



ratonga taiohi
youth service

Ratonga Taiohi Pānui

what you need to know



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

Tuesday 2 May

! check email addresses in ART !

Please make sure young people have their correct email address in ART.

Next week we'll be sending out the Q4 Client Experience Survey! To make sure your young people have a chance to share their experience in our service, we need their email addresses reviewed and updated in ART.

The screenshot shows the ART system interface for a client profile titled "Young Parent Payment". The interface includes a navigation bar with tabs for Overview, Details, Needs (7), Activities (8), Tasks (2), Notes (625), Attachments (136), History, and Coach. Below the navigation bar, there are several action buttons: New Task, New Activity, New Need, New Note, Secure Client, New Alert, Mark as Duplicate, and Flag. The main content area displays various contact and personal information fields, including Aliases, Date of birth, Alternate Mobile, Cell Phone, Residential, and Home Email. The Home Email field is highlighted with a yellow box, and a yellow arrow points to it from the left.

winter energy payment starts this week

The winter energy payment starts this week.

Eligible young people will receive the winter energy payment automatically along with their regular payments and do not have to apply for it.

The winter energy payment is paid from 1 May to 1 October, and is an extra payment to help with the cost of heating over the winter months.

You can find more about the winter energy payment here:

[Winter Energy Payment - Work and Income](#)



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Glenview and Hamilton central service centres closed

Glenview and Hamilton Central service centres have closed.

They have moved into the new Kirikiriroa Service Centre – which will open to the public from Wednesday, 3 May.

You can find a full list of Work and Income sites here:

[Find a service centre - Work and Income](#)



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Youth Service provider website:

providers.youthservice.govt.nz

Email:

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