



youth service
ratonga taiohi

ratonga taiohi pānui

what you need to know

Rāpare 07 Haratua 2026
Thursday 07 May 2026



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

**MOTHER'S
DAY**

10 MAY 2026



i.lead showcase days 2026

become a part of the largest nationwide disability youth movement in aotearoa!

This event is a great opportunity for disabled youth (aged 16-30) to:

- Connect with other disabled youth
- Learn about leadership opportunities
- Share ideas for improving accessibility in their communities
- Learn more about I.Lead and how they can get involved and join the movement.

There will be kai provided, along with a fun, interactive session crafted around the needs of rangatahi whaikaha in your region.

I.Lead's Showcase Days will display I.Lead's mahi, including their committees, programmes, youth panels, and more. These events are designed to engage with rangatahi whaikaha and create space for connection, ideas, and leadership.



Click here to see the locations and dates for the showcase days:

[I.Lead Showcase Days 2026 – I.Lead](#)



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drop-in recap – service performance

we have five key performance standards, these are them!



In education, training or work-based learning – measured by the percentage of taiohi without an education exemption with a full time education activity in progress. Meets standard = 55%.



Not on benefit three months after exit – measured by the percent of taiohi who exited 3-6 months ago who didn't go on benefit within three months of exiting Youth Service. Meets standard = 55%.



Satisfaction with service – measured by the satisfaction survey. Meets standard = 85%.



Achieved NCEA qualification before exit – measures taiohi who exited in the past three months who had an NCEA qualification recorded. Meets standard = 55%.



Enrolled and engaged – measured by the percentage of taiohi contacted in the past 30 days, and the percentage of taiohi who have reviewed their Youth Service plans in the past 90 days. Meets standard = 85%.

drop-in recap – service performance

here are some tips to help you meet the standards

Tip one – use the administration checklist and the milestone checklist in ART

This will help you to identify taiohi that need contacting, their plan reviewed, etc.

Tip two – you can use a letter or an email from schools/training providers to confirm NCEA qualifications

If you are having trouble with this, tell them about our information sharing agreement. More on that here: [sharing information | Youth Service providers](#)

Tip three – do the e-Learning module [youth service performance measures | Youth Service providers](#)

Tip four – remember: 30 day contact and 90 day plan reviews is a minimum
We recommend scheduling appointments more regularly – based on the young person's situation.

The screenshot shows the ART interface with the following fields and options:

- Name: [Text input]
- Client ID: [Text input]
- Service: [Dropdown menu]
- Coach: You [Dropdown menu]
- District: [Dropdown menu]
- Pending transfer: [Text input]
- Enrolment checklist: [Dropdown menu]
- Administration checklist: [Dropdown menu]
- Milestone checklist: [Dropdown menu]
- Buttons: FILTER (red), CLEAR (grey)
- Message: 69 Clients match your filter.
- Client list items: Education Activity In Progress, Education Activity Not In Progress, Education Activity Requires Reconfirmation, Budgeting Education Programme Complete

youth service performance measures

START COURSE

Youth Service supports young people to build safe, strong, and independent lives. Our performance measures focus on supporting young people into education, providing personalised support, improving wellbeing, and building the skills they need through planning and goal-setting.

upcoming drop-in sessions



drop-in to meet other youth coaches and learn about youth service

programme fund Tuesday 12 May, 10am

Programme Fund can be used to help taiohi pay for things that will improve their employability, education or wellbeing.

It's for things that will help them reach their goals in their Youth Service plan that can't be accessed through other payments, like hardships.

[Join the Teams meeting](#)

yssu reviews Tuesday 19 May, 10am

Our YSSU team are sharing their knowledge and tips and tricks for all things reviews.

[Join the Teams meeting](#)

family violence Tuesday 26 May, 10am

Come join us to learn about Love Better, a youth campaign initiative set up with purpose of equipping youth with the knowledge, tools and capability to navigate and stop harm in relationships.

[Join the Teams meeting](#)

full drop-in schedule

[Drop-in sessions | Youth Service providers](#)



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realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

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