



**youth service**  
ratonga taiohi

# ratonga taiohi pānui

what you need to know

**Rāpare 18 Pipiri 2026**  
**Thursday 18 June 2026**



**MINISTRY OF SOCIAL  
DEVELOPMENT**  
TE MANATŪ WHAKAHIATO ORA



Wellington Regional Hui 2026

# spotlight on performance – enrolled & engaged/participation

this month we will be highlighting ways you can improve performance in the key indicators

## how it's measured

**Contact** measures the percentage of enrolled taiohi who have two way contact recorded in the past 30 days. **Youth Service plans** looks at the percentage of young people who have reviewed their Youth Service plan in the past 90 days. This performance measure uses the lowest percentage of 30 day contact and Youth Service plan reviews.

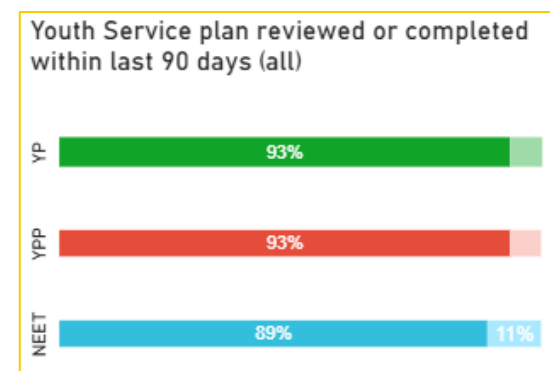
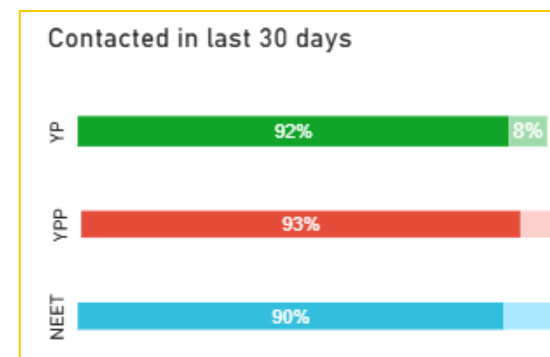
## how we're doing

Nationally, we're meeting the measure for Youth Payment, Young Parent Payment and NEET cohorts. However, over half of providers across the motu are not meeting the measure for at least one group of taiohi.

## tips for meeting the measure

- **Plan to contact taiohi & review the Youth Service plan before it's over due** 30 day contact and 90 day reviews is a minimum, not a goal – book in reviews and contact young people more regularly to help them keep them on track with achieving their dreams and aspirations.
- **When taiohi refuse to engage, consider a sanction (for YP/YPP) or exiting them (for NEET)**

Remember, taiohi agree to engage with you when they enrol in Youth Service. If they refuse to engage, sanctions are a tool you can use.



## Learn more

- [obligation failures | youth service providers](#)
- [enrolled and engaged | eLearning](#)



# have your say – yp/ypb youth coach workshops



more spots available for these workshops!

This July, we're running workshops to hear your insights on how Youth Payment and Young Parent Payment are delivered in practice.

This is part of the review of the Youth Payment and Young Parent Payment. This review is looking at how well the service supports young people to build financial capability, remain engaged in education, training, or work-based learning, and, in the case of Young Parent Payment, support young parents in caring for their children.

## how to participate

1. Click on the link below to book  
<https://calendar.app.google/84WhDJrNxqx4r3Tf6>
2. Select the day that works best for you and book in (ignore the times).

We'll send a Microsoft Teams invite closer to the date. The invite will include the questions we plan to cover, so you'll have time to prepare.



