

# ratonga taiohi pānui

what you need to know

**Rāmere 7 Hereturikōkā 2025**  
**Thursday 7 Hereturikōkā 2025**



**WE WANT YOUR FEEDBACK!**

We'd love to hear your feedback on our weekly Youth Service update!

<https://www.surveymonkey.com/r/ZBFK5NW>

Reminder from yssu

Stop old redirection - Call us before 1 gets their benefit payments to prev

Check Forms Car - Ensure all questions are answered and signatures re included.

itch Bank Details - able-check that account information matches on Bank Verification, the Retailer Supplier Payee, and the Redirection Form.

VI Pages - include all pages when emailing benefit forms to the Youth Service Inbox. do not include any other

What you need to know - Rāmere 16 Kohitātea 2025

Waitangi Day

# drop-in recap: yssu tips and tricks



The image shows the cover page of a 'Young Parent Payment' application form from the Ministry of Social Development. It includes the title 'Young Parent Payment application', the ministry logo, and sections for 'Why not apply online?', 'Young Parent Payment', 'What you need to do next', and 'You must give us all the information we need.'.

## Applications

- Encourage and support young person to **apply online**.
- The young person's application and screening ART tasks hold vital information. **Please read this before meeting this with the young person.**
- Coaches need to make sure that they have **sighted the original documents**.

## Reviews

YSSU must be advised when any circumstances change for a young person as it may impact their payments (for example, a new address or not meeting their obligations).



## Hardships

Hardships are **one-off payments to help taiohi pay for an immediate or essential need**, all options should be exhausted before considering hardship.

The provider selects their preferred method of payment for hardship assistance when they register to become a supplier.



## Contacting YSSU

Direct line: 0800 559 278

YSSU inbox: [youthservice@msd.govt.nz](mailto:youthservice@msd.govt.nz)

YSSU escalation inbox: [youth\\_escalations@msd.govt.nz](mailto:youth_escalations@msd.govt.nz)

Review of decisions: [YSSU\\_ReportWriter@msd.govt.nz](mailto:YSSU_ReportWriter@msd.govt.nz)



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# welfare that works – community job coaching

tender is now open for providers to deliver a service to support taiohi off a benefit

We're looking for skilled providers to deliver **Welfare that Works – Community Job Coaching**, a service that helps young people aged 18 to 24 move off a benefit and into long-term employment.

In recent years, more young people are going on the benefit, and they're staying on it longer. The Government wants to change this by working with community providers to support young people who've been on Jobseeker Support for three months or more.

**Welfare that Works** is a key part of this plan. Providers will work directly with each young person to:

- assess their needs
- create a personalised employment plan
- provide one-on-one coaching and support
- help them find and keep a job, and
- offer ongoing support after they're placed in work.

Providers will report to MSD on each person's progress and make sure they're meeting their obligations and moving towards independence.

**Please note that this tender will be open in the following regions only:**

- Auckland
- Waikato
- Bay of Plenty
- East Coast
- Wellington
- Canterbury



**Learn more**

[Community Job Coaching | GETS](#)



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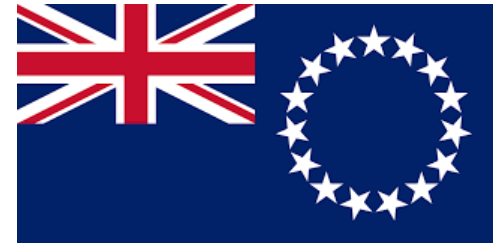


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# cook islands maori language week

The 2025 theme for Cook Islands Māori Language Week is **ātui'tui'ia au ki te raurau a tōku matakeinanga** – *connect me to the offerings of my people.*



## Common Phrases

Kia orāna	Greetings / Hello
Kia orāna kōtou katoatoa	Greetings to you all
'Aere rā / 'Aere atu rā	Goodbye to those who are leaving (only if it applies)
'Ē no'o rā / No'o ake rā	Goodbye – to those who are staying (only if it applies)
'Inē?	Please
Meitaki	Thank you
Tatarā'ara	Apologies / Sorry
Inā / Inā ake ana	Excuse me
Ko'ai tō'ou ingoa?	What is your name?
Ko _____ tōku ingoa	My name is _____
Nō'ea mai koe?	Where are you from?
'E tangata au nō _____ mai.	I am a person from _____
Nō _____ mai au.	I am from _____
'Ē 'anga'anga ana koe ki 'ea?	Where do you work?
'Ē 'anga'anga ana au ki _____	I work at _____
Pē'ea kōrua?	How are you both?
Meitaki ma'ata au	I am very well
Kua kaikai koe? 'Aere mai kaikai	Have you eaten? Come and eat



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# upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service

## education spotlight – tertiary education commission Tuesday 12 August, 10am

We will have people from Tertiary Education Commission to share insights and updates on their current priorities and initiatives, helping youth coaches better support rangatahi into education and training pathways.

[Join the teams meeting](#)

## hardship assistance Tuesday 19 August, 10am

Hardships are one off payments to help taiohi pay for an immediate or essential need.

In this session we will go over:

- what hardship payments are available
- which ones they need to pay back

[Join the teams meeting](#)

## service performance and admin Tuesday 26 August, 10am

Service performance standards are checks we use to make sure young people are getting the right level of support.

In this session we will go over:

- how those standards work
- what they look like in action, and
- how to add information in ART.

[Join the teams meeting](#)

**You can find the full drop-in session schedule on our provider site**  
[drop-in sessions | Youth Service providers](#)



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# realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

[providers.youthservice.govt.nz](https://providers.youthservice.govt.nz)

[national\\_youthservice@msd.govt.nz](mailto:national_youthservice@msd.govt.nz)