

ratonga taiohi pānui

what you need to know

Rāpare 15 Akuhata 2024

Tongan Language Week
Uike Kātoanga'i 'o e lea Faka-Tonga
18 - 24 August



making it easier to record ncea or equivalent qualification

Record of Achievement or letter / email from the education provider

We are making it easier for you to record NCEA or equivalent qualifications in ART.

To confirm a young person's NCEA achievement, you can now upload one of the following:

- a Record of Achievement from NZQA **or**
- a letter or email from the education provider confirming that the young person has met the requirements for gaining NCEA or an equivalent qualification.

The letter or email from the education provider must:

- be on the education provider's letterhead or show the full email address of the education provider
- include the young person's full name
- specify the qualification achieved
- provide the date the qualification was achieved
- be signed by the education provider.



[For more information check out our provider website](#)



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emergency housing changes

emergency housing changes are coming on 26 August.

What's changing

- New Framework with a clear, rules-based system for emergency housing assistance.
- **Responsibilities:** From night 8, young people must complete **agreed activities** to continue qualifying for Emergency Housing Grants.

Agreed Activities:

- Activities are personalised, you will have a discussion with the young person to ensure they understand what is expected of them and what is achievable.
- **Examples:** Meeting with a housing broker, attending Ready to Rent courses, or searching for alternative accommodation.

Consequences for Non-Compliance:

- If they don't meet their responsibilities a warning is issued.
- After two warnings, failure to meet responsibilities results in a 13-week ineligibility for Emergency Housing Grants and loss of Social Housing priority status, except in limited circumstances.

Make sure to attend the
Housing drop-in session on
20 August 2024



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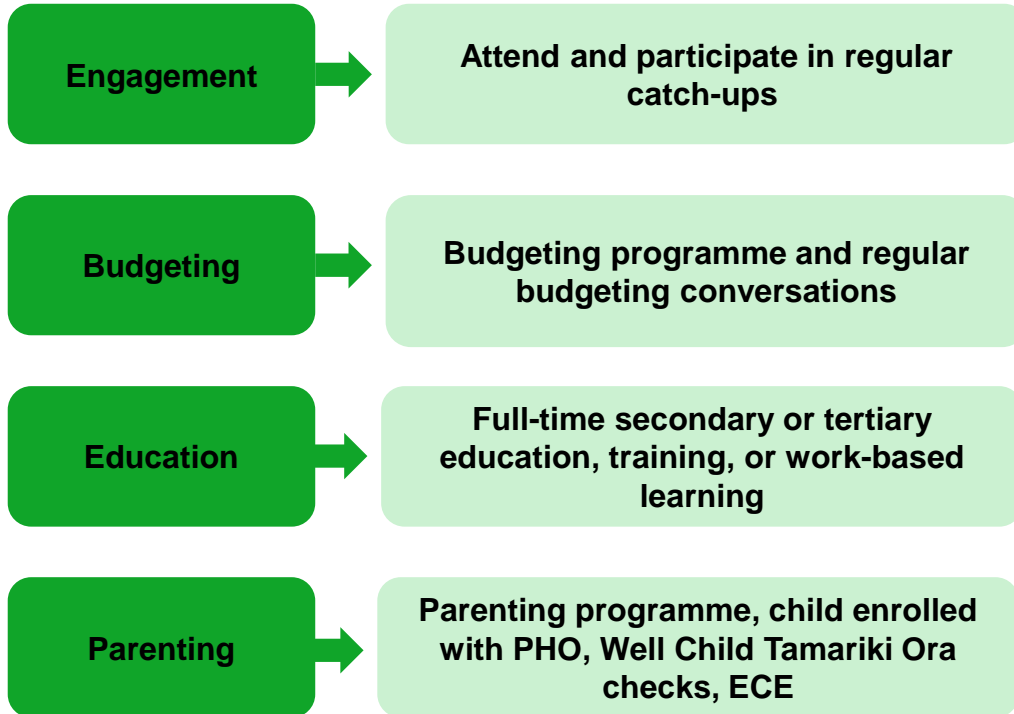


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drop-in recap: obligations

youth payment, young parent payment and young partners have benefit obligations

The Youth Activity Obligations fall under four categories:



Read more about what taiohi need to do to meet their obligations here: [meeting youth activity obligations | Youth Service providers](#)

Exemptions

Exemptions are made when a young person is unable to reasonably meet their obligations for a period of time

Young people may qualify for a:

- Full exemption from their youth activity obligations
- Partial exemption from their youth activity obligations.

You may need to get proof before an exemption is granted.

Here is a full list of exemptions:
[Full or partial exemptions - Map \(workandincome.govt.nz\)](#)



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drop-in recap: sanctions

Obligation failures and sanctions are tools to be used when you've tried everything else but taiohi still won't comply with their obligations. These may affect their payments.