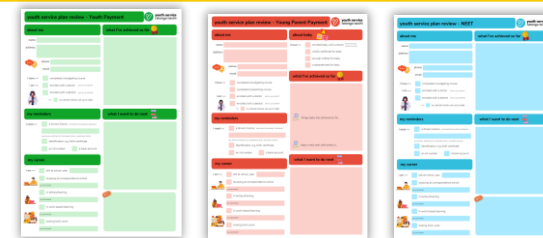
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# drop-in recap – youth service plans

## some tips to help with youth service plan reviews



### what's in a youth service plan

- In a young person's Youth Service plans you'll help them:
  - set short term and long term goals
  - identify their strengths
  - identify barriers and ways to overcome them
- You can use our templates or your provider might have their own.
- The Youth Service plan template has a minimum standard of what needs to be covered.

### learn more (including links to the plans)

- [youth service plan \(yp/ypp\)](#)
- [youth service plan \(neet\)](#)

### tips on making goals with young people

- Try to make them SMART (specific, measurable, achievable, relevant, timebound)
- Break big, long term goals into medium and short term goals

### so what do you do with the stuff you've discussed?

- Make sure they are reflected in the young person's needs and activities in ART
- Keep in contact with the young person to help them keep on track

Budgeting	Community/ Sport	Driver licence	Education/ Training	Employment	Engagement	Family and friends	Government agencies	Health	Housing	Identity	Parenting	Safety	Wellbeing
Budgeting	Activities	Car	Education	Full time / part time employment	Engagement	Family reconciliation	Oranga Tamariki – Youth Justice	Dental	Sustainable accommodation	Cultural identity	Parenting	Family harm support	Mental and/or Emotional wellbeing
	Volunteering	Motorcycle	Training	Job search		Connections with others	Oranga Tamariki – Care and Protection	Disability		Personal identify		Sexual harm support	Physical health
	Sports	Forklifts	Work based learning	Work experience		Healthy relationships	Corrections	Hapū		Sexual identify		Protection orders	Spiritual health
		Other					Justice	Emotional and mental health needs					
							Ministry of Social Development	Vaping and smoking					
							Ministry of Education	Learning difficulties					
							New Zealand Police	Substance misuse					

Key	
	Budgeting
	Wellbeing
	Housing
	General
	Parenting
	NEET, Employment, Education





**it's men's health week – an opportunity to talk to tāne about hauora – here are some questions**

### **taha tinana – physical**

- Are they enrolled with a doctor?
- When did they last see the dentist?
- Do they know how to have safe sex?
- Do they have healthy eating habits?
- Are they exercising?

### **taha whānau – family and social**

- Would it be good for them work on their relationship with their family with the help of family reconciliation counselling?
- Do they know what a healthy relationship looks and feels like?
- Do they have good friends?

### **Taha hinengaro – mental and emotional**

- How are they feeling?
- Do they feel like they know how to cope with different emotions?
- Do they know where to go if they need help?

### **taha wairua – spiritual**

- What are their values and goals?
- Do they know themselves – what they like, think and believe?



### **resources**

- [wellbeing | Youth Service](#)
- [family reconciliation counselling](#)
- [navigate the messy stuff in relationships | Love Better](#)
- [Men's Health Week](#)

# upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service



## needs, activities and notes Tuesday 23 June, 10am

In this drop-in session we'll discuss:

- what needs are and why they matter
- the importance of good notes attached to the right activities, and
- tips and tricks on how to record information.

[Join the Teams meeting](#)

## face & supplementary assistance Tuesday 30 June, 10am

FACE stands for Full and Correct Entitlement. We will cover how you can make sure taiohi are receiving all the payments they are eligible for.

We will go also through the extra payments that taiohi may be eligible for on top of their main benefit.

[Join the Teams meeting](#)

## induction for new coaches Wednesday 1 July, 10am

Are you new here? Welcome! Come along to learn about how Youth Service works.

In this drop-in session we'll cover:

- how legislation and policy determines how Youth Service operates
- the people and teams that help deliver Youth Service
- where to find information to help you in your role.

[Join the Teams meeting](#)

## full drop-in schedule

[Drop-in sessions | Youth Service providers](#)



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# realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

[providers.youthservice.govt.nz](http://providers.youthservice.govt.nz)

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