

youth service experience survey

this quarter's survey closes 9am on monday 16 march!

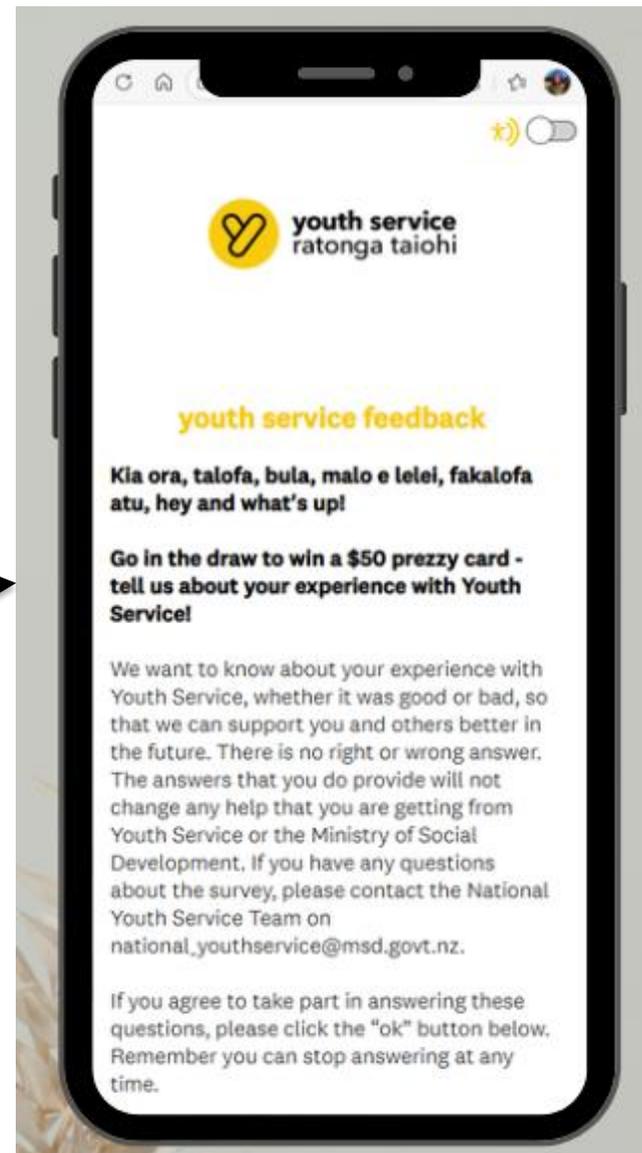
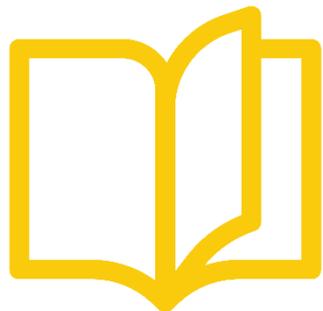
Every quarter, we measure how satisfied taiohi are with Youth Service through the Youth Experience survey.

This measures one of our performance measures – *have a positive experience with the Youth Service.*

what you need to do

Encourage taiohi to fill in the survey. You could tell them:

- the feedback they give is used to improve the service and celebrate youth coaches doing great work
- yes, we do read every comment
- taiohi who fill in the survey go in the draw to win a \$50 prezzy card
- to visit www.youthservice.govt.nz/feedback.



annual general adjustment

payment rates will increase on 1 april

The Annual General Adjustment will happen on **Wednesday 1 April**.

This means that most of our financial supports (including benefit payments, and income and asset limits) will increase.

Youth Payment rate from 1 April

Category	Net weekly rate (after tax at "M")	Gross weekly rate
Single, 16 to 17 years	\$324.50	\$367.88
Couple (total)	\$633.94	\$717.50
Couple (each)	\$316.97	\$358.75



Young Parent Payment rate from 1 April

Category	Net weekly rate (after tax at "M")	Gross weekly rate
Solo parent, 16 to 17 years, living with or supported by parents	\$300.86	\$339.22
Solo parent, 16 to 19 years	\$521.52	\$606.69
Couple with 1 or more children (total)	\$669.40	\$760.48
Couple with 1 or more children (each)	\$334.70	\$380.24
Couple with 1 partner not on benefit and 1 or more children (total)	\$334.70	\$380.24

Remember – benefits are paid in arrears

This means young people will receive a partial increase on the week of 7 April, and a full payment at the increased rate on the week of 14 April.



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training incentive allowance

making sure applying for training incentive allowance is as smooth as it should be

The Training Incentive Allowance provides extra support to our single young parents to help them undertake training.

Sometimes this support can include “capital” items like laptops. Quotes and supporting letters from education providers to check if a young person needs a device **are NOT required**.

YSSU will be able to find this information in:

- the form the young person has completed with their education provider, and
- the notes you put in the task.

Note: YSSU may request further evidence if the information provided is unclear but will try avoid this where possible.



Learn more

[course participation assistance and training incentive allowance | Youth Service providers](#)
[Training Incentive Allowance | Map](#)
[Capital items | Map](#)



drop-in recap – limited service volunteer programme



the limited volunteer service course is a residential programme for young people

The Limited Service Volunteer (LSV) course is a six week live-in programme for 18-24 year olds. Interested 17 year olds may also get a spot if they are ready for the challenge. The programme is free, including travel.

This programme is best for young people who are:

- Motivated and mature
- Hands-on – LSV is an active course
- Willing and ready to get out of their comfort zone and grow.

Fast facts:

- Convictions? Young people with convictions may still be able to participate in LSV
- Addictions? Young people do not need to be sober, they just need to be willing to be sober

Learn more

[Limited Service Volunteer course | Work and Income](#)



Socials, videos and booklets

- [Joining instruction booklet | PDF](#)
- [LSV Canterbury/Burnham | Facebook](#)
- [LSV Auckland/Whenuapai | Facebook](#)
- [LSV Wellington/Trentham | Facebook](#)
- [Video for employers or recruiters | YouTube](#)
- [Video about the programme | YouTube](#)



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upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service

hardship assistance Tuesday 17 March, 10am

YSSU will be leading this session on hardship assistance – the one off payments that are available to help taiohi pay for immediate and essential needs.

[Join the Teams meeting](#)

digital suite Tuesday 24 March, 10am

Come learn about the digital suite program designed to equip young people with the skills they need to thrive in today's job market and secure employment opportunities.

In this session, we will discuss what you can do to prepare taiohi for employment.

[Join the Teams meeting](#)

induction for new coaches Wednesday 1 April, 10am

In this drop-in session we'll cover:

- how legislation and policy determines how Youth Service operates
- the people and teams that help deliver Youth Service
- where to find information to help you in your role.

[Join the Teams meeting](#)

full drop-in schedule

[drop-in sessions | Youth Service providers](#)

realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

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