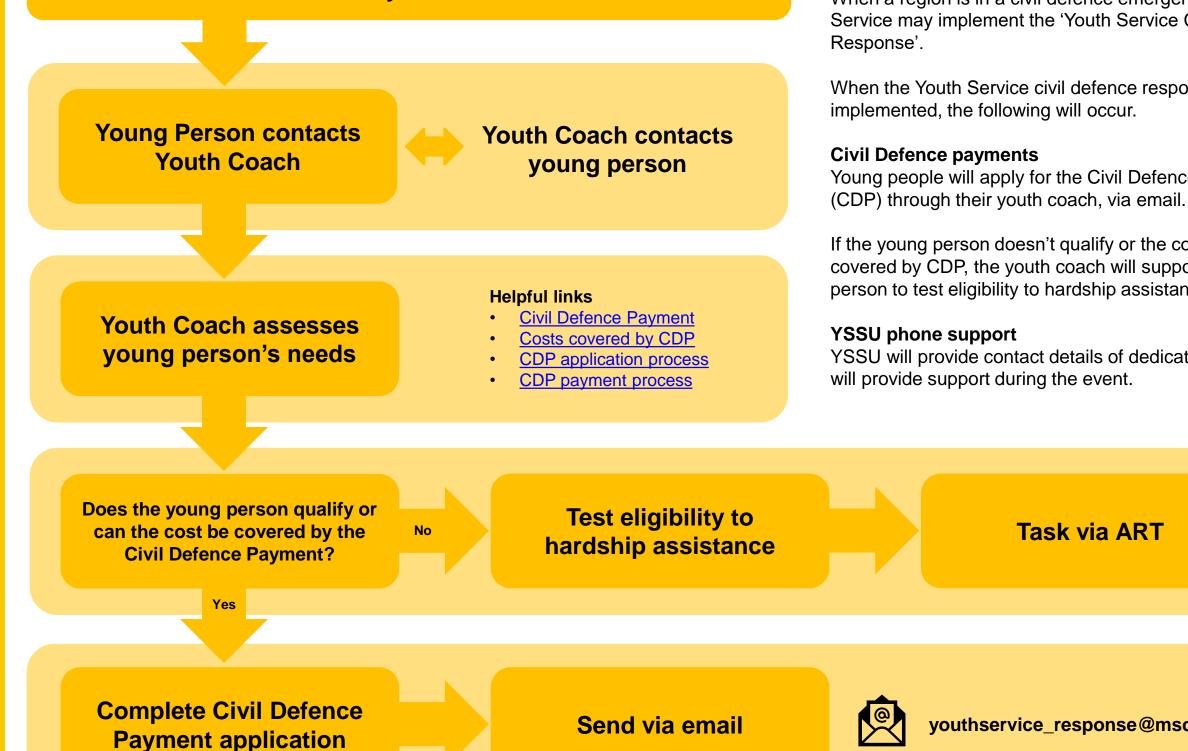
# **Youth Service Civil Defence Response**

**Overview** 

# Young Person is affected by the civil defence emergency and needs immediately financial assistance



youthservice\_response@msd.govt.nz

Task via ART



When a region is in a civil defence emergency, Youth Service may implement the 'Youth Service Civil Defence

When the Youth Service civil defence response is

Young people will apply for the Civil Defence Payment

If the young person doesn't qualify or the cost are not covered by CDP, the youth coach will support the young person to test eligibility to hardship assistance.

YSSU will provide contact details of dedicated staff who

#### Sending CDP applications via email

Use normal password protection rules when sending information via email.

- Password: CDR
- Email subject title: CDP application

## **Civil Defence processing standards**

Youth Service civil defence processing standards are implemented.

## **Programme fund**

Young people can apply for Programme Fund to help cover costs occurred during the event. They do not need to test eligibility for hardship payments first.

#### Money management

If a young person is not on partial money management (payment card portion has not been removed), contact YSSU immediately.

When the civil defence emergency is lifted, the youth coach will need to contact YSSU to have the young person returned back to full money management.

**Note:** Redirection payment portion of money management remains.

## Internet / Power issues

If the provider has no internet or power, the provider will phone the YSSU dedicated staff members to complete the applications over the phone.



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