Sanctions are set out in legislation.

It's really important that we get sanctions right.

Be consistent with your messaging and follow up accordingly, make sure the taiohi knows the consequences of failing to re-comply with their obligations.

	youth payment (yp)	young parent payment (ypp)		
	Single person	Single person	Couple, one fails	Couple, both fail
grade one and two sanction	<ul style="list-style-type: none"> In-hand allowance (or \$50) and incentive payments suspended Supplementary assistance not affected YP and supplementary assistance suspended if taiohi does not re-comply within four weeks (except DA if they continue to be eligible) 	<ul style="list-style-type: none"> In-hand allowance (or \$50) and incentive payments suspended Supplementary assistance not affected check entitlement for assistance if taiohi does not re-comply within four weeks 	<ul style="list-style-type: none"> In-hand allowance (or \$50) and incentive payments suspended for sanctioned taiohi Supplementary assistance not affected For sanctioned taiohi, youth coach to check entitlement for assistance if they do not re-comply within four weeks 	<ul style="list-style-type: none"> In-hand allowance (or \$50) and incentive payments suspended for both Supplementary assistance not affected check entitlement for assistance for both if they do not re-comply within four weeks
grade three sanction	<ul style="list-style-type: none"> All payments cancelled (except DA which may need to be re-granted as a non-beneficiary) 13 week non-entitlement period Taiohi can be paid a provisional benefit during non-entitlement period when they undertake an approved six week activity 	<ul style="list-style-type: none"> Incentive payments and 50% of YPP is cancelled Supplementary assistance not affected Check entitlement for DA, CDA, GCAP and Childcare Assistance Family tax credit and Best Start tax credit not affected 13 week non-entitlement period Taiohi can be paid a provisional benefit during non-entitlement period when they undertake an approved six week activity 	<ul style="list-style-type: none"> 50% of YPP, supplementary assistance and incentive payments cancelled for sanctioned taiohi Partners payment not affected and can continue to receive couple rate of Winter Energy Payment 13 week non-entitlement period Sanctioned taiohi can be paid a provisional benefit during non-entitlement period when they undertake an approved six week activity Check entitlement for DA, CDA, GCAP and Childcare Assistance Family tax credit and Best Start tax credit not affected 	<ul style="list-style-type: none"> 50% of YPP and incentive payments cancelled. Each person can receive 25% of couples entitlement of supplementary assistance 13 week non-entitlement period Both can be paid a provisional benefit during non-entitlement period when they undertake an approved six week activity Check entitlement for DA, CDA, GCAP and Childcare Assistance Family tax credit and Best Start tax credit not affected

For more information we have learning modules on our provider website

[Obligations](#) | [Sanctions](#)



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youth service experience survey

for a chance to win a \$50 Prezzy card!

We've sent emails to young people asking them to complete the Youth Service experience survey. However, we understand that not everyone uses email or regularly checks it.



We want to know about young people's experience, whether it was good or bad, so that we can better support young people enrolled in Youth Service.

89%

satisfied with the service they received in Youth Service



Encourage young people to complete the survey and they'll go into the draw for a chance to win a \$50 Prezzy card!

<https://www.surveymonkey.com/r/youthservicenz>

If you have any questions about the survey, please contact the National Youth Service Team on national_youthservice@msd.govt.nz



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celebrating 12 years of youth service

On 20 August, we will be turning 12 years old

A time to come together and celebrate this special milestone with your team

Youth Service has supported nearly **150,000 taiohi**, helping them to achieve qualifications, learn to drive, connect with their communities, gain self-confidence, move into their first home, get their first job, raise their children and become independent.

Thanks to everyone contributing to an amazing legacy for our taiohi

realising the dreams and aspirations of youth
tau awhitia te taiohi, ka puta ki te wheiao



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upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service



spotlight on housing support Tuesday, 20 August, 10am

In this session we will talk about what will be changing in the emergency housing space. MSD is introducing a clear, rules-based system for emergency housing assistance which will require people to actively work towards improving their housing situation to keep qualifying for emergency housing assistance.

Join via [Teams](#)

payment card Wednesday 27 August, 10am

We are improving security by adding PINs to payment cards.

In this session we'll explain how young people can set a PIN on MyMSD.

We'll also go over the payment card basics – like suppliers, issuing cards and balance transfers.

Join via [Teams](#)

financial support while studying or training Tuesday 3 September, 10am

In this session we will provide an overview of the various financial support options available to students, including budgeting tips to manage finances and expenses effectively

Join via [Teams](#)

You can find the full drop-in session schedule on our provider site
[drop-in sessions | Youth Service providers](#)



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realising the dreams and aspirations of youth

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w: providers.youthservice.govt.nz

e: national_youthservice@msd.govt.nz