

ratonga taiohi pānui

what you need to know

rāmere 12 pipiri 2025



drop-in recap: youth service plans

youth service plans are here to help taiohi identify barriers and reach goals



Youth Service plans

- Youth coaches need to meet with taiohi face-to-face at least every 90 days to complete or update a Youth Service plan
- In the plan you'll set goals, recognise strengths, identify barriers, and look at the actions that take taiohi to get to where they want to be
- You can use the Youth Service plan templates or your own one so long as it covers the basics

Exit Youth Service Plans

- Before taiohi exit Youth Service you'll need to do an exit plan with them
- It's more detailed, covering things they should know about as independent adults and reflects on their time with Youth Service
- Can't contact them? Use an uncontactable Youth Service Plan to record information to help others support the young person in the future.

Useful links

- [yp/ypp youth service plan templates](https://yp/ypp/youth-service-plan-templates)
- [neet youth service plan templates](https://neet/youth-service-plan-templates)
- [preparing for an exit](https://preparing-for-an-exit)

When setting goals ensure they are **SMART**

Measurable **Relevant**
Specific **Achievable** **Timebound**



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jobs and skills hubs information

Jobs and Skills Hubs work with large construction and infrastructure projects supporting them to find the right people with the right skills at the right time.

Delivering services to help people with employment, skills, training facilitation and opportunities. The team connect with schools and communities.

There are six hubs across Aotearoa

- Manukau
- North Shore
- Central Auckland
- Tairāwhiti
- Hawkes Bay
- Lower Hutt



[For more information click here](#)

Jobs and Skills Hubs
Construction and infrastructure



There are three main focus areas for the jobs and skills hubs

Youth and community

Promote, educate and explain viable pathways of the construction industry to taiohi by connecting with schools and community events.

Training

Help with a range of training – this can be anything from site safe training, temporary traffic management training, cadetships, and more.

Employment

Work with employers and connect candidates to job opportunities, they will also assist with career conversations, applications, interview preparation and provide pastoral care.



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programme fund guidelines

realigning support to ensure long-term impact for young people



The programme fund guidelines have been updated to ensure it remains focused on its original purpose:

- supporting young people by removing one-off, genuine barriers to their participation in education, training, work-based learning, employment, or wellbeing.



Key changes include:

- Clearer guidance on what the programme fund can and cannot be used for.
- Increased emphasis on group programmes, specialist assessments, and skill-building opportunities, such as workshops and short courses that contribute to a young person's growth, engagement, or employment pathway.

Thanks for your feedback on the programme fund guidelines. We've added some things that can be applied for in exceptional circumstances.

Learn more here:

[programme fund | youth service providers](#)



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youth service satisfaction survey results

the percentage of young people satisfied with the service is up – well done for your hard mahi

the percentage of young people in Youth Service satisfied with the service they receive is meeting national standard.

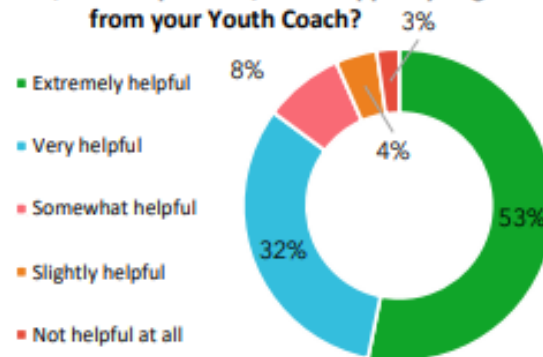
Make sure you are having engaging conversations with taiohi. If a young person isn't attending an activity, like school, then you should be in contact with them more than once a week to support them to get back into it.

“
My youth coach helped me explore courses when I was unsure about what to do, and also discussed counselling and additional support. They helped me so much over the past few months when I had no idea what I was doing with my life.”

85%

of respondents were satisfied with the service they received in Youth Service

In general, how helpful was/is the support you got from your Youth Coach?



[Click here for the full report](#)



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what's happening

men'shealthweek TE WIKI HAUORA TĀNE

9-15 June 2025

Men's Health Week aims to help you get right on top of your biggest and most important asset – **your health**

Encourage men to start with the small steps that can enable them to turn their health issues around



[For more information click here](#)



we're updating our systems.

this Sunday 15 June, from 6.30am–5pm,

There will be limited access to MyMSD, MyStudyLink and Apply Online

MyMSD

Taiohi may experience difficulty logging in to MyMSD. When they can log in, they'll be able to declare wages and check payments, but won't be able to apply online, manage their payment card, read their letters or update their details.

MyStudyLink and Apply Online

Taiohi will be able to see their information, but won't be able to apply, update their details or make changes.



Mānawatia
a Matariki
Friday 20 June 2025

If you have any awesome kaupapa happening or interested in joining our feedback group, send us an email
national_youthservice@msd.govt.nz



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upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service



no drop-in Tuesday 17 June

We won't be having a drop-in session this Tuesday.

If you need anything, you can reach us at YSTraining@msd.govt.nz

needs, activities, notes and full and correct entitlements Tuesday 24 June, 10am

In this drop-in session we'll discuss:

- how you can make sure a young person is receiving their Full and Correct Entitlement (FACE)
- the importance of good notes attached to the right activities
- tips and tricks on how to record information

[Join the teams meeting](#)

supplementary assistance and payment tasks Tuesday 1 July, 10am

In this drop-in session we'll discuss:

- what tools are available to help you
- supplementary assistance that a young person may be entitled to
- how to complete ART tasks

[Join the teams meeting](#)

You can find the full drop-in session schedule on our provider site
[drop-in sessions | Youth Service providers](#)



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**realising the dreams and aspirations
of youth**
tau awhitia te taiohi, ka puta ki te wheiao

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