



youth service
ratonga taiohi

ratonga taiohi pānui

what you need to know

Thursday 3 July 2025

Rāmere 3 Hōngongoi 2025



The 2025 theme for Kiribati Language Week is

'Maiuakinan te katei ri nanon te tangira ma te ikarinerine bon wantongan te mwenga ibukin te rikirake
Living our valued cultural practices through love and respect upholds our dignity and growth
for a successful future'.



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

drop-in recap: supplementary assistance



making sure taiohi are getting all the help they can when they need it

Making sure taiohi are receiving all the payments they are eligible for means they can focus on the important stuff like their education and future.

Supplementary Assistance

Taiohi getting Youth Payment, Young Parent Payment and young partners are usually eligible for other payments. Visit [extra financial help | Youth Service providers](#) for an overview of the extra help taiohi can get.

Accommodation Supplement (AS)

A weekly payment to help young people with their rent, board or the cost of owning a home. Kāinga Ora residents do not qualify as they will be getting income-related rent instead.

Temporary Additional Support (TAS)

A weekly payment that helps young people cover their essential living costs.

Disability Allowance (DA)

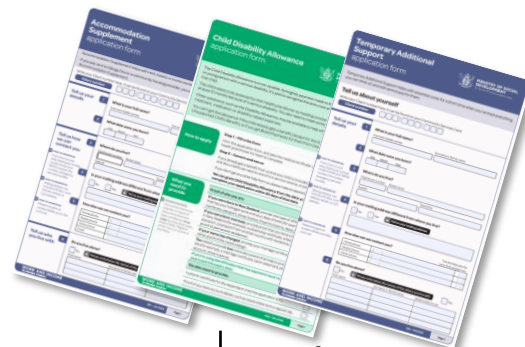
A weekly payment that helps young people who have ongoing, additional costs because of a disability.

Other types of assistance available

- Childcare Assistance programme
- Winter Energy Payment (no application needed)
- Child Disability Allowance
- Training Incentive Allowance

The 'Check what you might get' website

Visit check.msd.govt.nz and fill in the questionnaire with taiohi. It'll give you a good indication on what extra help you should help taiohi to apply for.



eLearning for **supplementary assistance** and **incentives** [Supplementary Assistance module](#)
[Incentive payments module](#)



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drop-in recap: tasks

making sure tasks are completed to ensure taiohi get help when they need it

Tasks are young person related actions that you create in ART for Youth Service Support Unit (YSSU). Tasks are usually related to applying for financial assistance or changing young people's details.

- Tasks can either be templated or free text or a combination
- All questions must be answered
- You can add notes after the task has been created
- Tasks can be managed by all coaches

It is important to use the correct task type and category

- Incorrect task types and categories will result in delays as the work will be sent back to the provider
- You should check the status of any tasks in ART prior to contacting YSSU for an update
- Make sure you add notes to the task if the young person's situation changes

If you're away, your colleague can follow up on any outstanding tasks on your behalf

A screenshot of the ART (Activity Request Tool) system interface. The top navigation bar includes tabs for Overview, Details, Needs (4), Activities (2), Tasks (2), Notes (46), Attachments (7), History, and Coach. The main content area shows an 'Open Task: Client activity may require recompence WITH YOUTH SERVICE SUPPORT UNIT'. Below this, it says 'Unassigned | Due by 25/03/2020 09:41'. The task details include 'Did not finish: Engagement', 'View activity', 'Activity Type: Contact', and 'Outcome Notes: Withdrew from study'. A green box highlights the 'Add note' section, which contains the text 'Client has requested information about how to recompile'. A green arrow points to the 'Add note' section. Another green arrow points to the 'SAVE' button at the bottom of the form. A 'MANAGE FILES' button is also visible on the right side of the form.

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changes to how we assess board payments

giving us this information early means we can make sure clients are paid correctly when the change happens next year

What's changing?

From 2 March 2026, payments from all boarders will be included when we:

- calculate how much clients can get for housing subsidies (e.g. Accommodation Supplement or Temporary Additional Support), and
- calculate how much rent clients will pay for Income Related Rent (IRR) in a public housing property

Currently, we only include board payments from 3 or more boarders (unless it's their main source of income).

This change means clients who receive income from boarders may get paid less for housing subsidy or pay more for Income Related Rent.

Who does it affect?

Clients who get payments from boarders *and* either:

- get a housing subsidy (e.g. AS or TAS) or pay IRR, *or*
- get financial assistance from us, if the amount of board (or rent) they get is higher than their accommodation costs.

Housing subsidies impacted

- Accommodation Supplement
- Income-Related Rent Subsidy
- Accommodation Benefit for students who are sole parents
- Away from Home Allowance
- Temporary Additional Support

We're collecting board payment information from 4 August 2025
We will share more information over the next month



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upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service

Housing spotlight Tuesday 8 July, 10am

In this drop-in session we'll talk about:

- the housing support products and services available for taiohi
- emergency housing responsibilities and activities
- social housing assessment

Bring along your questions

[Join the teams meeting](#)

Employment spotlight Tuesday 15 July, 10am

In this drop-in session we'll talk about:

- ways to get taiohi work ready and in the right job,
- a range of support MSD offers
- different services available to help taiohi get into the job that's right for them.

[Join the teams meeting](#)

Obligations and Sanctions Tuesday 22 July, 10am

Young people who receive a payment have Youth Activity Obligations. A tool that can be used to make sure young people meet these obligations is sanctions.

In this session, we will dive into what the Youth Activity Obligations are, and when you should consider using sanctions.

[Join the teams meeting](#)

You can find the full drop-in session schedule on our provider site
[drop-in sessions | Youth Service providers](#)



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realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

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