

ratonga taiohi pānui

what you need to know

Rāmere 29 Haratua 2025



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king's birthday and matariki changes to payments

when there are public holidays there are changes to young people's payments

If a young person's regular payment day falls on a public holiday, they'll be paid early – this includes payments onto payment cards for taiohi on Money Management.

If a young person has a change in circumstances that affects their payment, they'll need to tell us earlier than usual, either via MyMSD or ART.



	Normal payment change date	Revised Payment change Date	Normal Payment Date	Revised Payment date
King's Birthday	Fri – 30/05/25	Thurs – 29/05/25	Tues – 03/06/25 Wed – 04/06/25 Thurs – 05/06/25	Sat – 31/05/25 Wed – 04/06/25 Thurs – 05/06/25
Matariki	Fri – 20/06/25	Thurs – 19/06/25	Tues – 24/06/25 Wed – 25/06/25 Thurs – 26/06/25	No Change

Make sure taiohi understand that this is NOT an extra payment or a permanent change
Their payments will go back to their regular payment day the next week.



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your stories: youth week at tui ora

read about what taranaki based tui ora got up to this youth week

To celebrate Youth Week this year, Tui Ora supported their taiohi to prepare a 250 person hāngī.

After spending the morning preparing the hāngī, taiohi handed out the kai at an event for their whānau and other taiohi in their community.

According to Tui Ora, “The event was packed with action and creativity, including live music, mau rākau, and a strong show of support from our very own Taranaki Airs pro basketball team, who joined in for games, challenges, and merch signings.

The vibes were epic, with crowds of rangatahi and their whānau showing up to connect, celebrate, and enjoy everything on offer. The energy, teamwork, and mana shown by our young people truly made this an unforgettable event.”

Check out their video about the event here: [Tui Ora Youth Week 2025 on Vimeo](#)



We love to hear and share your stories! Send them to us at national_youthservice@msd.govt.nz



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tahatū career navigator website and expo



tahatū is here to help make career plans and decisions

Tahatū Career Navigator is here to provide information and tools to help people understand their career possibilities, have confidence to take action, and build resilience for the changing world of work.

Tatahū careers expo

The Tatahū careers expo is traveling the motu at them moment. The careers are designed for taiohi, so that they can make informed career decisions. Visit careersexpo.org.nz to see what's on. If there aren't any in person expo near you check out their online expo: online.careersexpo.org.nz

The Tahatū website

The Tahatū website has lots of useful things like:

- an interest quiz to help identify suitable careers
- videos about people talking about their mahi, and
- information about different careers and qualification.

Check it out here: Tahatū Career Navigator



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youth service survey

our quarterly survey is open now, encourage taiohi to complete it today!

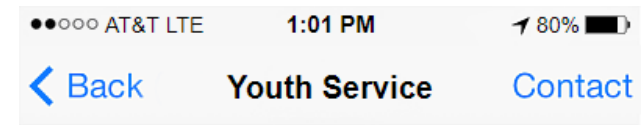
The Youth Service survey is the main way that we here at national office get to hear directly from taiohi around the motu about their experience in Youth Service. We use the responses from this survey to measure how satisfied young people are with their provider.

Please encourage the taiohi you work with to fill in the survey – the more responses, the better!

What's in it for taiohi?

- They'll go in the draw to get one of three sweet \$50 prezzy cards
- We use their feedback to improve the service for them and other young people
- Their responses are anonymous – they can give their honest feedback.

You might want to try sending the young people you work with a text like this



Today 3:01 PM

Kia ora,

Youth Service wants to know about your experience with them – good or bad – so that they can support you and others better in the future.

Visit

www.surveymonkey.com/r/YouthServiceNZ to give your feedback and be in the draw to win a \$50 Prezzy Card!



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drop-in recap: transferring between providers



tips for seamless support to taiohi when they switch providers

If you know a young person is moving, you should:

1. Confirm
their new
address and
update ART

2. Submit task
to YSSU for
redirections

3. Close off
activities in
ART (except
YSSU tasks)

4. Give **contact**
details for the
new provider to
taiohi

5. Call the new
provider for a
warm
handshake

Quick tips:

- **use ART alerts**
learn more: [art alerts | Youth Service providers](#)
- **keep good notes and up-to-date youth plans**
make sure another youth coach has the information they need to work with the young person
- **activity not finished?**
Use the Transferring or Exiting Youth Service activity outcome
- **make sure they have their accommodation sorted**
If they move without a good and sufficient reason and apply for emergency housing it will be declined

“Sometimes taiohi move areas without warning. Other times you have time to prepare for their transition.

Either way staying connected and keeping records updated can help with making the transition easier for everyone”



Learn more about the transfer process
[transferring to another provider | youth service eLearning](#)



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upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service



no drop in this tuesday Tuesday 3 June

With the public holiday on Monday, we won't be having a drop-in session this Tuesday.

If you need anything, you can reach us at YSTraining@msd.govt.nz

induction for new youth coaches Wednesday 4 June, 10am

In this drop-in session we'll cover:

- what determines how youth service operates
- the people that help deliver Youth Service
- an overview of the Activity Reporting Tool (ART), and
- where to find information to help you in your role.

Come along to learn and connect with other new youth coaches.

[Join the teams meeting](#)

youth service plans Tuesday 10 June, 10am

In this session we'll be talking about Youth Service plans. We'll cover:

- what a Youth Service plan is
- what needs to be in a Youth Service plan
- how often it needs to be reviewed and uploaded into ART

Bring your questions and any tips you might have to support other coaches!

[Join the teams meeting](#)

You can find the full drop-in session schedule on our provider site
[drop-in sessions | Youth Service providers](#)



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**realising the dreams and aspirations
of youth**
tau awhitia te taiohi, ka puta ki te wheiao

providers.youthservice.govt.nz

national_youthservice@msd.govt.nz