youth service
ratonga taiohi



Wellington Regional Hui 2026

ratonga taiohi pānui

what you need to know

MINISTRY OF SOCIAL DEVELOPMENT
TE MANATŪ WHAKAHIATO ORA

Rāpare 26 Whiringa-ā-rangi 2026
Thursday 26 November 2026

youth service experience survey

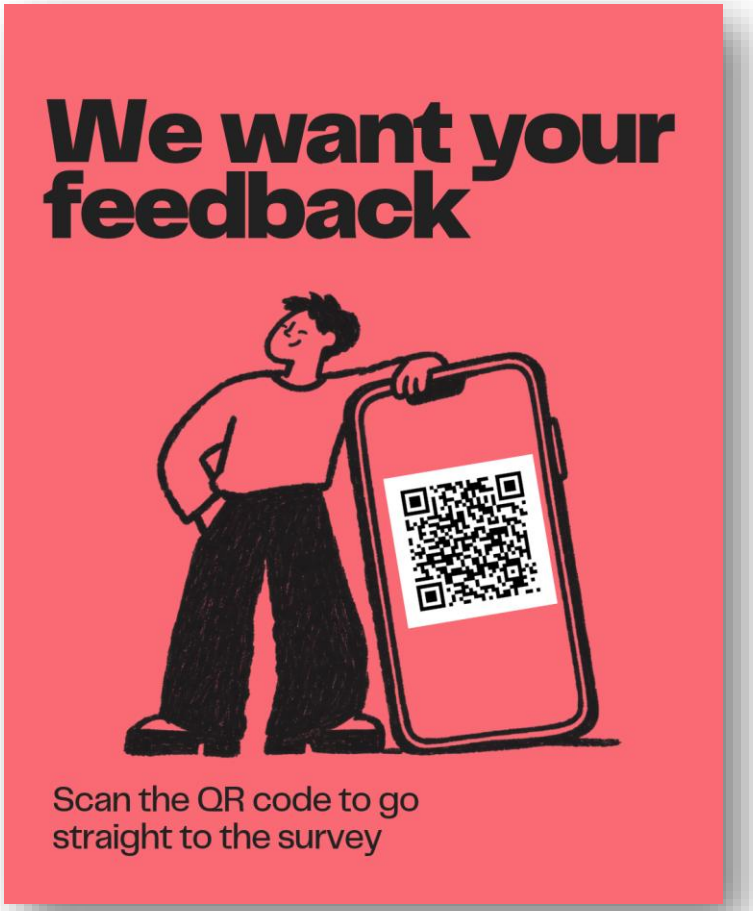
we use the survey to measure how satisfied taiohi are with the service

Every quarter, we measure how satisfied taiohi are with Youth Service through the Youth Service experience survey. This relates to one of our performance measures – have a positive experience with the Youth Service.

Encourage taiohi to fill in the survey. You could tell them:

- the feedback they give is used to improve the service and celebrate youth coaches doing great work 💐🥳🎂
- yes, we do read every comment! 📖🤓📢
- taiohi who fill in the survey go in the draw to win a $50 prezzy card 🎂🎁🙌
- to visit www.youthservice.govt.nz/feedback.

