may be eligible for on top of their main benefit.

[Join the Teams meeting](#)

## induction for new coaches Wednesday 1 July, 10am

Are you new here? Welcome! Come along to learn about how Youth Service works.

In this drop-in session we'll cover:

- how legislation and policy determines how Youth Service operates
- the people and teams that help deliver Youth Service
- where to find information to help you in your role.

[Join the Teams meeting](#)

## young people aging out Tuesday 14 July, 10am

The end of July is one of the times where there is a spike in the number of young people exiting Youth Service.

In this session, we will discuss what you need to do to prepare for taiohi to leave Youth Service.

[Join the Teams meeting](#)

## full drop-in schedule

[Drop-in sessions | Youth Service providers](#)



**youth service**  
ratonga taiohi



**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA

# realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

[providers.youthservice.govt.nz](http://providers.youthservice.govt.nz)

[national\\_youthservice@msd.govt.nz](mailto:national_youthservice@msd.govt.nz)