

ratonga taiohi pānui

what you need to know

Rāmere 14 Hereturikōkā 2025

Thursday 14 Hereturikōkā 2025



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA



drop-in recap: tahatū & inspiring the future

in this week's drop-in we had a walkthrough of this new website

Interest quiz

Through the **interests quiz** taiohi get six careers recommended that match the things they are interested in. You can then click through to more information about the career options that match the interests of the taiohi.

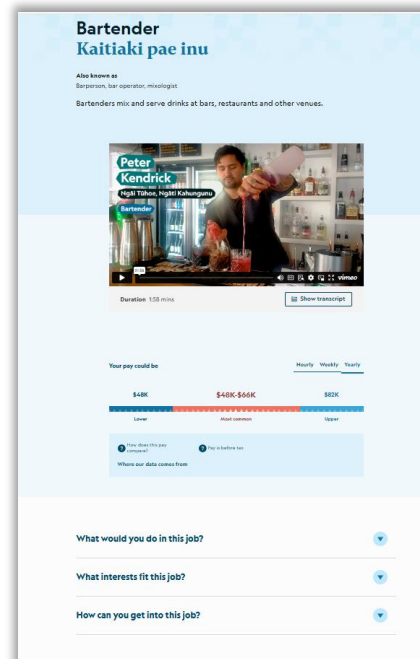
[Interest quiz | tahatū](#)

Exploring careers options

There's lots of information on different careers. Each career profile has information about pay, training, interests, and more. Many also have short videos of real people talking about their job. They've also launched a Kaupapa Māori careers section.

[Explore career ideas | tahatū](#)

[Kaupapa Māori career ideas | tahatū](#)



Inspiring the future events

At an **Inspiring the Future** event, young people hear from volunteer role models in their communities, learn about different jobs and why people love doing them, as well as their pathway and challenges they faced along the way.

Contact dina.demiri@tec.govt.nz to learn more about holding an event.

youth service experience survey

we use the survey to measure how satisfied taiohi are with the service

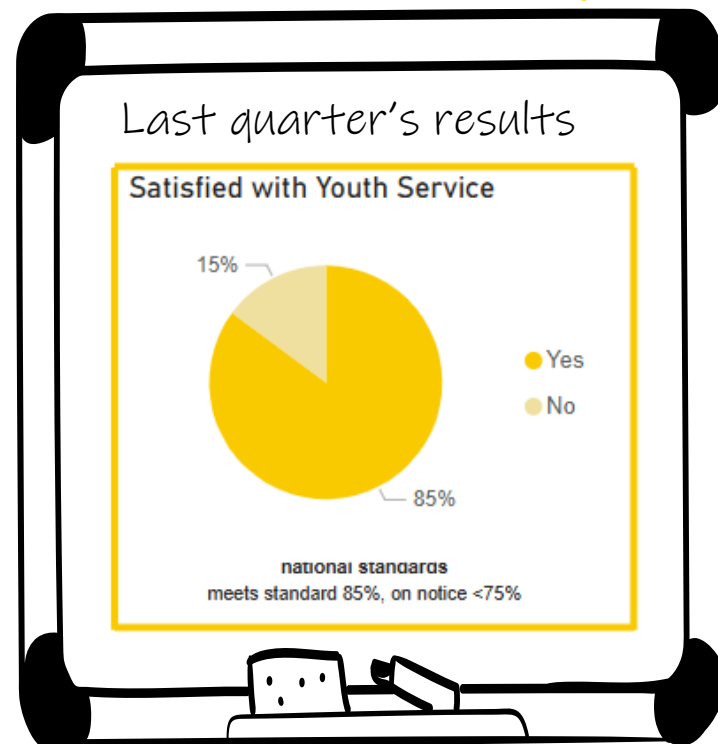
We want to hear what taiohi think about Youth Service so that we can celebrate successes and find the problems that need to be resolved.

Previously, results were shown as a combined overview of all cohorts. Now, we'll separate them so we can clearly see results for YP/YPP on their own and NEET on their own.

The survey is live now!
Taiohi will receive an email Tuesday 19 August

<https://www.youthservice.govt.nz/feedback>

Encourage taiohi to fill in the survey:
😊 send them a text message with a link 😊



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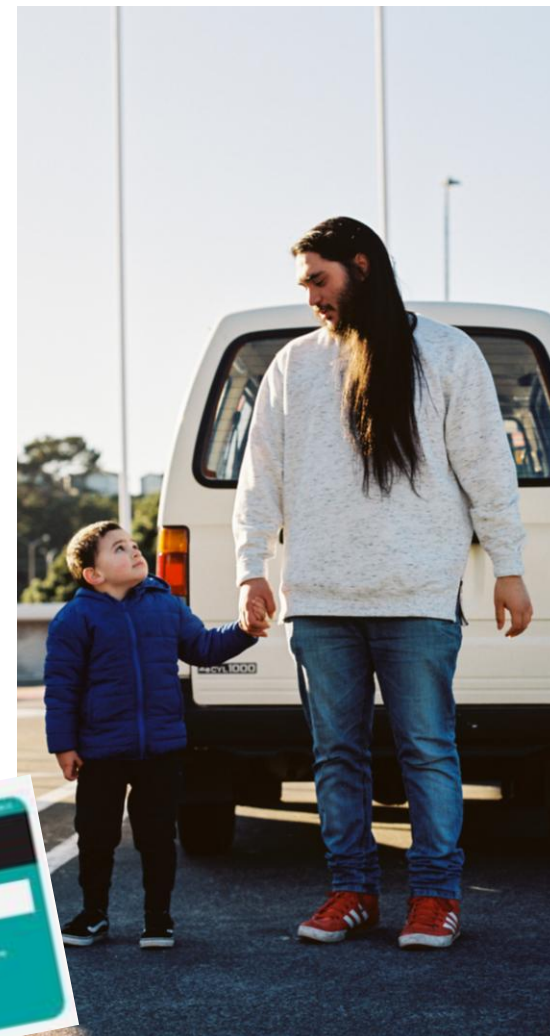
payment card expiry dates



Payment cards will now have expiry dates

Payment cards will now have a expiry date embossed on them – which is about 10 years away.

When cards expire, we automatically send new cards to people who have used their cards within the previous 6 months. You don't need to do anything, just be aware the new version looks a little different.



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last chance to give us your feedback



We'd love to hear your feedback on our weekly Youth Service update!

[Click here to complete the survey](https://www.surveymonkey.com/r/ZBFK5NW)

We've created a short survey, please take a few minutes to complete it.

Your feedback will help shape any changes we make to these updates. The goal is to keep improving so you're getting the information and support you need to do your awesome mahi!



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upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service

hardship assistance Tuesday 19 August, 10am

Hardships are one off payments to help taiohi pay for an immediate or essential need.

In this session we will go over:

- what hardship payments are available
- which ones they need to pay back

[Join the teams meeting](#)

service performance and admin Tuesday 26 August, 10am

Service performance standards are checks we use to make sure young people are getting the right level of support.

In this session we will go over:

- how those standards work
- what they look like in action
- how to add information in ART

[Join the teams meeting](#)

review of decision Tuesday 2 September, 10am

If a young person doesn't agree with a decision that's been made about their financial assistance, they may consider a review of decision.

We'll talk about when to consider lodging a review of decision and how to do it

[Join the teams meeting](#)

You can find the full drop-in session schedule on our provider site
[drop-in sessions | Youth Service providers](#)



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**realising the dreams and aspirations
of youth**
tau awhitia te taiohi, ka puta ki te wheiao

providers.youthservice.govt.nz

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