Taiohi should have received an email to complete the survey



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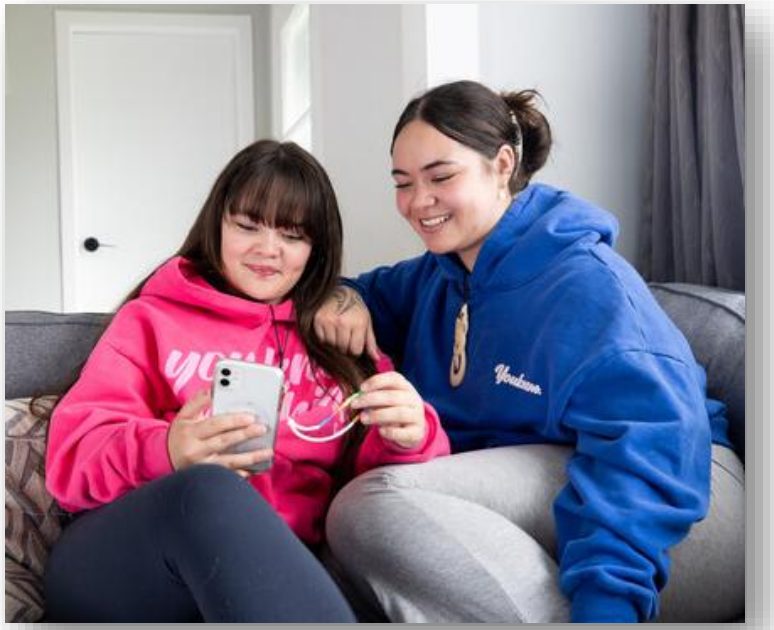
young people looking after siblings

possible financial options available to support them

If a 16 or 17 year old becomes responsible for caring for their siblings, YSSU can assess whether they may be eligible for an Emergency Benefit. This needs to be supported by Oranga Tamariki or the family court.

Once the young person turns 18, they may qualify for Jobseeker Support. If they're still caring for their siblings, they may also be able to get the Unsupported Child's Benefit, depending on their circumstances.

If Oranga Tamariki has placed a sibling in a young person's care, we should first check whether they qualify for the Caregiver Allowance.



Learn more

Emergency Benefit | Map
Orphans Benefit and Unsupported Childs Benefit | Map
Caregiver allowance | Oranga Tamariki



This week is Solomon Aelan Pijin Langguis Wik – Solomon Islands Pidgin Language Week, where the 2026 theme is "Protektim langguis an kalsa blong yumi - Protect our language and culture".

Celebrate by trying out some common phrases in Solomon Aelan Pijin!

Halo – Hello	Hao nao yu? – How are you?
Mone – Good morning	Gud naet – Good night
Aftanun – Good afternoon	Wat na nem blo yu? – What's your name?

drop-in session recap: supporting young parents

when you work with young parents there are extra things you need to know about

Obligations:

- **Education** – If a suitable Teen Parent Unit is available, young parents are expected to be in education when their youngest child turns six months old. If a suitable Teen Parent Unit is not available, they're not required to be in education until their youngest dependent child turns 12 months.
- **Parenting** – young parents need to do a parenting programme, keep their child up with their Well Child Tamariki Ora checks, and have their child enrolled with a healthcare provider.



Products and services for young parents:

- Training Incentive Allowance | Youth Service providers
- Guaranteed Childcare Assistance Payment | Youth Service providers
- Flexible Childcare Assistance | Youth Service providers
- Childcare Subsidy | Work and Income
- Child Disability Allowance | Work and Income

upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service

transfer to work and income
Tuesday 1 December, 10am

Ideally, young people will leave Youth Service for education or employment, but sometimes that doesn't work out. When a young person doesn't have an exit destination, they may be able to transfer to a working age benefit.

In this session, we will cover what that process looks like and answer any questions you have.

WORK AND INCOME
TE HIRANGA TANGATA

Join the Teams meeting

induction for new youth coaches
Wednesday 2 December, 10am

This session covers basic information about Youth Service, designed for new youth coaches.

We'll cover:

- how legislation and policy determines how Youth Service operates
- the people and teams that help deliver Youth Service
- where to find information to help you in your role.

Join the Teams meeting

summer prep
Tuesday 8 December, 10am

Over the Christmas and New Year period some things work a bit differently. Payment dates may be brought forward, emergency housing can be granted for 21 days, there is an obligation grace period, and applications can get extensions.

Come along to learn about these changes and ask any of your questions.

Join the Teams meeting

Our last drop-in session for the year is on 15 December.
We'll announce what's coming up in 2027 on our website: Drop-in sessions | Youth Service providers

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realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

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